

techUK Code of Practice

techUK members agree to comply with the following code of conduct. When members are at techUK-hosted events, visiting our premises or representing techUK in any capacity, they will uphold with techUK's values and:

Conduct business ethically

- > Provide clear and precise agreements for the supply of products and services and honour them.
- > Honestly represent the functionality of their products and employees' and contractors' skills, experience and status.
- > Offer to customers only those people, products and services for which they have appropriate rights and capabilities.

Respect confidential information

- > As a public body the normal business of techUK will not be based on confidential information but in the event that it is appropriate for confidential information to be needed or useful for such business then members must respect such confidentiality.

Represent techUK transparently

- > Act in the interest of the whole membership that is represented, not seeking individual advantage when interacting with stakeholders on behalf of techUK.
- > Engage with the wider membership through techUK staff ahead of planned meetings with stakeholders and communicate the outcomes back to the wider membership through techUK-managed member engagement channels.

Be good corporate citizens

- > Promote the effective use of technology as an instrument for better outcomes for people, society, the economy and the planet.
- > Always act in a proper manner when working with customers, employees, other companies, techUK staff and the public.
- > Avoid disparaging other companies, their products, or services.
- > Ensure that no employee is encouraged to act in breach of any existing or previous contract with another company.

Respect others

- > Ensure that your organisation and employees act in a professional and appropriate manner while participating in all techUK activities. Behaviour or communications in verbal, written or physical form that techUK determines is inappropriate is unacceptable. techUK will expect that the member company addresses it directly with the individual and techUK reserves the right to refuse to allow the individual concerned to take part in future techUK activities or to revoke the company's membership if we do not believe appropriate action has been taken to address it.

Comply with the Code

- > Ensure that employees and contractors comply with the Code, behave professionally and provide a high standard of service to customers.
- > Continued compliance with this is a condition of remaining a member or affiliate of techUK.