Digital Phone Switchover: Navigating the PSTN Transition

Independent IT Infrastructure Consultants guiding you through the digital transformation of your telephone systems before the Digital Phone Switchover deadline.

Presented by:
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About 4C Strategies

Independent Consultancy

Specialised in IT infrastructure, data networks and telephony solutions.

Digital Transformation

Experts in Digital Phone Switchover and infrastructure modernisation

Public Sector Experience

Extensive track record working with UK public sector organisations.

Our Clients Include...

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Understanding the Challenge

January 2027 Deadline

PSTN switchover completion date. Traditional landlines will be replaced.

Identify Current Systems

Review billing, contracts and conduct site walkthroughs.

Document Everything

Compile published numbers and maintenance contracts.

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Potential Impact Areas

Lift Lines

Emergency communication systems in lifts.

Phone Systems

Analogue exchange lines for traditional phone systems.

Alarms

Fire and intruder alert systems.

Payment Devices

Systems processing financial transactions.

Intercoms

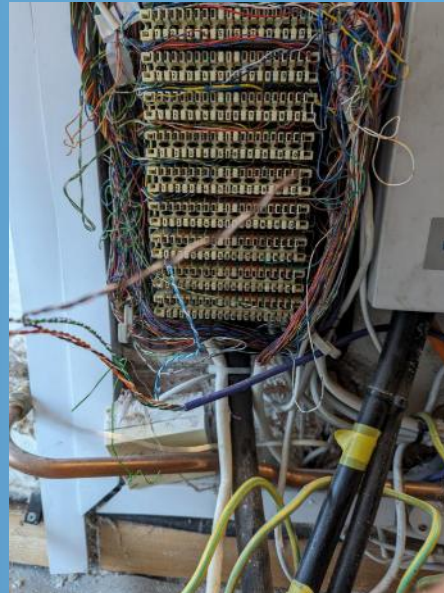Building entry and communication systems.

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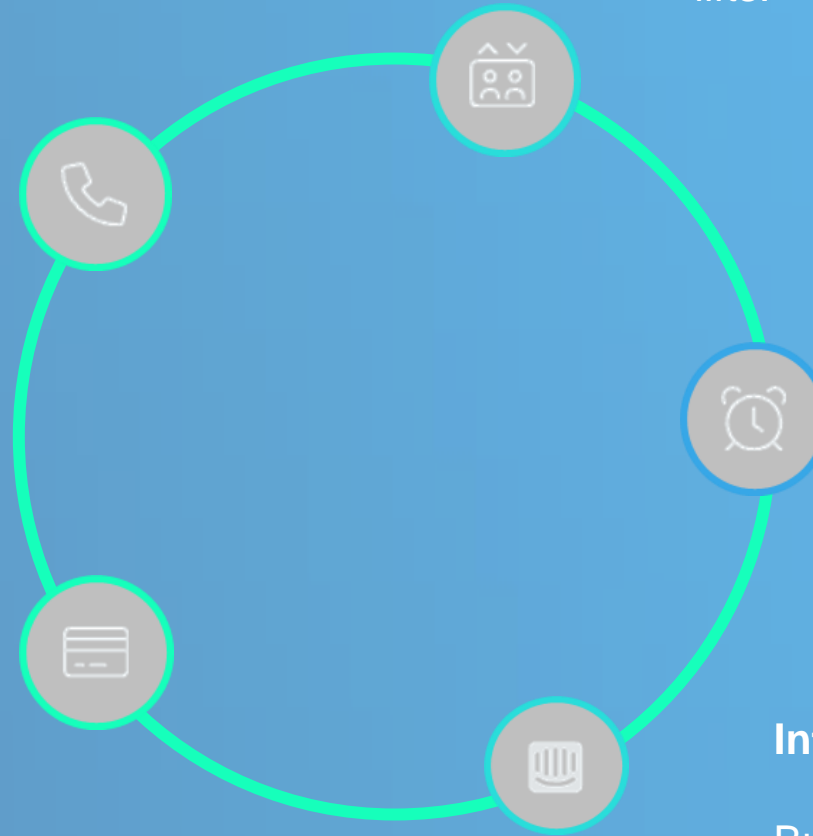
Key Elements On Site

A DP (Distribution Point) with the case on

A DP (Distribution Point) with the case off

ISDN30 services are on site.

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Key Elements On Site

ISDN2 services

Fire Alarm Panels

Broadband Routers

Line Jack Units

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Key Elements On Site
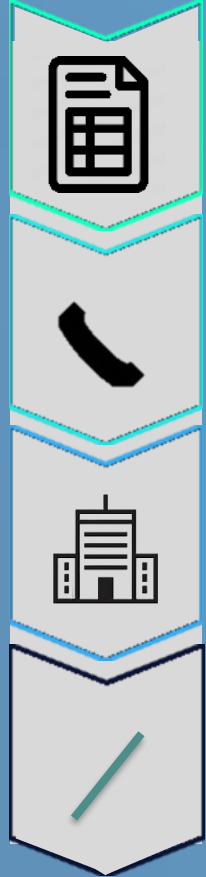

Alarms

Intercom

CCTV

Key Elements On Site

Alarms

Assessment Process

Consolidate Data
Gather all billing information into a single spreadsheet

Remote Checks
Call numbers at different times. Contact sites via phone and email.

Site Visits
Arrange on-site assessment if remote checks are inconclusive.

Decision
Cancel, temporarily suspend or migrate each service.

Best Practice

Audit Existing Systems
Thoroughly document your current telecommunications infrastructure.

Engage with Providers
Work with trusted partners. Standerdise where possible.

Test Early
Implement switchover ahead of deadline. Train staff on new systems.

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Best Practice - Example

	Do Nothing	SoGEA	MS Teams Handset	MS Teams ATA	SOTAP	GSM	Comments
Lift		✓		✓✓	✓	✓	
Telephone		✓	✓	✓✓	✓	✓	
DECT		✓		✓✓	✓	✓	
Fax		✓		✓	✓		Remove or Replace service with email
Pay Phone							Remove service
PDQ		✓		✓	✓	✓✓	Replace service with GSM or IP supported PDQ
VOIP / BB	✓✓						
Network		✓		✓	✓		Requires further input to understand full requirements
PABX			✓				
Alarms		✓		✓	✓	✓	Needs further input from Security

Options for services identified during audit.   ✓ – Option   ✓ ✓ – Recommendation

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Contact Us

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