

Core Services Supplier Engagement Series

Kick-off
26/27 priorities and
deliverables



Housekeeping



This is an engagement session. It is not part of a commercial process and will not include content on procurements or frameworks



We will be recording the session and will make the recording and slides available afterwards.



Due to the large number of attendees, your microphone will be automatically muted to avoid background noise.



Please ask questions using the Q&A tool and upvote topics. If you cannot use Q&A you can raise your hand during the Q&A part of the agenda.



We are running polls throughout the session. We will also give you the opportunity to feedback following this session to shape future sessions and work.



Agenda

Our aims:

- **Shared understanding of Core Services vision, mission and products.**
- **Launch the Core Services Supplier Engagement Series.**
- **Get your support in shaping the format, scope, and effectiveness in achieving our shared objectives.**

08:30 - 08:35 | Welcome - Kicking off the Core Services Supplier Engagement Series

08:35 - 08:45 | Core Services who we are and what we do

08:45 - 08:50 | Poll

08:50 - 09:20 | Our mission, priorities and 26/27 delivery objectives

09:20 - 09:30 | Q&A and Discussion

09:30 - 09:35 | Poll

09:35 - 09:40 | Working in partnership

09:40 - 09:45 | Poll

09:50 - 10:00 | What next from the Core Services Supplier Engagement Series

Core Supplier Events in 2026/27

Systematic, outcome focussed engagement with suppliers, that drives actionable feedback and adoption of Core Services. Enabling us all to deliver.

PURPOSE

Build awareness of our products and their features

Test our strategies and roadmaps early, to understand what is viable, how and when, and adjust in response

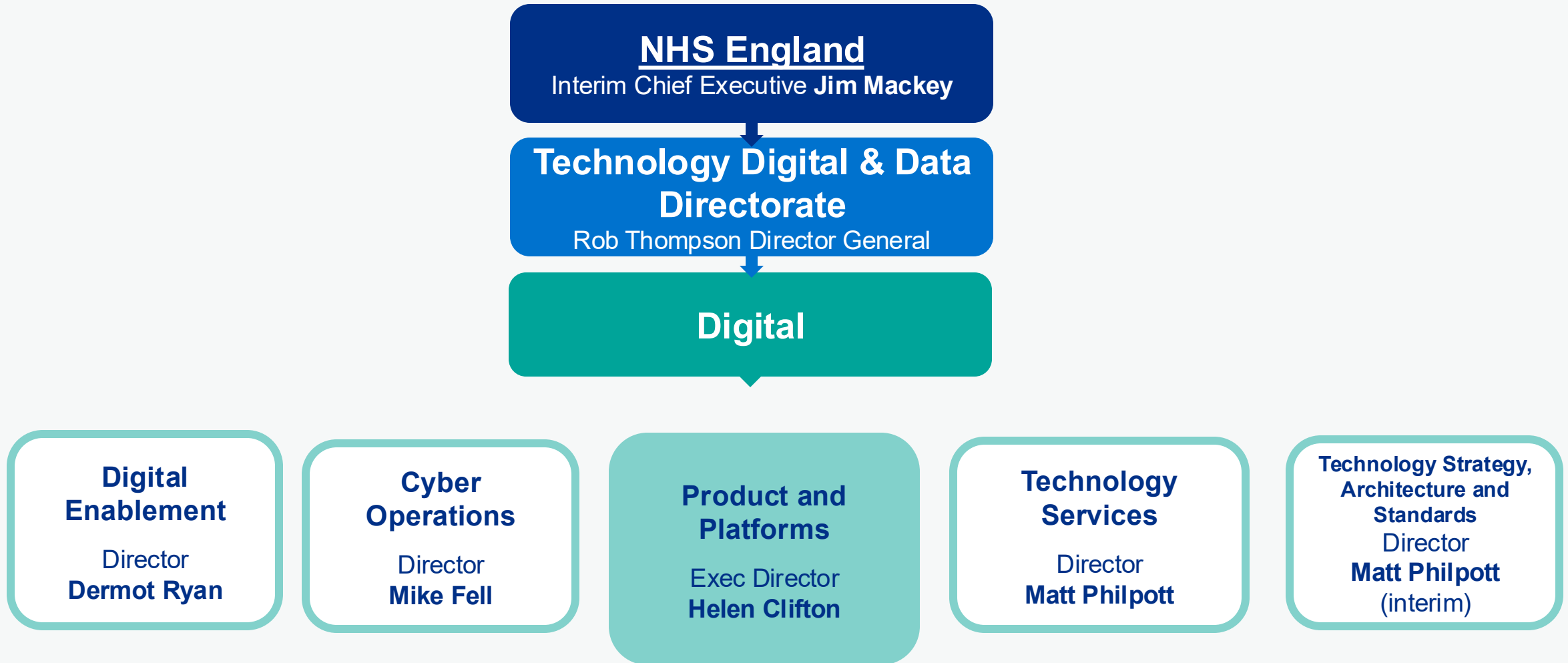
Identify and agree approaches and plans that address real-world problems and adoption blockers.

Test assumptions e.g. around integration effort, workflow fit and scale (including how and when to deprecate).

Share wider NHS strategies, priorities and deliverables, inviting key stakeholders/teams where we have shared dependencies/objectives

Supplier Events Quarterly Themes		NHS
20 May	15 Sept	
Kick off session: Purpose & strategic direction	Virtual event informed by supplier needs	
Virtual event (90 min)	Virtual event (90 min)	
2 Dec	13 Apr	
All-day event informed by supplier needs	Strategic direction for 27/28 Virtual event (90 min)	
In-person event (all day)	Virtual event (90 min)	

Where Core sits within NHS England



Core Services sits within
Product and Platforms Sub-Directorate

Core Senior Leadership Team



Core Services – What we do

Content & Community

Enable teams to find, build and adopt products that meet user and NHS needs.

Integration Services

Make it easy to integrate and manage health and care products with national systems

Clinical Data Sharing APIs

Make it easy for people and clinicians to access clinical data in local health systems

User Facing Data Services

Make it easy for people to view and use their health data and for health and care professionals to deliver patient care

Spine Data Services

Make it easy to manage data for patient care

44,000+ connected systems, joining **26,000** health and care organisations

170,000 views a month of **100+ national services** in the NHS Service Catalogue

20.7 billion SPINE transactions in 2025 with **100%** availability

50 million+ GP Connect transactions a month

1 million+ staff used National Care Record Service

3.2 billion MESH messages sent between health organisations

Who we do it for

We support a wide range of primary and secondary users:

- ✓ patients and staff across the NHS, social care and other government departments
- ✓ private and third sector health and care providers
- ✓ *suppliers and technical teams - who use our national API's and Products within their own IT systems and products*
- ✓ digital and clinical leaders, and commissioners who plan and design services for their local populations



Digital leaders

Lens: Strategic



Technical teams

Lens: Technical



NHSE teams



Health and care
professionals

Lens: Operational



Citizens

Core Products *links to Service Catalogue pages* * API Catalogue pages also available

Content & Community

SLT: Zoe Donaldson

[Developer Community](#)

[Service Catalogue](#)

[API and Integration Catalogue](#)

[Developer and Integration Hub](#)

Integration Services

SLT: Gagan Mehta

[API Platform](#) *

[Spine Messaging](#) *

[Connecting Party Manager](#)*

[Legacy Spine Services](#)

[Summary Care Record](#) *

[Digital Onboarding Service](#)

[Developer Account](#)

Clinical Data Sharing APIs

SLT: Karen Miles

[Clinical Data Gateway](#)

[Demonstrator National Data Sharing Portal](#)

[Pathology API](#)

[GP Connect](#) *

User Facing Data Services

SLT: Tom Hubbard-Green

[National Care Record Service \(NCRS\)](#) *

[Patient Flags](#)*
Reasonable Adjustment
Child Protection Information Sharing
Female Genital Mutilation (FGM)

[NCRS-as-a-platform](#)

[Manage Data & Devices](#)

[Covid Vaccination Invite Preference Service](#)
NCVIPS

[National Data Opt Out \(NDOP\)](#) *

Spine Data Services

SLT: Tom Hubbard-Green

[Multicast Notification Service \(MNS\)](#) *

[Message Exchange for Social care & Health \(MESH\)](#) *

[Patient Data Manager \(PDM\)](#) * inc
[National Document Repository \(NDR\)](#)

[Patient Audit Record Service \(PARS\)](#)

[National Record Locator \(NRL\)](#) *

[National Imaging Registry \(NIR\)](#)



Poll

Before today, how familiar were you with Core Services products?

Do you know where to get further information about them?

Testing our roadmaps and deliverables

Core Services Mission:

**Enabling fast, safe, and secure
patient data sharing across the
NHS**

Core Services 2026/27 delivery objectives



Connected Data



**Trusted and
Secure Services**







**Insight-Driven
Adoption**



Connected Data

Increase access to patient data to improve clinical decision making and increase patient engagement

What we are delivering

<p>NHS App and patient engagement</p>  <p>Submit and update data via NHS App</p>	<p>National integration model</p>  <p>NCRS use cases and in-context launch functionality</p>
<p>Transition to new services</p>  <p>GP Connect beta and deprecation of legacy services</p>	<p>Trusted & scalable data sharing</p>  <p>National imaging sharing, audit and event notification scaling</p>

What we need from suppliers

Moving from local integrations to national patterns



Align

- Use national capabilities (NRL/NCRS)
- Plan for GP Connect transition



Engage

- Join beta programmes
- Provide feedback
- Shape standards and patterns



Co-create

- Bring high-value use cases
- Help scale nationally with us



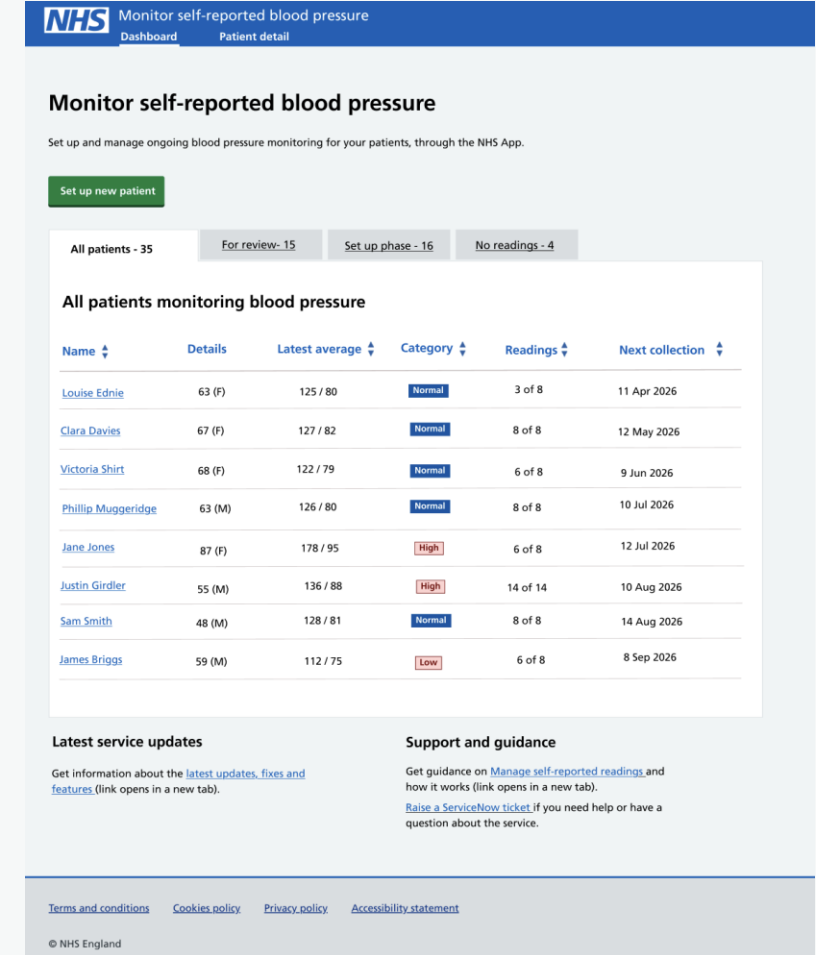
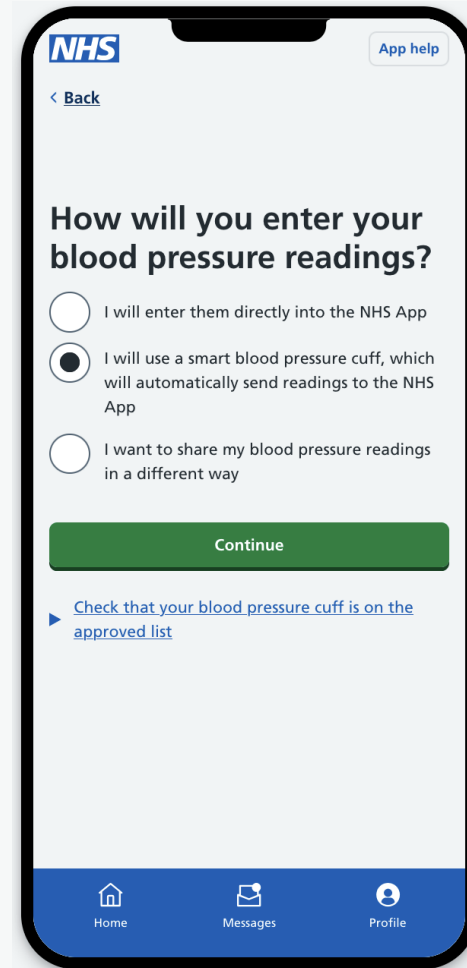
Connected Data

Increase access to patient data to improve clinical decision making and increase patient engagement

Share blood pressure readings with your GP

Alpha service for GPs to request recurring collections of blood pressure readings from patients, which the patient adds in the NHS App either manually or automatically using a smart blood pressure cuff.

Potential to expand functionality to any GP-initiated at-home measurement to support long term condition management.



NHS Monitor self-reported blood pressure Dashboard Patient detail

Monitor self-reported blood pressure

Set up and manage ongoing blood pressure monitoring for your patients, through the NHS App.

Set up new patient

All patients - 35 For review - 15 Set up phase - 16 No readings - 4

All patients monitoring blood pressure

Name	Details	Latest average	Category	Readings	Next collection
Louise Ednie	63 (F)	125 / 80	Normal	3 of 8	11 Apr 2026
Clara Davies	67 (F)	127 / 82	Normal	8 of 8	12 May 2026
Victoria Shirt	68 (F)	122 / 79	Normal	6 of 8	9 Jun 2026
Phillip Muggerridge	63 (M)	126 / 80	Normal	8 of 8	10 Jul 2026
Jane Jones	87 (F)	178 / 95	High	6 of 8	12 Jul 2026
Justin Girdler	55 (M)	136 / 88	High	14 of 14	10 Aug 2026
Sam Smith	48 (M)	128 / 81	Normal	8 of 8	14 Aug 2026
James Briggs	59 (M)	112 / 75	Low	6 of 8	8 Sep 2026

Latest service updates

Get information about the [latest updates, fixes and features](#) (link opens in a new tab).

Support and guidance

Get guidance on [Manage self-reported readings](#) and how it works (link opens in a new tab).

[Raise a ServiceNow ticket](#) if you need help or have a question about the service.

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Connected Data

Increase access to patient data to improve clinical decision making and increase patient engagement

National Care Record Service (NCRS)

A quick, secure way for health and care workers to access national patient information to improve clinical decision making and healthcare outcomes and it is free to use.

National Record Locator (NRL)

A service which records the location of digital (and paper) records within the NHS and provides an index of pointers/bookmarks that hold the information needed to retrieve patient information from source. In-context launch allows launching other systems (Shared Care Records now) directly from NCRS.

National Imaging Registry (NIR)

Cloud-based infrastructure designed to enable the secure sharing and discovery of diagnostic imaging studies across NHS imaging networks in England, starting with the XCA standard.



Connected Data

Increase access to patient data to improve clinical decision making and increase patient engagement

Patient Audit Record Service (PARS)

A reporting service that describes how patient data has been accessed. This service is used by guardians of data e.g. Privacy officers to track and monitor requests to access patient records.

Multicast Notification Service (MNS)

A mechanism for source systems (Publishers) to distribute notifications to interested parties (Subscribers).

MNS is an event notification broker with multiple services submitting events which other systems can subscribe to. To address issues of out-of-date data, sequencing, and versioning conflicts, MNS does not deliver detailed state information to subscribers. Instead MNS is designed to send small references or pointers back to the master record in the publisher's system which is treated as the single source-of-truth.



Connected Data

Increase access to patient data to improve clinical decision making and increase patient engagement

What we are delivering

Modernisation of GP Connect Access Record: Structured infrastructure

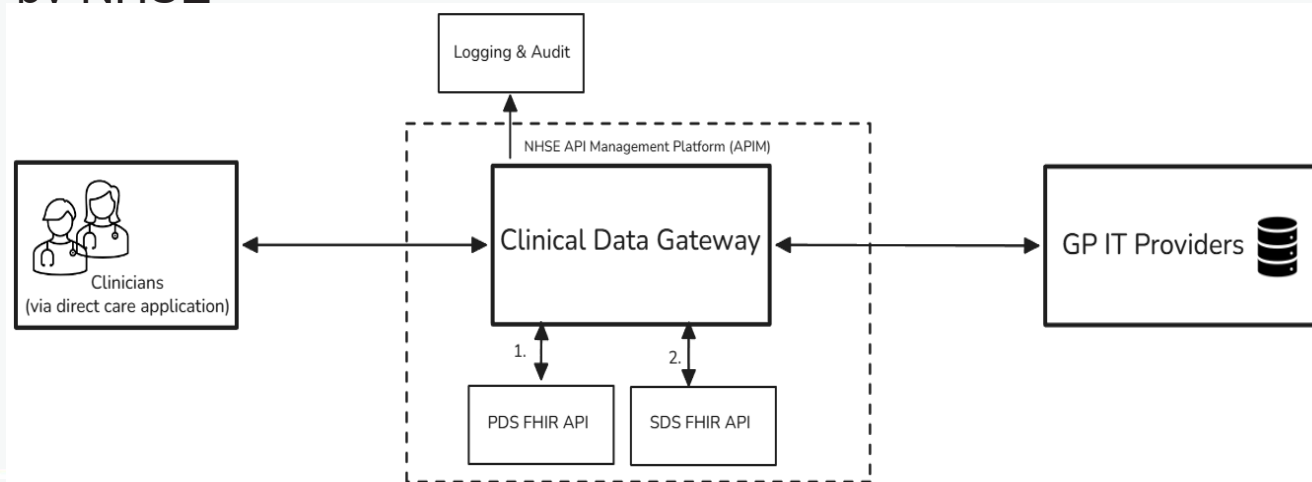
- API hosted on NHSE's API Management Platform (APIM)
- Removal of reliance on Spine Secure Proxy (SSP)
- Removal of need for a HSCN connection
- API lookups performed by NHSE

What it will give suppliers

- Internet-facing access to structured data from a patient's GP record
- Fewer API integrations required to access GP Record data
- Consistent authentication patterns (CIS2)
- Easier onboarding and assurance process

Transition to new services

GP Connect beta and deprecation of legacy services



Express your interest in testing

Email: gpconnect@nhs.net



Reduce the cost of updating the GP record

What we are delivering

Pathology write-back capability



Live FHIR-based pathology data can be written back to GP records

Standardised GP update capability



Assessment of national tooling to support consistent record updates across systems

GP update tooling



Initial tooling available (subject to feasibility) to support structured updates into GP systems

Reduced operational burden



Reduce duplication, manual entry and local integration overhead

What we need from suppliers

Moving from local integrations to national patterns



Align

- Adopt FHIR-based patterns for structured updates (e.g. pathology data)
- Plan for standardised GP record update approaches
- Reduce reliance on bespoke integrations



Engage

- Participate in feasibility work and discovery of GP update tooling
- Provide feedback on usability, safety, and workflow integration



Co-create

- Help define national patterns for safe, scalable write-back
- Work with NHS England to scale consistent update capabilities nationally



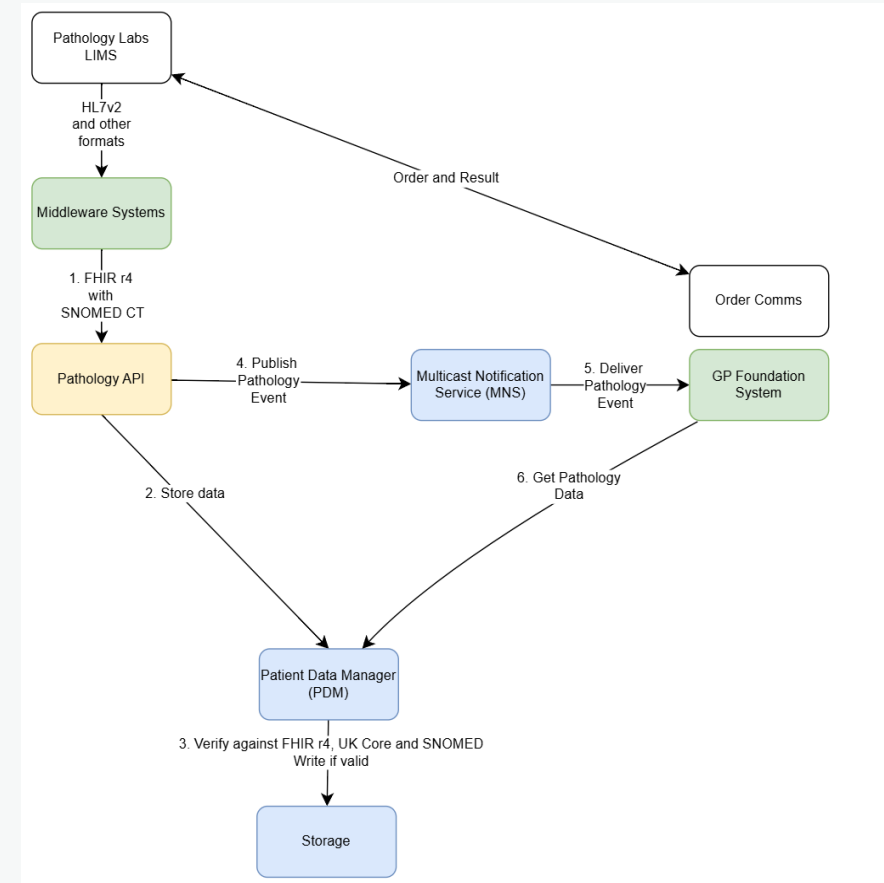
Connected Data

Reduce the cost of updating the GP record

What this capability will enable:



- Replacement of outdated EDIFACT messaging from Lab Middleware Suppliers with a FHIR R4 pathology payload
- Writing of pathology results in Patient Data Manager (PDM) and available to all consumers with a need to see that data.
- This communication will be through other Core Services capabilities, such as Messaging Notification Service (MNS)
- 1 to many messaging, instead of current point-to-point integrations in clinical settings.





Current user research opportunities with suppliers

Help us improve the National Record Locator (NRL) website content

Opportunity for NRL suppliers to take part in user testing between 18th - 29th May

Express your interest in testing the future of GP Connect access record

Recruitment of testers for our Clinical Data Gateway (structured GP record data), including getting the onboarding process as simple as possible.

Shape how you get information about our services

We want suppliers to take part in user research to help us understand how you develop solution approaches and seek information. This will help us improve our content and communications and define what an effective supplier experience should include.

If you are interested in further information about any of these opportunities, please email: england.coreservices@nhs.net



Open discussion

Q&A on what you have heard so far



Poll

Which of the following describes your services/organisation?

- Clinical systems (EPR and shared clinical records)
- Interoperability and integration (APIs, integration engines, terminology)
- Diagnostic and specialist services (imaging, pathology, diagnostics)
- Care coordination and pathway platforms
- Messaging, communications and notification platforms
- Patient-facing digital solutions (apps, portals, remote monitoring, telehealth)
- Other (please specify)



Working in partnership to improve the nation's health

The 10 Year Health Plan makes clear that delivering its ambitions depends on the NHS working in partnership with technology and innovation organisations.

*“A service with the core principles and values of the NHS but with the know-how of a wider network of technology, life sciences, local government, civil society and third sector organisations, **working in partnership to improve the nation's health.**”*

We will share a follow-up form where we welcome attributable, more detailed feedback on how you can work with us to deliver our priorities and this year's deliverables. This will inform future Supplier Engagement sessions, and collaborations.



Poll

To help shape future sessions, what would you like to see, hear, or actively contribute as a supplier?

Overall, how useful was today's session?

What next for the Supplier Engagement Series

- **Complete our supplier feedback form** that will shape our future engagement and delivery.
- Join our **Developer Community** to get updates on the series and **provide feedback** to our teams.
See their roadmaps, delivery updates and get support from the community with your integrations.
- **Get involved with UR opportunities**
- **Product and Platforms event** on 21 July.
- We will **share the recording and slides** after the session.

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