

How DE&S will help deliver the DSS

MOD Support Strategy Launch



Ministry
of Defence

de&s

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DE&S and the Defence Support Strategy

Diagnosis

Support Challenges:

Lack of Strategic Base effectiveness and resilience

Poor availability, productivity and efficiency

Demand signals

Finance and cost of ownership

Poor data and analytics

Strategic Direction, Concepts and Force Development

Whole Force vulnerabilities

Vision (15 years)



People centric



Information-led



Technology-enabled



Resilient, effective and efficient



Integrated and interoperable

Strategic Outcomes (5 years)

A capable and resilient Defence Support Enterprise



Enhanced decision making across the Defence Support Enterprise



Effective delivery of Defence Support, integrated and secured across the Military-Industrial complex



A step change in Support Force Development and experimentation



Defence Support People enable future performance



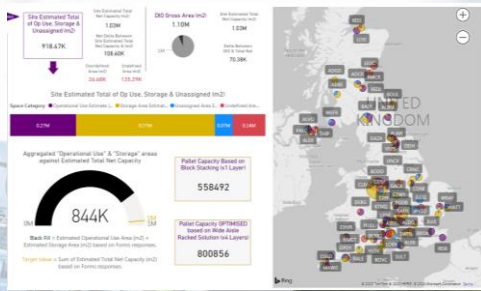
DE&S



DE&S Working with Industry to deliver the Strategic Outcomes

Optimising the Strategic Base

- Optimisation of infrastructure and distribution
- Aligning individual support arrangements to exploit the strategic base assets



National Resilience
Digitisation
Multi Domain Integration
Climate Change

Innovative
Industrial age processes
Lack of focus on whole life costs
Stove Piped
Poor Performance Management
Strategic Base Resilience
Poor Data and Analytics

DE&S Working with Industry to deliver the Strategic Outcomes

Enhanced Decision Making

- Starts at the outset – setting the right contracted support arrangement ?
- Securing the right data exchanges on supply chain, stock, lead times to inform operational and readiness status
- Agreeing the right data with industry – focus on insights.
- What data can we capture, automate and model?
- We must develop a coherent end to end “data supply chain”



DE&S Digital Automation Journey

What have we done so far?



14 live operational bots

>500k

Transactions automated



26 FTEs worth of effort saved - e£1M



10,000+ inventory accounting data improvements



£16.5m surplus stock identified



£2m cost avoidance



Average cost to Automate £50k with an average ROI of 8 months

What's the potential?



Realise the true impact of additional productivity or reduced demand



Improve data quality - better decisions, faster



Improve system interfaces



Accelerated Support/ILOG tasking process to now in place

100+

Process candidates in the backlog

What do we need to get there?



Deliver Better Operational Metrics to Mature Organisational Intelligence



Investment in expanding internal Civilian team



Unblocking of automation tool availability (MODNET)



Maximise the potential impact of automation – what are our key processes and what do our people do

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Poor Performance Management

DE&S Working with Industry to deliver the Strategic Outcomes

Defence Support across the MoD-Industry Enterprise

- Robust investment decisions based on Whole Life Cost
- Category Management to drive consistent buying across Defence
- New Support Requirements into bid evaluation – including NZ50
- Support contract performance management



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DE&S Working with Industry to deliver the Strategic Outcomes

Force Development and Experimentation

- Predictive sustainment to enhance levels of availability and sustainability
- New logistic delivery methods
- Sweating our asset base: Equipment and Infrastructure

Develop our Support People

- Upskilling and reskilling our workforces – especially to enable us to harness the power and get of maximum use of modern digital tools and techniques

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Thank You

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