

# Insights into BLC role and IT procurement transition

October 2024



## Introduction

Stephen Hodgson Commercial Director ICT



## How is BlueLight Commercial set-up

BlueLight Commercial, established by the Home Office and policing sector in June 2020, works in collaboration with blue light organisations to help transform commercial services.

We are a not for profit, private company limited by guarantee.

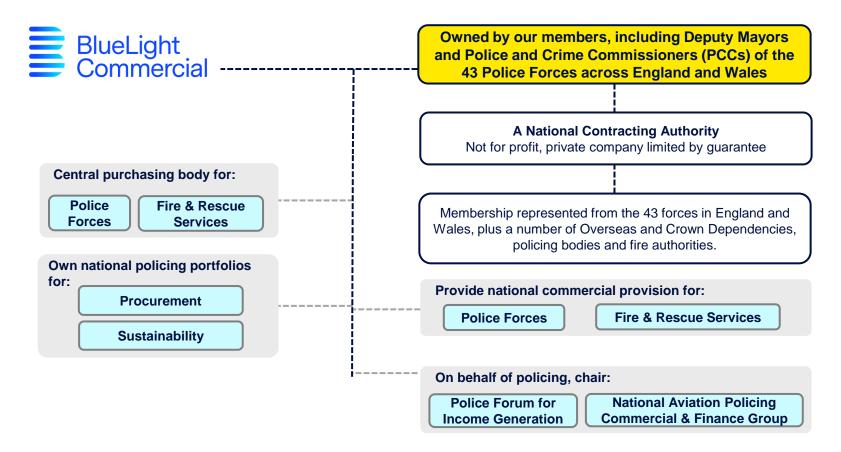
Governance BlueLight Commercial is governed by policing through a Board of Directors consisting of Police Commissioners and Chief Officers.

Our purpose: To work in collaboration with blue light organisations to help transform commercial services, creating a single point to market and an agile commercial engagement model.

National Contracting Authority: BLC is able to act as a national contracting authority for the blue light sector.



#### How we are structured



#### **National Contracting Authority**

BlueLight Commercial is able to act as a national contracting authority for the Blue Light Sector creating a single point to market and more agile commercial engagement model. We are responsible for the interface with other external bodies including the Home Office, Government Commercial Organisation and Crown Commercial Services.



### Board of Directors - October 2024

We are governed by a Board consisting of PCCs, PFCCs, Chief Officers and an Independent Non-Executive Director.



Matthew Scott Chair of Board PCC Kent



Philip Seccombe PCC Warwickshire



Matthew Barber PCC Thames Valley



Joy Allen
PCC Durham, APCC
Finance Joint Lead



David Allen PFCC Cumbria



Lianne Deeming CEO



Heather Benjamin
Non-Executive Director



Gavin Stephens QPM Chair of National Police Chiefs' Council



Paul Sanford Chief Constable Norfolk, NPCC Finance Committee Chair



Stephen Watson
Chief Constable
Greater Manchester Police



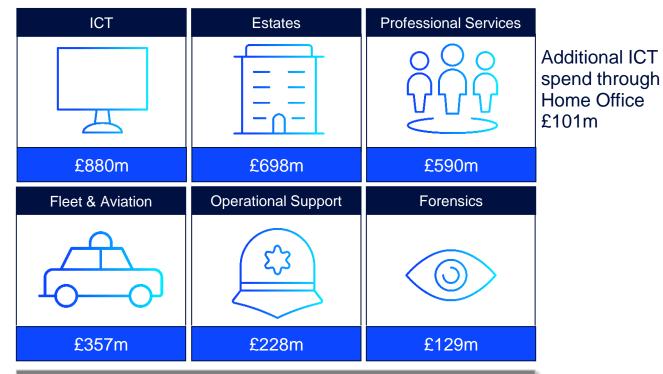
## Extracting Value Through Third Party Spend

Data correct as of Feb 2024 for FY22/23 third party addressable spend

#### Policing England and Wales

England & Wales Annual Police Spend 22/23 - £2.9bn





Driving value for money through the full Commercial Lifecycle

#### Fire England



Increasing addressable spend and adding new categories

## How do we support members?

**National** Commercial Service

**Strategy** – Developing commercial strategies for key areas of spend

**Service** – Support with Legal, Technical & Specialist Commercial Capability

**Capability -** Raising sustainable standards of commercial competence

Market – Access to market expertise and Insights, including Brexit & Covid recovery impacts

Partnerships – Working in closely with our Blue Light partners on commercial activity





## **Operating Model**

## Vision, Strategy & Stakeholder Engagement

Chief Executive Officer

#### **National Commercial Categories**

## Operational Policing

Commercial Director

Fleet & Vehicles

Aviation & Drones
Victim Services
Forensics
Sustainability (Fleet / Infrastructure)

## Energy, Estates and Equipment

Commercial Director

Construction & Facilities Management Body Worn Cameras Uniforms & Protective Gear Sustainability (Estates / Energy)

## People and Professional Services

Commercial Director

Contingent Labour
Training & Recruitment
Health & Wellbeing
Consultancy
Language Services

#### **Information Technology**

Commercial Director

National Force ICT Development National ICT Contracts DLRP and Home Office Systems

Transformation Revenue Generation Associate Director of Revenue & Transformation

Capability, HR & Communications Director of Capability & HR

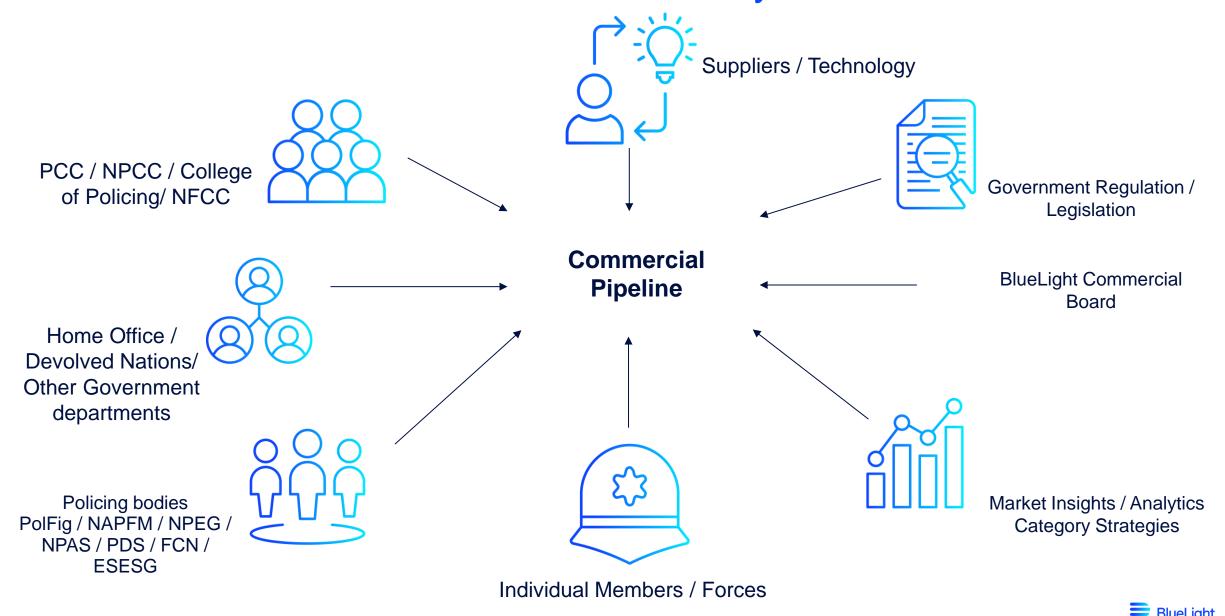
Legal Director of Legal Commercial Services

Business Services, Company Secretary & IT Company Secretary & Head of Business Services

Systems



## Who Commissions Commercial Activity





## Strategic Direction

Laura Salmon Head of ICT Category

### Collaboration

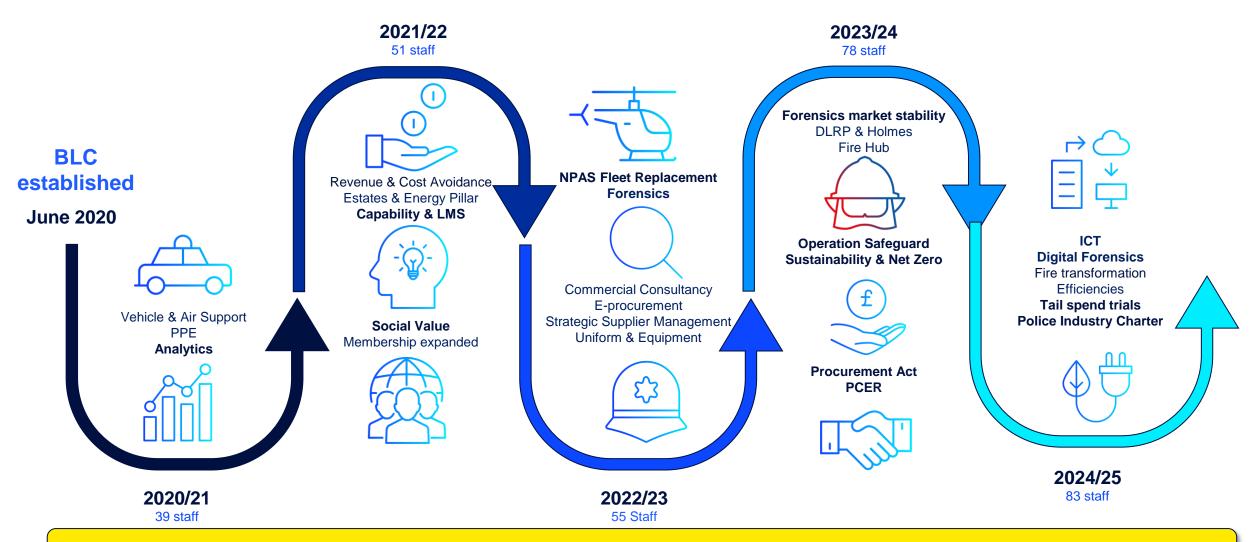
Whilst savings realised has a direct impact on improving our operational capability, developing a more collaborative approach also leads to improved products and services in support of our operational teams. Through collaboration we can ensure best practises are shared and applied



Matthew Scott
Police and Crime Commissioner Kent
Chair BlueLight Commercial



## BlueLight Commercial Development



"National collaboration and direction, delivered locally"

## Optimising Value of Products & Services for a World Class Police Service



Preventing & reducing crime



Protecting and developing workforce



Improving crime detection



**Supporting Officer Uplift** 



Supporting and safeguarding victims



Delivering a transparent, ethical and sustainable service

Embracing technology & innovation to provide the right tools to enhance operational performance

## Key Strategic Direction continues to be.....

#### **Key Outcomes**



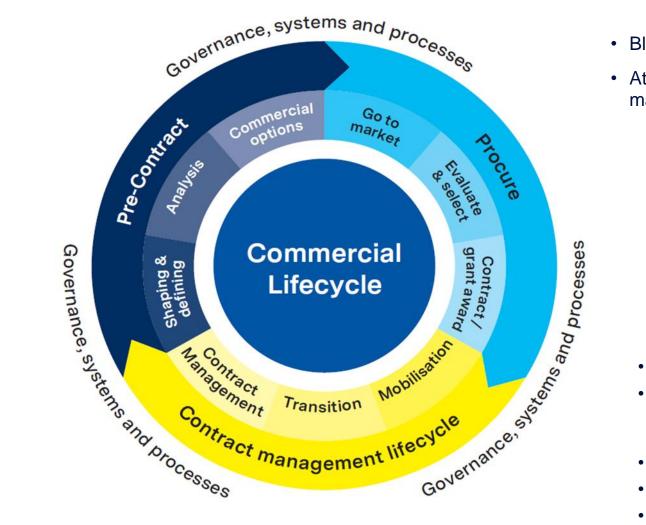
#### **Six Strategic Objectives**

We work with members to transform their commercial and procurement activity, resulting in bottom-line improvements, delivering cost and time savings and a more sustainable future.



"National collaboration and direction, delivered locally"

## Commercial Best Practise - Commercial Lifecycle



- BlueLight Commercial involved in all elements of the lifecycle.
- At least 40% is either lost or gained in the Pre-contract and Contract management Stage
  - Innovation
  - Improvements
  - Demand levers
  - Improved Specifications
  - Market understanding
  - Supply chain optimisation
  - Contract management
  - Long term planning
  - · Members supported in all stages of the Commercial Lifecyle
  - Overarching category strategies Pensions McCloud/Remedy, National Uniform, Facilities /Waste, Victim Services, Construction Frameworks
  - Structured programme SSRM Fleet & Aviation, Contingent Labour
  - Market Insight, advice and guidance
  - Pipeline of key commercial activities across core categories: Fleet, Aviation, PPS, Estates, Forensics, Operations, ICT



### **Commercial Activities**

#### **Novated from Police Digital Service (PDS)**

- Cyber Security Penetration testing
- Covert Management
- Specialist Police Competencies and Assets
- IMB/i2 Access for All Agreement
- Adobe ETLA
- VMware ELA
- Identity Access Management
- Automated Text Redaction
- NDQIS
- Social Media Management
- Microsoft MOU

#### In flight procurements

- VMware Dec 24
- End User Compute Dec 24
- Live Facial Recognition March 25
- IBM SPSS March 24
- i2 Intelligence Products March 25
- NDQIS March 25
- Social Media Management- April 25
- Robotic Process Automation (RPA) May 25
- Media Digitisation
- Audio Visual Multi-Media Redaction (AVMM)

#### **Elsewhere**

- Agency Partner Management Information System (APMIS)
- Victim Journey

#### **Due diligence**

- Tetra Devices & Accessories
- Shared Situational Awareness System (SSAS) – April 25
- D-DACS September 25

#### **Pipeline**

- RMS for British Forces Cyprus
- THRIVE Operator Assist
- PDS Phase 2 review







## The Police Industry Charter

## **Police Industry Charter – The Launch**

The Police Industry Charter was launched on the 13th of March 2023 and BlueLight Commercial, NPCC, APCC, the Home Office and the Office of the Police Chief Scientific Adviser, have all signed and agreed to the principles of the Police Industry Charter.

#### Purpose:

- Bring all of policing and industry closer together in strategic partnership.
- Promote open dialogue on evolving challenges and opportunities.
- Expand opportunities for reciprocal leadership development.
- Increase Return On Investment for products and services developed.
- Increase opportunities for policing to develop critical skills in collaboration with industry subject matter experts
- Adopt the principle of system and product interoperability in core design principles.
- Support policing in harnessing science and technology to create efficiency and capacity.
- Create transparency in the police and industry relationship.
- Support a local and national approach.
- Encourage reciprocity to principle adherence.









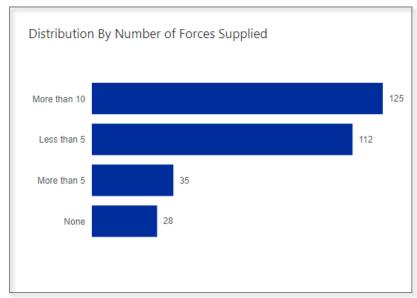


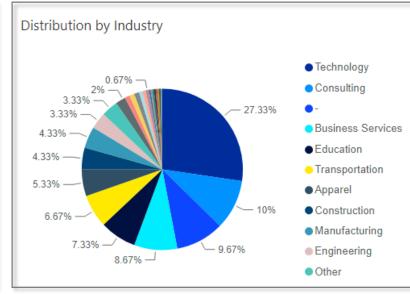


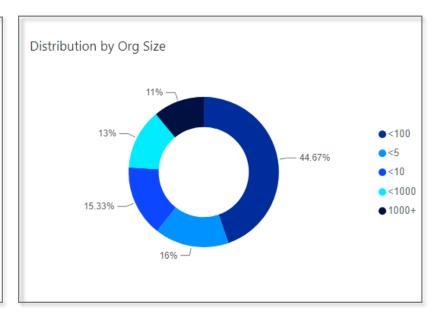


## **Police Industry Charter – Current Picture**

- A national portal to enable quick and easy access to the Charter for Industry.
- 300 Suppliers registered to date
- BlueLight Commercial will manage and monitor commitments with Industry.
- The Charter does not give a competitive advantage but does show a demonstration and commitment to work with Policing to deliver the highest standard of service to the public.









## **Police Industry Charter – Next Steps...**

- Develop a suite of measurable metric to enable us to monitor the practical application of the Charter
- BlueLight Commercial will manage and monitor commitments with Industry
- Engagement with those committed suppliers to understand the barriers to Industry
- Help drive standardisation and enable better commercial delivery and management
- Ensure the principles are built into procurements from the outset during the transition to the new procurement regulations
- Use the Charter as a platform for further development and collaboration.
- How to sign:

visit our suppliers page on our BlueLight website at

www.bluelightcommercial.police.uk/industry-charter

https://science.police.uk/





# Procurement Act 2023



#### Procurement Act 2023

**2023 CHAPTER 54** 

An Act to make provision about procurement.

[26th October 2023]

BE IT ENACTED by the King's most Excellent Majesty, by and with the advice and consent of the Lords Spiritual and Temporal, and Commons, in this present Parliament assembled, and by the authority of the same, as follows:—

Ellie Wilkinson
Head of Commercial Governance & Compliance

### **Background**

Act aims to make the UK public procurement "quicker, simpler, more transparent and better able to meet the UK's needs while remaining compliant with [its] international obligations".

The reforms aim to ensure that the £300 billion spent a year on public procurement goes further for the UK's communities and public services.

- 1. Creating a simple & more flexible commercial system: replacing four sets of regulations (under current EU-based system) with common set of UK rules.
- 2. Taking tougher action on underperforming suppliers and excluding suppliers who pose unacceptable risks.
- **3. Embedding transparency** throughout the commercial lifecycle so that the spending of taxpayers' money can be properly scrutinised.

#### **Procurement Act 2023**

**Procurement Regulations 2024** 

- **4. Delivering better value for public money** and better **social value** outputs.
- 5. Opening up more public procurement to new entrants such as small businesses and social enterprises

BB

## **Key Changes for Suppliers & Contracting Authorities**

**Buyers must consider** barriers facing SMEs

Introduces more flexible commercial tools / procedures

Better support for SMEs, new entrants and social enterprises

Increases transparency across the full commercial lifecycle

Increased focus on the contract management phase (contracts £5m>)

30 day payment terms for suppliers & subcontractors

Focus on pre-market engagement

Improved commercial route to procure "innovation"

**Central Digital Platform & Supplier Registration** 



## **Benefits for Suppliers & Tech**

<b>Procurement Act 2023 Provisions</b>	Change	Benefits: Suppliers & Tech
Requirement to reduce barriers to SME participation	Support growth and build capability in small markets.	Increased innovation, competition & value for money
Provision of suppliers' "core business information" on central platform	Reducing time, admin and resources for bidders	Allows suppliers to engage with tenders more easily and with less cost
Open Frameworks	Longer-term framework with the ability to refresh suppliers and their offerings more frequently.	Frameworks can be more agile & support rapidly changing technologies and markets. Suppliers aren't "locked out".
Increased transparency noticing requirements	Publication of Pipeline Notices** (as well as pre-market engagement)	Increases touch-points with market, ensures early engagement and allows SMEs to plan tender responses.
Competitive flexible procedure	Process design to best suit procurement; supplier dialogue on complex tenders	Delivers fit-for-purpose contracts with decreased in-contract risk; encourages innovation, negotiation etc.
Pre-Market Engagement	Engaging with suppliers / market to design commercial approach	Design commercial approach to fit the market. Supplier engagement / participation.
Exclusions and Debarment Setting KPIs and performance standards	Ability to exclude underperforming suppliers, and those who pose a risk to public procurements	Reduce the risk of / provide a means for addressing poor performance.  Improves the safety of sensitive data (

#### **Procurement Act Timeline**

#### October 2023

Procurement Bill gains Royal Assent
- becomes
Procurement Act

#### Spring 2024

Official L&D made available for contracting authorities

#### Nov - Dec 2024

Central digital platform beta testing; NPPS drafting; finalising SI

#### Feb 24 onwards:

Embedding technical and cultural change

#### **Timeline to Change**

#### December 2023:

Supplier Knowledge Drops Launched

#### **Summer 2024**

Government Policy
Guidance &
learning resources
published

#### 24<sup>th</sup> February 2025

Procurement Act goes live!



How BlueLight Commercial are supporting the Sector with the Procurement Act

- Acting as single point of contact for Police and Fire with the Cabinet Office for the Procurement Act implementation
- Recruited nearly 200 superusers across the fire and policing sectors to champion change.
- Sharing knowledge and resources through regular webinars and communications.
- Creating commercial resources such as tools, templates and guidance, to ensure consistency and minimise duplication.
- Leading on engagement with the sector's strategic suppliers, to help them prepare for the new regime.
- Liaising with primary e-Sender, In-tend, to ensure digital readiness.
- Creating resources for commercial teams and non-specialists to help them prepare for the change.





### **Additional Resources**

#### The Procurement Act 2023

The Procurement Regulations 2024

Cabinet Office Knowledge Drops (for Contracting Authorities, Suppliers and SMEs)

**Government Policy Guidance Documents** 

BlueLight Commercial's <u>Procurement Act Knowledge & Collaboration Hub</u> (includes resources from BLC, the Cabinet Office, events and more)\* *Available to BLC members only* 

Government Commercial College (E-Learning & Communities of Practice)\* Available to contracting authorities only

Government Commercial Function <u>- 'Short Guide for Senior Leaders'</u>

Government overview of the Procurement Review Unit - 'Raising standards: our ambition'

Government overview of Transparency changes - 'Transforming Public Procurement - Our Transparency Ambition'

Government's 'Our Innovation Ambition' guide

Government Guidance on 'Benefits for Prospective Suppliers to the Public Sector'

Other Cabinet Office videos and animations.







## Questions