

# Justice and Emergency Services Programme

Working with public safety services and justice system partners, we aim to understand the challenges being faced and the role of technology as a response to these challenges. By creating forums to encourage innovation and industry engagement and explore emerging technologies, we can unlock the power of technology in supporting frontline staff. From interoperability across policing, to driving digital transformation across the criminal justice system.

Visit the Justice and Emergency Services hub on our website.

### 2021 Achievements

#### Platform for collaboration

In 2021 we established the '<u>Digital Justice' working group</u> consisting of 35 members to drive digital transformation across the criminal justice system, working closely with partners across the Ministry of Justice (MoJ) Digital and Technology, HM Prisons and Probation Service (HMPPS) and HM Courts and Tribunals Service (HMCTS).

Our Interoperability in policing working group saw formal engagement from the Home Office Police and Public Protection Technology (PPPT), NPCC Data Quality Programme and the Police Digital Service (PDS), working alongside a select number of suppliers. The aim of the group was to change both the mindset and behaviour of suppliers and forces with regards to interoperability, data quality and data standards in policing. Wider supplier engagement sessions hosted alongside PDS and NPCC Data Quality Portfolio Lead attracted over 150 attendees.

#### **Developing networks**

A <u>strategic partnership agreement</u> was launched with PDS to ensure more strategically aligned, collaborative and sustainable commercial arrangements which are underpinned by innovation and joint working. This supports the ambitions of the National Digital Policing Strategy 2020-2030.

#### Early market engagement

We provided opportunities for pre-procurement engagement including <u>MoJ's Evolve portfolio</u> and <u>Prisoner Facing Transactional Services</u> and Biometric Identification Services.

We ran regular market insight sessions with national policing programmes and organisations focusing on issues which are common to policing. These sessions covered a range of topics from procurement challenges and understanding commercial frameworks to digital ethics, emerging tech adoption and <u>digital tools to tackle domestic abuse</u>.

#### Driving thought leadership and innovation

Our <u>'Digitising Justice' week</u> focused on the work of members to deliver 'connected justice', tech for prevention, digital prisons, digitising courts and new transformative technologies. A short paper was also published <u>'Digitising Justice: Beyond the COVID-19 Pandemic'</u> to highlight the vital role technology plays in responding to the challenges the UK justice system has faced, and continues to face due to the global pandemic.

## 2022 Objectives

#### Accessing tech and innovation

We will provide the industry (particularly SMEs) with an early, effective and strategic approach to preprocurement market engagement. To ensure public safety services can access the latest innovation and emerging technologies we will showcase members' innovative solutions to some of the most pressing problems in this space.

#### Fostering partnerships

We we will ensure the Justice and Emergency Services Programme is used as the platform for criminal justice and public safety services to engage with the tech sector (particularly SMEs) on early market engagement or 'art of the possible' focused discussions.

#### **National security**

We will provide members with market insights across Counter Terrorism (CT) Policing units, exploring issues of secure communications, including emergency services' response to critical incidents, and improvements to CT frontline officer training through adoption of emerging technologies. Across the year, we will deliver a series of national security focused events.

#### **Connected justice**

We will continue to work with members and stakeholders to highlight the role of technology in an end-to-end 'Connected Justice' system. A working group will publish a report on breaking down silos and improving data quality, standards and multi-agency data sharing to support the user through the criminal justice system. Another working group will ensure industry input into the Home Office and Police Digital Service (PDS) Rape and Serious Sexual Offences (RASSO) digital project.

## 2022 Objectives

#### Violence against women and girls (VAWG)

We plan to establish a working group to support the digital priorities of the VAWG taskforce. We will work with local forces to drive the agenda and highlight the value of technology for prevention, to support victims and police, and to prosecute offenders.

#### Delivering diversity, trust and ethics

We will work with MoJ Digital and Tech to showcase the power of technology to support prisoners, prison leavers, and the value of digital skills to reduce reoffending.

We will connect industry with forces to showcase the value of technology in policing diverse communities and understand the challenges surrounding emerging technology adoption. We will work across techUK programmes to deliver a series of events to address the legal and ethical implications in the use of emerging technology for the delivery of public safety services, particularly around the use of artificial intelligence (AI), automation and facial recognition.