

Justice and Emergency Services (JES) Management Committee

Candidate Pack 2023

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1. Richard Smith- **Airbus Defence and Space Ltd**

Lead for Secure Government

Bio

Currently a strategic lead for public safety and secure government within Airbus Defence & Space Ltdf (Intelligence UK).

Academic background in analysis and geospatial information. My career over the past 20 years has focussed on the use of location technology with experience ranging from being a customer within Policing to technology provider within the sector in the UK and overseas. Working with and delivering solutions into Police, Ambulance Trusts, Fire and Rescue Services and the Ministry of Justice. Solutions that also include artificial intelligence within the defence domain.

With an extensive network of contacts across Whitehall, the wider public sector, industry and the global justice and emergency services sector.

What can you bring to the Committee?

Extensive knowledge of the complexity of delivering capability across the sector, capability ranging from the air/space domain (Helicopters/UAVs/PNT)) down to the data requirements of the fire service, and ministry of justice within offender management. This includes an understanding of the challenges together with what has and has not been successful in the past within policing, fire and justice.

My experience and knowledge will assist the working group create and deliver a correctly focused forward plan for members. One that takes account of the current opportunities to support the end user within programs such as, future of PND, the National Police Air Services blended approach on helicopters and UAV and data/technology opportunities, and the Emergency Services Network (ESN) data opportunities and what that means for innovation in the sector.

Focus Areas

- Use of AI and collaboration within Criminal Justice
- Intelligent Prison Estate and beyond
- Cross service and cross border sharing of risk information outside of JESIP

2. Jon Black- Amazon Web Services

Senior Business Development Management

Bio

With 22 years experience working within police digital, data and technology I now work actively to help Justice and Public Safety organisations shape their future strategic missions and accelerate transformation through use of cloud services and solutions.

What can you bring to the Committee?

As a hyper-scale cloud provider AWS works holistically across public safety organisations which enables me to understand wider challenges and opportunities which I can bring into the committee. My past experience working within the sector also allows me to bring additional insights.

Focus Areas

- Continue to help to explore how we can help drive digital upskilling
- Help shape the data strategy across emergency services
- Continue to help organisations understand innovation and transformation opportunity

3. Allan Fairley- AWF Advisory (SME)

Director

Bio

Before retiring 2 years ago, I spent 30 years with Accenture successfully selling and delivering large-scale, complex business and technology engagements with various clients in different industries, but mainly within the UK Public Sector. For the last 8 years of this time, I established and built Accenture's UK Public Safety practise, growing it into a \$90m+ business serving clients within Justice, Police and Fire, National Crime Agency, and other parts of the Home Office.

I was elected to the role of Chair of techUK's Justice and Emergency Services Committee for two consecutive tenures between 2017 and 2021. Under my Chairmanship, the group significantly expanded its profile and engagement with Justice and Emergency Services organisations and became seen as a trusted partner. We achieved significantly closer collaboration with policing technology leadership, including the establishment of a formal working relationship with Police Digital Service, and established the the Interoperability Working Group, among many other achievements.

Since retiring, I have started an advisory business which focuses on advising SMEs on expanding their footprints within the UK Public Safety market. I have recently completed the Financial Times Non-Executive Director (NED) Diploma with a view to taking a number of NED roles.

What can you bring to the Committee?

My experience of serving as Chair of the Committee taught me that successfully navigating the Justice and Emergency Services landscape, and therefore achieving the stated aims of the Committee, requires the ability to understand the detailed nature of challenges that client organisations face (technological, commercial and political) and meaningfully connect with senior stakeholders. During my extensive time at Accenture, I worked on many engagements which gave me insights into various business challenges and how to address them, from small-scale, strategy solutions, to people and organisational challenges, and the design and implementation of large-scale, complex technology solutions. My extensive experience enabled me to build credibility with clients and developed my ability to understand and navigate politically complex client situations, which was critical in allowing me to establish and maintain good stakeholder relationships.

Building and leading Accenture's UK Public Safety business gave me a great insight into the multi-faceted client challenges and developed my keen desire to support clients in this market. My time as Chair of the Committee also gave me a good insight into the various challenges faced by the supplier community. Seeing the landscape from both perspectives gave me the experience necessary to facilitate a collaborative approach to problem solving, and engage in more frequent, open and effective communications between all interested parties.

Effective membership of the Committee requires members to prioritise the interests of the wider membership over benefits for their parent organisation. From experience, I found that senior clients

engage more openly if they believe someone is operating on behalf of the Committee, rather than a specific supplier. During my previous tenures as Chair, I regularly demonstrated the integrity and independence required to make solid connections with senior stakeholders to enhance the reputation and profile of the Committee and better serve both the client and supplier communities.

Focus Areas

- Procurement and commercial practices : whilst UK procurement rules exist for good reason, it is widely recognised that they often [inadvertently] present a significant barrier for suppliers to have meaningful engagements with clients and can lead to clients procuring sub-optimum solutions. I propose the creation of a new working group which represents both suppliers and client procurement organisations and focuses on removing barriers and improving collaboration practices in this area for the benefit of both sides (whilst remaining conformant with relevant rules and regulations).
- Interoperability : interoperability between forces and with other appropriate bodies remains a significant issue and is a serious impediment to effective UK policing and criminal justice outcomes. I propose that we build on the excellent work of the current Interoperability Working Group and continue to drive improvements in this important area through:
 - > encouraging the application of standards which all solutions should confirm to;
 - > encouraging suppliers to offer more open technology solutions;
 - > encouraging Justice and Emergency Services organisations to share more between themselves.
- Technology modernisation : Organisations in most industries are regularly demonstrating the vast array of benefits available from the technological advances in areas such analytics, automation and artificial intelligence. These same technologies offer significant opportunities to improve outcomes for Justice and Emergency Services organisations. I propose encouraging (and where possible, facilitating) the increase in use of new technology in Justice and Emergency Services organisations through expanding techUK engagement with relevant central organisations in addition to PDS, such as NPTC, Home Office PPPT and the new NPCC Chief Scientific Advisor.

4. Mark Mottashed- **boxxe Ltd**

Blue Light & Justice Lead

Bio

With an extensive 19-year background in policing, spanning both the Royal Military Police and Lancashire Police. My commitment to professional development is underscored by the completion of an MSc in Senior Leadership, enhancing my leadership capabilities. Policing roles included response, neighbourhood policing, armed response, control room supervisor, organisational development, digital transformation and force incident manager.

Transitioning to the healthcare sector, I played a role in Organisational Development within the NHS, contributing to the improvement of operational efficiency. My journey led me to boxxe Ltd, a value-added reseller and managed services provider, where I currently hold a leadership position. Specialising in the blue light and justice vertical, I leverage my policing, leadership and change management experience to guide an improved response to the blue light vertical.

What can you bring to the Committee?

My career trajectory reflects a dedication to service and leadership across diverse sectors, including the public sector, healthcare, and the dynamic landscape of technology and services. My passion lies in driving positive change and utilising technology for blue light, justice and societal benefit. I am committed to fostering collaboration and innovation, bringing a multifaceted perspective to the committee. With a proven track record of leadership, adaptability, and a deep understanding of policing and healthcare dynamics, I am poised to contribute to the committee's objectives.

With a seasoned understanding and appreciation of both front-line and back-office issues within an emergency service, I am eager to offer insights into effective practices and solutions.

Positioned within a VAR organisation, I am privy to a myriad of hardware, software and service solutions that can support the blue light and justice vertical. Boxxe provide a 360 service across all business needs from solutions, services & products to ensure businesses runs efficiently. A portion of my role includes the research of effective solutions and I'd be keen to both learn and disclose further.

Focus Areas

- Reduced complexity of the IT landscape offering to assist emergency service selection.
- Staff welfare - service improvement initiatives and stress reduction to improve service to the public, reduce staff burnout and retain talent.
- Public trust - using effective tech solutions to improve service and resolutions.

5. Sian Penny- BT

Director Public Safety and Justice

Bio

Sian has worked for BT for 20 years starting initially with systems integration focused BT Syntegra. Sian spent many years leading large central government programmes before moving into BTs Policing business in 2013, later leading delivery and service in BT for all UK Policing before joining BTs Public Safety and Justice team focused on Home Office and National Policing and Fire in 2019.

In April 2023 Sian became Director of BTs Public Safety and Justice business which includes Police, Fire, Home Office, MOJ, CPS and Prisons

What can you bring to the Committee?

Having been on the Justice and Emergency Services Committee for the past 4 years, I feel what the group have achieved sets strong foundations for the next 2 years and beyond. I would welcome the opportunity to continue to be involved, supporting positive change that benefits all.

I have an established network across BT Group, BT partners and our Public Safety and Justice Client base which will support engagement with the committee. Within BT I have access to a wide range of subject matter experts which I believe could be brought in and bring broader benefit and insight to support committee objectives.

I actively support diversity, skills and career development within BT and have successfully supported the development of graduates and apprentices through their respective programmes. I would like to involve BT Graduates/Apprentices both from a shadowing perspective but also to bring different views and perspectives into the committee

In summary, I believe I can bring a wealth of knowledge and thought leadership, as well as a great network and a personal tenacity and enthusiasm that as part of the JESMC can be used to support the delivery of benefits, through technology, to public safety and justice.

Focus Areas

- Procurement - How to get the best from Industry and support realising benefits from technology and innovation
- Technology and Innovation adoption and Tech for Good
- Broader JESMC alignment

6. Rory Thorne- CACI

Policing Consultant

Bio

I've worked within Tech supporting the Policing sector for the past 4 years. I started my journey in this sector managing all of the Northern Police accounts for Virgin Media o2, discussing digital transformation and day-to-day networking, security and 999 services. This was under the leadership of Charlotte Hails, ex WYP of 17 years, where my sector knowledge and passion grew.

I decided I wanted to support a fast developing niche within the private sector supporting the Justice and Bluelight sector, Digital Forensics. I joined CACI to help grow their newly founded DF team. I'm thoroughly enjoying being part of the rise of this vital sector, that impacts the core of many police issues.

What can you bring to the Committee?

I work within a niche, but pivotal area of the Justice & Emergency Tech sector. I believe diversity in thought and experience is integral to make an effective committee.

One of the core reasons as to why I joined CACI, is that their investment in Digital Forensics is likely to have a significant impact on policing. The conversations I have with Digital Media Investigators, Digital Forensic units and all the way up to Chief Constables, all show how integral this work is. 90% of crime has a digital element, and the current national backlog of device evidence is likely over 40,000, any committee that wants to improve policing as a whole through tech, would benefit from insights from this pivotal area.

However, it is not just Digital Forensics my work at CACI has given me perspective on. Close relationships with the Home Office, College of Policing and Police Digital Service make evident what the main focus areas are for Policing from the top down. I would make use of these relationships to aid conversation within the committee, and share learning from successful approaches to nationwide challenges.

I work closely on Police projects that use large Data sets and making the information accessible to the end user. This is CACI's background for nearly 30-40 years, insight from one of the market leaders on data sets I would argue would be a strength to the committee.

Diversity of thought leadership is pertinent to any discussion. I referenced above the importance of representation from all areas of tech in policing, especially niche. I am no doubt younger than many of the committee applicants, however issues facing the police are inherently societal issues by nature. Therefore, I believe diversity in perspective, particularly in reference to age, will provide a better balance to any debate.

Focus Areas

- Focus 1: Enhancing police training and knowledge sharing through tech.
 - > It is widely known that having 43 regional forces causing issues in sharing knowledge and best practise. Advances in technology is the only path to reduce these barriers and improve policing on a national scale, instead of regional pockets.
 - > Increasing levels of violence against Women and Girls is one of the top priorities for the Police and government. One of the latest Home Office projects, Operation Soteria Bluestone, highlights lack of sharing of best practice, as a core obstacle to improving RASSO investigations. This can be hugely helped by tech. I have seen the benefits of Digital Platforms' being built to assist Policing through my work at CACI, it gives me optimism that this approach will only grow in the near future.
- Focus 2: Officer welfare and retention through tech.
 - > Our team at CACI and Cyber Duck are a key contributor in the development of the Oscar Kilo initiative. It has made it evident to me of the rising levels of officer leaving and consequent diminishing levels of officer wellbeing. This is a primary concern. The question for the committee is how can we build on the back of some localised initiatives and use tech as an enabler of spreading this nationwide.
- Focus 3: Digital Forensics/AI - threats and opportunities.
 - > Use of AI by criminals, such as CSAM and Scams. How can each of the different tech sectors contribute to the rise of AI, and help keep forces up to date with the rising trends.
 - > Use of AI by police, in the same token, AI can also be a force for good. It is clear the government which to develop our capability in this area. We have seen some success in police contact centre environments thus far, however there are plenty more areas where AI can benefit policing. For instance, the use of AI in reviewing digital evidence is an area that has enormous potential

7. Caoimhe Thornton- Capgemini Invent

Director

Bio

I am a Director within Capgemini Invent the innovation and consultancy arm of Capgemini Group, I have been with Capgemini Invent for a year, prior to that I spent over 10 years working and leading within KPMGs Government Strategy team. I have 10+ years international experience developing strategy and delivering transformation programmes within the Public Sector in the US and the UK to improve performance, reduce cost, and enhance outcomes. These programmes largely focused on digital innovation, data-driven improvements and user-centricity to re-design and enhance organisational operations. I am currently the Director for the Policing Account within Capgemini.

My experience has been focused on the criminal justice and behavioural health systems and particularly the continuum of care between the two systems to help address the increasingly complex needs of citizens. I have led transformation programmes across Policing, Prisons/Jails, Probation, Courts, Behavioral Health, Social Services to try to solve the most complex problems within the Public Sector e.g., Homelessness, Jail overcrowding, and Mental Health diversion.

My passion is addressing public sector issues to enhance efficiency and effectiveness and especially improving access and quality of care to the most vulnerable populations.

What can you bring to the Committee?

I have worked within Public Sector consulting and specifically criminal justice consulting for over 10 years in the UK and the US, and I am now the Director for Capgemini Invents Policing Account where I have responsibility for the HO account which includes a number of large technical delivery programmes for national critical infrastructure and our central User Centered Design contract which is focused on improving public sector services for citizens.

Through this experience I bring a unique perspective of challenges and solutions that law enforcement and related agencies have adopted in the US, the methods and technologies that have been developed and trialed and the management of adoption across a difficult and fragmented stakeholder landscape. These lessons and insights can be drawn upon to support JESMC initiatives and bring a different lens to the problems we are trying to solve. In addition, Capgemini Invent is known for our innovative and forward thinking technology solutions which I can harness to support the emergency services realise the full potential from technology investments as well identify future opportunities and risks related to emerging technologies.

On a personal note, as a young female working within justice and technology, two fields which are typically underrepresented by females, I can bring a different insight into the challenges and application/adoption of technologies within the sector and the agenda of the JESMC. I am passionate about public services and the important role that technology can play in improving services and improving public safety in general.

Focus Areas

- AI: the opportunities and risks presented to Justice & ES, both from an operational lens and a public safety lens
- Building on interoperability but between J&ES and Behavioural Health/Social care with the rollout of RCRP
- How technology can support hybrid working within Public Sector based on CaBo briefing to employees stating a requirement of office working 60% of the week

8. John Cheal - Capita

Market Development Director- Justice & Policing

Bio

I am Justice & Policing Growth lead at Capita. I work with sector leaders, stakeholders and ecosystem partner to improve citizen experience and operational delivery across the justice system, accelerating policy deployment, bringing new digital products and solutions to solve knotty problems across the sector. TechUK has introduced me to many innovative organisations who add value to Capita solutions, providing a fantastic forum for innovation, knowledge sharing and thought leadership.

What can you bring to the Committee?

I am a passionate advocate for the role technology can play in improving access to justice and improving the justice system experience for citizens and stakeholders alike. I have been an active member of the JES committee over the past two years, in particular focussing on the digital skills agenda and our work on buyer / seller engagement across the sector.

We've made good progress in these and our other focus areas but there is more to do, having experienced first hand the good work that a strong committee can do for the sector and TechUK members I would very much like to continue as a committee member for the next tenure.

Focus Areas

- Deepen the PDS relationship
- Support digital upskilling in Justice & Policing
- Act as industry voice on VAWG/RASSO

9. Matt Johnson- CDS Ltd (SME)

Head of Public Sector

Bio

Matt has been working in public sector digital transformation for over 20 years - working for organisations in central government, local government and the NHS. For the past 8 years Matt has been working for suppliers to the public sector - where he has been able to use his experience and knowledge to help drive transformation and deliver outcomes for organisations that have been bogged down in legacy technology, stifled by ways of working and those orgs looking to adopt real change.

What can you bring to the Committee?

As I am new to the area of justice and emergency services I feel I can bring with me a lot of knowledge and experience of working within other areas of the public sector to help shape digital transformation and bring a fresh outlook and new ideas to the table. In the short time that I've been focusing in this area I have seen many similarities as well as a lot of nuanced differences with other parts of the public sector. As I work for an SME I would like to help other SMEs bring innovation to the sector and will champion the needs of SMEs if selected.

Focus Areas

- What are the barriers to using and sharing data within Justice and Emergency Services?
- How can SMEs engage and support more within the emergency and justice sector?
- Unlocking innovation - how do organisations move from talking about stuff to actually doing stuff?

10. James P Reid- CGI

Vice President Consulting Services- Justice Sector

Bio

I'm a senior leader who has worked across the criminal justice sector in England & Wales for over 14 years including a number of national policing agencies and the prosecution service where I have been responsible for successfully delivering a number of complex IT transformation programmes.

With a track record of building and developing strong mutually beneficial relationships with senior stakeholders across the Justice sector I have demonstrated a passionate commitment to achieving the strategic goals of the various clients that I have worked with and to modernising the technology used by the criminal justice sector.

This has involved:

- Leading the delivery of strategically important, technically complex, and high profile programmes which often have a range of dependencies across the Justice sector and require a large amount of stakeholder interaction;
- Building functioning supplier ecosystems bringing together a range of skilled professionals from a variety of different organisations ensuring we all work in a common way;
- Proposing a range of practical innovations helping to bring real benefits to a variety of stakeholders;
- Leading a range of social value initiatives which has driven up the engagement of STEM with young people and helped to prepare ex-offenders enter the workplace.

What can you bring to the Committee?

Proven experience of practically delivering a range of high profile projects from setting up a national policing intelligence system, consolidating a variety of policing agencies, and working to digitise the prosecution service.

Perspective gained from working with a variety of different agencies in the criminal justice sector in order to modernise the technology landscape in the Justice sector which give me some unique insights on why these work and why they fail.

Understanding of how to build a vibrant ecosystem which harnesses the talents of all contributors, encourages innovation, and leads to a variety of perspectives being brought together to improve the Justice sector.

Focus Areas

- Ensuring successful delivery of key initiatives - learning and applying lessons
- Harnessing technology innovation & modernisation
- Application of AI

11.Moira Roberts- Cloud Gateway (SME)

Head of Blue Light

Bio

I've been an active member of the current JESMC and have enjoyed my time and feel there is still more to be done.

I have worked looking after Blue Light customers, as a supplier, my whole career. This started in an operational role helping to roll out the original Airwave service which provides radios to the Police, Fire and Ambulance. This role gave me a really deep understanding of the criticality of our emergency services having a secure reliable comms system. Obviously times have changed as have the demands on our CJ system. Today one of the greatest challenges to our blue light is data, the volumes and how to store and share this quickly and securely to support other technologies which are really making a difference in achieving better outcomes.

I currently work for Cloud Gateway and have done so for two and a half years, and am proud to say i work for an organisation which really wants to make a difference. The insights I have gained during my first tenure on JESMC have been invaluable as have the network connections - all like minded individuals who understand that industry has a part to play in ensuring we support and drive innovation for the greater good.

Outside of work i'm a mum to three girls and numerous pets and a reluctant gym goer. I very much hope i am successful in securing a second term on the JESMC committee.

What can you bring to the Committee?

I bring with me enthusiasm and energy - I feel hugely passionate that industry must be an active driver in making sure technology is accessible to all. That as a collective we combine our minds to help the CJ sector accelerate and make the best use of technology. As a representative of Cloud Gateway i want to make sure our views on what we provide are always current and relevant to Blue light. I champion the cause internally, at explore other things we can be doing as a company to support police.

Focus Areas

- Procurement - this can often be a barrier not just for suppliers but for the end customer and I think we need to explore if there is anything more we can do as supplier community. Supporting education, any gaps in what we do which we could do better etc
- Data - volumes, integrity, transfer
- Skill shortages - we touched on this a little in the current tenure but it is also something we are exploring in CGW

12.Simon Hall- **Coeus Software Ltd. (SME)**

Founder and CEO

Bio

I am the founder and CEO of two companies that provide technology technology to policing and other public safety organisations for over 25 years.

This includes:

HeliMedia Ltd (helimedia.co.uk), a company that provides airborne intelligence, surveillance, and communications solutions.

Coeus Software Ltd (coeussoftware.com), a software company that provide SaaS based, intelligent mobile solutions to frontline policing and other compliance based, regulated organisations.

I am responsible for overall company strategy but, along with other founder/owners of small companies, my day to day role includes assistance with sales, marketing, product development and partner engagement.

I am a passionate evangelist for interoperability within the JES sector and have written a number of thought leadership pieces on this and other subjects.

What can you bring to the Committee?

I'm fortunate to have been a part of the justice and emergency services committee over these last two years while at the same time being involved in the interoperability in police working group.

Understanding the needs of Micro/SME companies

I have first-hand experience of the difficulties of being a Micro/SME trying to work in the Justice and Emergency Services sector. I would like to use this experience help similar techUK member organisations trying to get traction in this space.

Break down barriers for UK Micro/SMEs

One of the biggest challenges in this sector is trying to access opportunities and understanding the myriad of frameworks used for procurements. I would JESMC to provide a prominent role, working with the public sector to help create a level playing field.

Building relationships between companies in the sector

The introduction of disaggregated procurement has created the opportunity for companies to create alliances to deliver best value solutions. I see a role for the JESMC to provide advice on how to set up alliances between SME's and other SME's and SME's and larger companies (David/David and David/Goliath Alliances).

Continuing the progress of the interoperability in police working group (IPWG)

The IPWG has made some progress over the past two years but there is still a lot of work to do.

I see the next phase of work on interoperability as being critical to drive forward with this important topic. I would like to help explain the benefits and non-technical appreciation of what “interoperability” means to policing stakeholders.

Focus Areas

- Interoperability in Policing
- Procurement and Frameworks
- Creating Alliances
- Working closer with PDS and mirroring their programmes
- AI and Ethics

13. Peter Craig- **Collaboraite** (SME)

Strategic Intelligence Consultant

Bio

I am a former Senior Police Detective with 30 years' experience in law enforcement and criminal Justice delivering innovative national digital solutions to enhance positive operational outcomes.

During my Policing career I developed a considerable breadth and depth of experience operationally and through the delivery of key national strategic priorities to keep the public safe. Whilst in an operational senior leadership role for the last 6 years of my career, I also undertook the role of a project executive managing and delivering a national technology change project. Subsequently taking responsibility as the national strategic service owner for digital online capabilities and procuring innovative services from technology suppliers.

Since retiring from the Police 12 months ago I now use that experience within the Tech Industry as a strategic intelligence consultant for Collaboraite a SME tech company who design secure data & AI solutions for law enforcement and secure Government departments solving operational challenges.

I now support the development of effective innovative operational solutions through technology. This is achieved by listening to and collaborating with our network of customers and strategic leaders to identify, build and deliver tech solutions through our team for continuous improvements across law enforcement and secure Government sectors.

What can you bring to the Committee?

I can assist in supporting the Justice and Emergency Services Management Committee through my blend of law enforcement operational experience, digital transformation management skills and commitment to supporting the improvement of public services through technological solutions.

I am an effective communicator who has considerable experience in delivering pragmatic solutions and achieving results through building collaborative and productive partnerships with colleagues, customers and suppliers. Through my experience I have the ability to understand the strategic requirement of organisations and translate that into organisational wide improvements. I believe in creating a shared vision with stakeholders enabling them to meet the end user requirements, improve operational outcomes and realise the benefits and value for money required. I currently work with multiple senior stakeholders across law enforcement and secure government sectors. I therefore have a good understanding of the challenges and opportunities that exist for public safety organisations and how technology can be applied as a productivity multiplier.

I am committed to supporting our public services to become more effective and efficient through trusted partnerships and human centred design. I am innovative and open-minded identifying opportunities for continuous improvements and sharing best practice. Development of new capabilities through technology is infinitely evolving and it is only the agility of the technology industry that can continually innovate to supply such products through closer collaboration with our public services.

As a member of the JES committee I will take personal responsibility for actively contributing too and engaging with the delivery of the JES programme, working closely with committee colleagues, wider industry membership, Justice, Emergency services and National bodies. I believe I have the blend of experience within Public service and Industry, as well as the motivation and energy to add value to the work the JES committee undertakes on behalf of the wider tech industry.

Focus Areas

- Technology as a productivity multiplier: There are significant opportunities to improve productivity across our Justice and Emergence services though the adoption and implementation of technology. JESMC could assist stakeholders to recognise the operational, cross agency interoperability opportunities and financial saving benefits that can be achieved.
- Digital skills for leaders and workforce: Barriers to technological progress can be affected by a lack of engagement, understanding and digital skills from leaders and the workforce. Innovative technology needs to be embedded into the operating fabric and culture of our public services. I believe focusing on this theme will assist to progress across this sector.
- Environmental & social value: Over the next 2 years this theme will become increasingly relevant to the JES programme, our Justice & public safety organisations and the wider technology Industry.

14. James Searle- Computacenter

Client Director

Bio

James is a Client Director within the Public Sector team within Computacenter responsible for Homeland Security which covers the Justice and Emergency Sector. He has over 18 years' experience working in IT with Public Sector Customers. He started working with Computacenter through the Sales Associate Graduate programme in and had previous experience working at IBM as an IT placement student. Through his 14 years in Computacenter James has worked on several Critical National infrastructure programmes as both an account manager and Client Director in the JES sector including ESN, Cyclamen, Biometrics, PNC to name a few.

He is very passionate about making a difference in the sector and lives by the values of the public sector about making the UK a better and Safer Place to live and work. He was instrumental in getting the Laptops for schools initiative in the pandemic off the ground for the DfE bringing Computacenter's capability to the fore to support and deliver successfully.

He is currently on the Interoperability board and wants to be more actively engaged in this board dedicating more time to drive initiatives through with colleagues and partners in the ecosystem to drive real change

What can you bring to the Committee?

From engagement with senior representatives of the JES sector, there has been a consistent noise that the engagement with similar partners has potentially not delivered change within this this sector. New thinking, with different ideas and approaches are required to support the wave of change required to deliver the outcomes that the market is seeking.

How can the relevant engagement across the ecosystem of suppliers be navigated to reduce complexity and time to engage and to speed up the Return on investment for all. I have knowledge and experience in my role and company which can explore how we have broken down these barriers and delivered at scale for positive change within the industry.

My colleagues across Public Sector and across our private sector business have examples which can be shared and explored in conjunction with the significant partnerships across the industry. I can provide access to wider resources to support discussions within the sector with wider CTO, CISOs, CIOs to aid the community and board to assist with joining the dots with the challenges presented which we wish to solve as a board.

I have support of my management with more time and focus from my Public Sector Director to support one of our key stakeholders TechUK. I have been an advocate of supporting the expanding out our relationship whilst investing in new initiatives and partnerships in the ecosystem of which this is critical to our ongoing involvement and investment in the sector.

I am excited with more focus on the JES sector in my role for 2024 about the deeper relationships I can build for the benefit of TechUK and our customers and the wider ecosystem to deliver successful initiatives during its tenure

Focus Areas

- With many advancements in the world of Technology, none more so than AI. The criticality of this government and that of any that takes power is to solve the sector challenge about productivity and Efficiency within the processes, people and technology prevalent today.
- The Efficiency theme is highly important challenge and resolve. The need to do more with less is only growing stronger. The impact of AI is already having an impact and how that can be accelerated with the right governance and control for the benefit of the JES sector and citizen experience. I believe this is a key area for focus.
- Digitisation of legacy systems ensuring that as partners we are collaborating to make the most of these changes and not preventing change as a community. Learnings from the interoperability board have shown how this is a real challenge which is holding back change in this sector. Dialogue is vital on how this can be improved with the impact on citizens experience.
- Social Value can make a significant impact to the JES sector. Computacenter are passionate about the causes as referenced in Phil Pearson's speech at the Tech UK dinner. Through the Brigade bar and beyond food foundation we support reforming prisoners into job role and re training skills to avoid a life of crime and prevent further expenditure from the state.
- I see my role in ensuring that these initiatives across the industry are taken seriously. I would like to foster joint collaboration between partners and key stakeholders to drive real tangible benefits that make a real difference to the sector and industry. I believe that these will drive more than just monetary benefits but a real understanding of the challenges and how we can solve as a partner community.

15. Daniel Pearce- **Dataminr** (SME)

Policing and Security Lead, Senior Director EMEA

Bio

Dan spent 20 years working in UK Law enforcement. He joined the Met in 2001 as an intelligence analyst and moved over to national CT in 2005 and spent the majority of his career in National Counter Terrorism Policing where he led analysis, OSINT and digital teams, as head of profession. He pioneered the concepts of OSINT and digital intelligence in UK Policing from 2007 and grew this to set up and lead the UK's first dedicated OSINT units, including setting up the All Source Hub for the Olympics and was head of profession. He also helped setup Co-director of The Open Source Communications, Analytics Research (OSCAR) Development Centre at Cardiff University.

He spent 4 years as deputy Programme director and business lead for the UK's largest Digital Programme, and finished his career at the NCA as Programme Director leading Data. Dan has worked, spoken and consulted globally on OSINT, digital, and CT, and chaired multiple international working groups.

Today Dan leads for Policing and Security for Dataminr as business lead. He lives in West London with his wife, 3 children and a flock of chickens. He is chair of Governors of his local primary school.

What can you bring to the Committee?

Recognised as a senior leader with 20 years experience in policing and government who made a career move to the private sector. Now leading a winning team in one of the top global AI companies, Dataminr as business lead for Policing and Security. Bringing a range of policing, government and commercial skills. Today have national and international clients all over the UK and Europe, and globally, all JES landscape. Esp EU level orgs.

Experienced at leading digital and data transformational change programmes, as well as leading world leading operational teams to deliver analysis, open source, analytics and digital innovation, to manage national and international threats and risks.

Senior sales leader and business owner leading international teams, opened new territory in EMEA and exceeded company targets and expectations. Driving multimillion-dollar growth revenue

Results-driven and accomplished professional with extensive experience directing strategy/business development for rapidly evolving markets; overseeing financial/P&L efforts; and leading teams for execution of sales life cycle operations within multinational companies.

Articulate communicator with strong business acumen; adept at coaching and mentoring teams, while building consensus across multiple organisational levels to drive cohesive, strategic operations.

20 Years' policing and senior government experience leading teams delivering operational analysis, analytics and digital intelligence nationally and internationally. Managing £100m+ budgets

Experience of leading organisational digital and technology enabled transformation change as an experience Programme Director

I'm passionate about the power and value of data and committed to enabling organisations to benefit from it now and in the future.

Recognised and respected as an international expert and a pioneer of the development of innovation and technology in UK Policing.

Delivered analytical, digital and cyber expert advice / consultancy to law enforcement, security agencies, military and governments worldwide.

An astute leader with business knowledge with an MBA, and PRINCE2, Scrum, MSP

Focus Areas

- How AI and Data can help organisations truly transform workforces, operations and outcomes
- How interoperability of technology solutions, providers, systems and tools, is needed to ensure that organisation busy smarter and users benenefits longer term.
- Collaboration with other programmes and projects across Europe, esp as the Uk enters back in to Horizon. Such as the Enlets programmes or those of Europol, Frontex, DGHOME or others sitting across Europe at national levels.

16. Lloyd Rushton- Jones – Denodo Technologies Limited (SME)

Head of Public Sector

Bio

I have been working in the public sector since 2010 focusing on bringing value via software. I worked in Oracle as a Lead Account Manager on the Ministry of Justice; in Denodo, where I have been working for the last 4 years, my remit is broader including all of Public Sector, Aerospace, Defence and Automotive. For the last 2 years I have focused on a campaign of "Right Care Right Person" within the blue lights. Prior to 2010, I had a series of start-up companies mainly in the telecoms market; however, I am always looking for the best ways of delivery which may mean innovating in small steps.

What can you bring to the Committee?

I have worked in a large vendor (Oracle) as well as smaller companies; I have also been a management consultant. I therefore bring some speciality knowledge as well as having a more inclusive way of understanding different points of view. The current 2 year focus on the forces means I understand some of the cultural challenges around change particularly with the "Right Care, Right Person" mandate, but also the "Think National, Act Local" way of bringing change to the fore.

Focus Areas

- Right Care, Right Person theme is obviously one I would like to continue to promote to ensure Emergency blue light are focused on the key task that they understand and are not distracted. (i.e. 999 calls do not mean that 2 x police are required to be in A&E for 24 hours with a Mental Health predicament as an example). Better sharing of information across forces and into health services being key here. Generally, this is not just an individual force, but a national campaign. Inevitably there is an innovative force, like Humberside, that would lead the way.
- Mental health in the JES. Again knowing what information and how to share it is important; many in the forces are reluctant to raise concerns because they do not want to reduce their role if they are seen as mentally weak. There will be better ways of managing and highlighting 'stressful' situations.
- Diversity. There is still a social stigma with women as an example applying to work in police. How can this be improved. There are people in Met Police, NCA,, etc promoting Women in Data, but people like my niece, in her twenties, despite studying criminology, is 'apprehensive' about applying for the forces.

17. Alan Sawyer- DXC

Central Government AE

Bio

I am a 53-year-old, married, father of two children, that is passionate about the environment and enabling technological innovation. My hobbies include Golf, Football, Reading and Skiing. I live in central England which allows me to embrace the beauty of our countryside and be part of a vibrant small-town community. I have delivered IT services for central government for the last 7 years providing large scale capability to an eclectic set of government agencies (Policing, Nuclear, Environmental and Home Office) I am especially focused on bringing innovation to the agencies I support by utilising my digital experiences and extensive partner network. My prior experiences are within financial services and consulting on global BPO capabilities including HR and Indirect procurement.

What can you bring to the Committee?

As per my Bio, I am passionate about the impact of technological innovation has on our environment. That passion has been consistent throughout my career and enables me to provide a balanced perspective on the influences IT has. I also have the backing of a global company such as DXC which enables me to deliver IT on a global scale across many business verticals. Personally I bring a strong partner and personal network of intelligence to ensure decisions or perspectives delivered by the JESMC enhance Information technologies within public sector. Having working in Public sector for the last 7 years has taught me about the strategies required for decisions to become impactful and relevant. Securing support across various levels of government with clear benefits is essential for influencing change. Lastly the environment. Working within Government Digital Sustainability Alliance (GDSA) my understanding and capability is both relevant and insightful providing a linear focus on where IT both improves and is harmful to our planet.

Focus Areas

- Actively focus on learning from the experiences of Emergency Services in other geographies.
- Exploring opportunities for industry to facilitate multi agency collaboration.
- Leveraging innovative technology to increase operational efficiency.

18. Bertie Paradise- EY

Director

Bio

I'm EY's Client Services Director for Justice. I've worked across government organisations over the last 13 years to support the delivery of tech and non-tech enabled programmes including in Home Office, multiple police forces (Met Police, Police Scotland, Beds, Herts, Cambs) and the Ministry of Justice (HQ and HMPPS).

I've got a good record of supporting EY's clients on their journeys from vision and strategy right through the delivery lifecycle to enable tangible and long-term outcomes and value. I'm passionate about people both in my company and in the justice system - I work with and alongside people, supporting them to grow, develop and flourish in their careers. I've built and maintained multiple communities internally across our teams who work in government.

What can you bring to the Committee?

Bring to the committee:

1. Pan-justice experience and expertise – having worked within organisations across the justice system – Home Office, more than a dozen police forces and the ministry of justice I am familiar with the end-to-end justice system and the opportunities that technology, data and joined up thinking can bring to the justice system overall. I'll bring this non-siloed thinking to the JES committee.
2. Business-led thinking – coming from a non-technical background, I always put myself in the shoes of the business owner and end user. I think I can bridge the gap between technical capabilities and how this can drive benefits across the justice system in the right places. I'll bring this challenge and thinking to this group.
3. Collaboration – I'd be keen to see how this committee and work together to collaborate on the big ideas to support critical justice outcomes over the next 10-15 years. I think there is massive advantage for justice for companies identifying problems and working together on the best solution not just the solution they are looking to sell! I'm passionate about being the convener of people to develop and think through ideas – I'd love to do this with the JES Management Committee.
4. Transformative thinking and outlook – given the challenges in the justice sector – not justice budgets, but overall service and delivery, I think we need to consider transformative thinking to have any chance of being able to bridge the gap and ensure we can best service end users across the system. I'll bring the challenge of continuing to 'think big' about solutions that can transform the justice system (ideally end to end).

Focus Areas

- Best use of data and join up of this data across the justice system.
- Focus on cost savings / productivity in a time of tight budgets. How do we help the system become more efficient overall.

- In particular for end of the justice 'cycle' – how do we help use the committee to focus on reducing reoffending which has such a massive impact on the system overall, noting: 38% of adults released from prison reoffended in the 12 months following their release.
- TBC on chair / vice chair below (I've put no, but unsure of time commitment, would be good to discuss).

19.Ian Holmes- Hexagon

UK Head of Public Safety

Bio

Ian has 35 years of experience in the global engineering and IT industries, with the first 15 years of his career spent in the Oil and Gas Exploration and Production market in Structural Engineering and IT Management roles. For the last 20 years Ian has held presales, business development and sales positions in software solution suppliers addressing the Transportation, Local and Central Government and Public Safety markets.

Ian has throughout his career worked within organisations and with customers to assist them in understanding the benefits of technology innovation and the transformational potential of digital technologies to address the increasingly diverse and complex challenges their organisations face.

From the early transitions to digital information from paper and the adoption of the pre-cursor of the Cloud, Ian's collaborative approach has enabled organisations to navigate the adoption and implementation of critical digital technologies. He works with them to deliver a more sophisticated response to evolving demands both now and in the future.

What can you bring to the Committee?

Ian's broad career experience in IT & technology in multiple markets which have been through or are also in the process of their Digital Transformation journeys, can be leveraged for the benefit of the blue light community.

Ian has real world experience across all the Emergency Services and commercial response sectors and their differing methods of operation.

For example:

- The importance of the Ambulance sector's integration with the wider health care economy to achieve value and resilience.
- Their greater use of metrics and analytics to drive the operational business and accountability.
- The one emergency sector setting the direction for greater balance, weight and professionalism in ICT through regional (and possibly further national) agglomeration which has failed in Police and Fire sectors over the last 10-15 years which remain mostly small scale county-based IT operations.
- The involvement and learnings from Fire Control and working with government and Fire agencies.
- The experience of adjacent sectors, such as breakdown assistance and transportation that UK Emergency Services can learn from.

And there are other cross-disciplinary learnings that all Emergency Services may be able to benefit from. Ian hopes to work productively with other members of the group to pool their diverse experiences for the benefit of the blue light community.

As part of Hexagon, a global organisation with deep experience of true multi-agency blue light collaboration, including running single systems for multiple agencies, Ian can help deliver benefits and efficiencies, whilst navigating multiple complexities.

As part of this global powerhouse in Public Safety solutions, who sit on and contribute to NENA and EENA policy and standards, Ian is able to bring experience of how the different services operate in different global locations (locally, regionally and nationally) and what can be learned from that to benefit the UK market and inform thinking on future UK strategy.

Focus Areas

- Actively focus on learning from the experiences of Emergency Services in other geographies.
- Exploring opportunities for industry to facilitate multi agency collaboration.
- Leveraging innovative technology to increase operational efficiency.

20.Spencer Newsham- IBM

Technology Sales Leader

Bio

Spencer is the IBM Technology Leader for the Home Office and National Policing, and over the past 20 years, has been working alongside the Police, Home Office, the Ministry of Justice and sector agencies to modernise, digitally transform, and build cloud-native applications that transform the department's ability to deliver better outcomes to the citizens and customers and reduce the cost of delivery.

Leading many CNI programs across several organisations, from larger technology and system integrators such as IBM, HP and Dell to SMEs such as Pivotal and XMA. This experience ensures that I've remained focused on how we enable better citizen and employee outcomes with the user at the heart of the services we deliver.

Spencer has a collegiate and partner-first approach to the sector believing this approach is paramount to delivering successfully jointly against shared goals.

Outside of work, he has been married for 25 years, and he and his wife support a local charity for the homeless in Northampton. With three young adult children, numerous pets and a passion for rugby, the national game and Northampton Saints as a season ticket holder keep Spencer well engaged in his local community.

What can you bring to the Committee?

If elected to the management committee, I will continue the IBM commitment and add my passion for contributing to the voice of industry in the justice and emergency services sectors.

I am a proud advocate of the interests of the sector within IBM, helping shape IBM investment and focus in the sector. Representing the UK sector in our global forums ensuring the sharing of best practices and learning from across the global Justice and Emergency Services sector. This then enables me to share these learnings and best practice to the committee the local sector and the broader TechUK community.

There is a great deal to be done on areas such as procurement, innovation, and collaboration, to name but a few. We are representing the industry and ensuring broader collaboration between TechUK members, small and large, across the sector and I am committed to giving back to the sector and making a positive difference to the outcomes achieved.

Finally, being part of the JESMC, I will bring a depth of knowledge, experience and thought leadership combined with a great network. I will work with positivity and focus to ensure we progress against the strategy and objectives the committee agrees on for the next term for the JESC.

Focus Areas

- The following two areas are tightly related but distinct areas of focus, and that's the management of change which is a massive part of our lives now, and the Public Safety industry is no exception. The rate is increasing; Establishing Trust and Confidence and addressing the

issues between the public and Policing is growing; technological capabilities appear to grow faster still, while the core prevention and detection methods are still based on some processes and systems we'd consider legacy. How do we, as an industry, tie emergent technologies like Generative AI together, ethically, and for the greater good, while committing to a more diverse workforce to support these goals? Ensuring the Utility of Generative AI is understood, captured, and applied in a transparent and trustworthy manner.

- The second is Digital skills - at all levels - firstly to ensure appropriately skilled teams within the sector and teams to exploit the advantage technology operationally can provide. Especially at the senior leadership levels to inform resource planning and investment strategies. Ensure the inclusion of technology as part of the professional streams in a way that also promotes a diverse and inclusive workforce.
- Finally, Innovation and Collaboration between the sector and the industry. Promoting the committee's representation on behalf of all TechUK members to share best practices with the sector and SME members to ensure innovation is encouraged. Barriers to entry are reduced, such as the adoption curve and commercial frameworks within the sector, and teaming between TechUK members is promoted as a way of accelerating and compounding the speed and value of delivery of innovative solutions to the sector by TechUK members.

21.Sophie Newbould- Innov8law (SME)

Executive Director

Bio

Sophie Newbould - innov8law founder, Business Security & Infrastructure Leader In Law & Procurement, Data & Innovation Global 100 Winner 2022-24

UK law firms and businesses are prime targets for cybercrime. innov8law Protect is the ONLY service bringing world class business security, law expertise and evidence together to restore justice for business online end-to-end. Our solutions fill the gaps between national government and policing advice on protecting business against online attacks.

Our world leading experts will significantly improve your business risk management and security from Day 1. We have solutions that reduce real-time risk of our clients business threat landscapes including supply chain security due diligence and commercial terms.

What can you bring to the Committee?

Expertise in the end-to-end business requirements for the legal system going digital, including experience in emergency services complex ICT procurements with recommendations on how to reduce waste and improve return on investments in public sector innovation and data governance. Also significant experience advising on social value in large ICT procurements.

Focus Areas

- Access to justice (hybrid / digital only)
- End-to-end risk management and governance for JES
- Future requirements

22. James Rawlings- LCSI Information Technology Limited (SME)

Chief Operating Officer

Bio

Until recently James was the Commercial Director responsible for His Majesty's Prison and Probation Service within the Ministry of Justice. He started his Civil Service career in 2003 as Assistant Commercial Director in Criminal Justice IT (CJIT) before taking on the broader role of Director of eCommerce and then as the Commercial Director for the newly formed Commercial Directorate within the Home Office. Before joining MOJ he spent 4 years at GCHQ in the senior leadership team responsible for several programmes and the implementation of Category Management.

For 20 years prior to this he held several senior roles in the private and public sectors including The Post Office, PwC, Motorola, NatWest, Abbey National and Unisys.

In his current role as Chief Operating Officer for LCSI he is applying his commercial acumen to growing that business in the UK.

James is a Fellow of the Chartered Institute of Purchasing and Supply and has an MBA in Strategic Procurement Management from the University of Birmingham.

What can you bring to the Committee?

Having recently left the senior civil service and after 10 Years at the Ministry of Justice I believe I can add value and insight to the group. In my time at the MoJ I lead the Technical Procurement team and latterly had responsibility for all third party spend in the Prison and Probation service as well as being the SRO for Contract Management, Commercial systems and IR35 compliance. As a long term participant with Tech UK from the client side I would be excited and committed to be a member of the JES Committee.

Focus Area

- Digital Justice
- How to maximise the opportunities under procurement rules reform.
- Joining up the various and disparate strategies for systems and technology across JES and the broader Civil Service.

23. Daniel Boyd- Mastek

Vice President- PPPT, Police & Justice

Bio

I am driven by the value and difference technology can make for both users and citizens in the public sector and beyond. I have walked in the shoes of those who provide frontline services to the public and have a deep understanding of the important role technology plays.

Since leaving the Police in 2011, I have worked across the Police, Government and Local Government market, taking responsibility for large portfolios and programmes of work and engaging with senior civil servants and officers across those deliveries.

What can you bring to the Committee?

Having worked as a front line Police Officer for 10 years with the Met, I bring experience and a deep understanding of what it means to deliver critical services to the Public; the challenges, complexity, stresses and dedication required to support those who are most vulnerable in our society.

It is clear and apparent that technology is and must continue to be the enabler to ensure that front line services across the Justice and Emergency Services sector are delivered efficiently, supporting officers and staff to provide effective services. I have spent the last 12 years working across the technology sector, supporting the delivery of services that enable critical, public facing services. The combined experience of Policing, Justice and Technology will add value to the committee in achieving its objectives.

I will bring the key attributes required to support the committee moving forward; dedication, commitment, collaboration and a bit of fun to ensure we all enjoy the next two years.

Focus Areas

- Innovation & AI – How can generative AI support the Justice Sector, taking into account the legal and ethical considerations? How can suppliers engage with the Justice sector to demonstrate innovative technologies?
- Understanding and supporting the PDS ambition around the Delivery Landscape Review Programme. What role will suppliers play in this?
- Understanding and supporting the MOJ deliver its Digital Strategy 2025. It is a great strategy that articulates the focus areas and delivery plan across all areas of the MOJ. How can suppliers engage with and support the achievement of the strategy outcomes?

24.Faisal Mahmood- **Medialogix Ltd (SME)**

Director

Bio

I co-founded MediaLogix in 2003. Now we're one of the top UK Digital Asset Management companies, helping organisations take control of their media files and improve their workflows.

We've worked with Newspapers, Hospitals, Police, Military, and Marketing/Comms Departments. Plus a range of organisations (big and small) that handle a high volume of images, sound, and video files - from bodycam recordings and CCTV footage to medical consultation photographs and brand assets.

Some highlights:

2003: Pioneered DAM in hospitals

2004: Began working with the Military

2005: Pioneered DAM in police forces

2015: Helped Financial Times upgrade their system, improving control over image rights and halving support costs

2021: Onboarded 40,000+ users at The Metropolitan Police

SOLUTIONS

Our software can handle BIG volumes of data and our team can handle custom implementations so that you can do things like record image rights, manage user permissions, archive old content, filter content, search, add notes, and more. Tell us your ideas and we'll find the solution to bring them to life.

What can you bring to the Committee?

Experience working with end-users from a technical and business point of view. I have nearly 20 years of experience working with police, hospitals and military. Helping them manage media files relating to operational aspects as well as public relations.

Focus Areas

- Effective use of technology to improve capture, transfer and sharing of audio, video, photographic, 3D, 360 degree and other media content efficiently and securely between different organisations and across the JES.
- Practical applications of AI, in particular computer vision
- Practical applications of blockchain and smart-contract technologies to have a chain of custody and audit trails.

25. Jason Kay- **Mercator Digital (SME)**

Chief Strategy Officer

Bio

Jason brings over 25 years of experience in digital transformation, technology, and strategy, having served in senior leadership and executive director roles across the public, private, and third sectors in various industries including Central Government, Policing & Justice, Healthcare, and Fintech.

Justice and Emergency Services background is served in leadership roles in the Home Office Policing and former CTO of Citizens Advice leading the Witness Courts systems

Additionally, he has played a transformative role in organisations such as HMRC , showcasing his ability to drive change and innovation across diverse sectors.

Jason's passion for Justice and technology extends beyond his professional roles. He actively contributes to TechUK, demonstrating his commitment to shaping the future of Justice. With a blend of experience, strategic insight, and a genuine enthusiasm for innovation, Jason hopes to bring a fresh, impactful perspective to the council.

What can you bring to the Committee?

I bring to the table a robust background in Justice and Emergency Services (Policing) , coupled with a deep understanding of the intricacies of large public sector organisations like the NHS, HMRC, Home Office. My contribution extends beyond participation; I actively drive transformation and innovation within these settings. I am confident that this blend of experience and insight will offer a unique perspective and contribute thought leadership to the council.

My passion for Justice and Emergency Service and its future is profound, especially at a crucial time when these areas require as much support as possible. I am eager to be part of the vital process of shaping that future. What I offer is not just participation, but a genuine interest, enthusiasm, and dedication to making a meaningful difference.

Focus Areas

- Bridging the gap between the Home Office and Police Tech
- How technology, Data and Innovation can enable MoJ
- How digital can improve the overall experience for customers and users.

26. Anthony Darch- Methods

Business Development Director

Bio

As Business Development Director at Methods, a Digital Transformation leader within Justice and Emergency Services and a key TechUK supporter, I've been working extensively in helping to drive Digital Transformation and Procurements across the public sector, working with all levels from CxO.

Since joining Methods in 2016 I have been the lead for Criminal Justice and Policing having worked across the sector on both client and supplier sides for over 17 years, carrying out delivery and client-facing roles.

That experience has been taken into my Sales and Business Development activities, working very closely with MOJ, HMCTS, Home Office and Policing at all levels as well as wider Central Government departments.

This has helped me to contribute as an active and committed member of the JESMC during this current term, consistently contributing and providing insight and thought leadership wherever possible. Having previously served two terms as part of the Central Government Council, I have also been an active member of the Digital Justice Working Group since 2020, currently serving as Interim Chair.

Through both the JESMC and the DJWG I have built up good working relationships within the TechUK community which have helped to support the committee's progress.

What can you bring to the Committee?

Having worked across the Criminal Justice Sector for 17 years, I've proven that I'm able to bring significant experience background and thought leadership to the management committee, having served for the last two years. I've been an active member throughout my time and will continue to provide that commitment.

Currently Methods is delivering major services across MOJ, HMCTS, Home Office and Policing. The majority of these services are wide-ranging and varied, often driving innovation, and gives me an insight into different approaches and challenges that I share with the committee.

These services and interactions across both the wider agencies, Policing and the Crime Programme at HMCTS, also give me the ability to obtain extensive input from the teams to highlight good practices and those to improve on as well as providing access to key stakeholders that can add value.

In addition to the ability to provide thought leadership from a Justice perspective, I'm involved in other areas of the Public Sector and am well positioned to highlight areas that have been successful elsewhere and could be re-used and / or can become more joined up.

Having been part of Methods as we've progressed from SME status, I can also offer a viewpoint from both perspectives as well as understanding how to support SMEs wherever possible.

With my role on the Digital Justice Working Group, I'm able to provide a link to and from both, aiding consistency and a joined up approach that provides most benefit to the wider membership as well as our key stakeholders in Justice and Emergency Services.

Focus Areas

- Procurement (and alignment across Justice)
- Digital Skills
- Innovation

27. Dan Sims- NEC SWS

Account Director

Bio

I have worked with UK Law Enforcement IT for over 20 years and have been involved with the majority of the Home Office national systems such as NFLMS, CRASH, ViSOR, PND, IDIOM, PentiP, national gazetteer (Compass), HOB, CAID and ANPR.

I have also collaborated with a number of forces, most recently the MPS, on implementations of the NEC Connect platform, an integrated operational policing platform, typically replacing a number of legacy silo applications.

Most recently I have supported forces with their adoption of Facial Recognition - across Live, Retrospective and Officer Initiated - and as quoted by the Commissioner of the MPS this technology has the potential to transform policing in the same way as DNA did.

I am passionate about this sector and feel that with the experience I have, that I can make a real difference to the work of the JES Management Committee.

What can you bring to the Committee?

Role in the sector - working for NEC (with SSS Safety now part of our organisation), I will add value to the committee by acting as a representative for NEC and SSS and provide input from the perspective of the numerous local policing capabilities we deliver, along with the various national programmes we are responsible for such as PentiP and National ANPR.

Knowledge - my 20 years of working in this sector gives me huge awareness of the drivers for forces, the Home Office, PDS and other stakeholders in the community.

Passion, enthusiasm and curiosity - as I'm sure fellow TechUK members are aware, I'm not scared to ask the silly question. My fellow colleagues often refer to me as Rain Man due to my awareness of what is going on in the market, and this is only possible due to the huge interest I have with how the JES sector is developing.

Focus Areas

- What are the business aims and vision? What do the users actually need from a futures perspective (both in 2023-2025 and beyond) to actually meet the overall policing mission? However does the market actually articulate this in the clearest way possible? How can this committee support and provide a triage function where we support the market to improve their articulation of a problem statement? We are all aware that the internal sale is often harder than the external sale - how does the JES Programme work with the market to get the most out of the industry and future direction.
- Improving the buying approach - we suppliers are all working for technology organisations. The market we serve buys technology off us. Yet the approach adopted in selecting which supplier or solution is still on the whole based on evaluation of written words and theoretical technical

based documentation. This means that senior stakeholders cannot always readily understand the potential offering. How can a change in the buying approach - within the existing procurement rules of course - excite and better explain the business outcome, which in turn ensures that there is a greater understanding of the deliverable and how this meets the requirement?

- Celebrating success – the market that makes up the JES Programme, is not always as fragmented or hampered by legacy IT as people state or believe. There are several success stories where digital transformation has been a success and is delivering efficiencies today. However these are not always celebrated or publicized and therefore the drive and momentum is hard to generate given some senior stakeholders being disillusioned or lacking faith in a positive outcome.

28. Carl Roberts- PA Consulting Group

Partner

Bio

I am a Partner in PA Consulting, leading their work to transform law enforcement organisations through new data exploitation capabilities that deliver operational impact. This follows more than 20 years of working within law enforcement and security at senior levels including:

- As a managing director of Naimuri, a 150+ software engineering and data science company working in national security and law enforcement.
- Leading the growth of Vivace (QinetiQ) - the innovation delivery partner for the Home Office Accelerated Capability Environment, bringing SMEs and Govt together to solve data and digital challenges across public safety and security.
- A previous career in police intelligence analysis giving a deep understanding of operations and current data challenges.

What can you bring to the Committee?

I would bring insights gained from operational experience, leading an SME technology company and then as a senior leader in one of the key consulting firms operating across justice and emergency sector. In particular, this will include:

- Insights on how justice, emergency and wider government need to approach data sharing and exploitation. Including the use of secure cloud, AI, legal, policy and user challenges.
- A drive to help with the coordination and re-use of technology across the sector to save £MMMs. TechUK can play a key role in bringing together suppliers and the Justice and Emergency sector to better coordinate capability building and sharing.
- An extensive network and an understanding of how to bring private sector, government and academia networks together to innovate on justice and emergency sector challenges.
- The ability to link the work of the committee to front line mission impact – having been a user of police technology in my first career as an intelligence analyst, I have a first-hand knowledge of what capabilities are required. I combine that with a consulting career working closely with operational users delivering data exploitation capabilities across national security, justice and policing to deliver wide ranging mission impact.

I would also bring a collaborative style in truly believing that the way of delivering change to Justice and Emergency sector is by the private sector (SMEs and large organisations), government and academia working closely to address challenges.

Focus Areas

- Coordination and re-use of capability across the sector – building a collective view of capability development programmes and opportunities for re-use to save money and accelerate delivery. Putting TechUK in a position to help inform organisations such as PDS and NPCC so they can better join up activities across the sector.
- Data sharing across the sector – pulling together the views of the private sector on what the ambition should be across justice and emergency organisations and what this could look like in a secure multi cloud-based environment.
- Building and sharing AI best practice – as organisations start to take initial steps on AI, TechUK can focus on bringing together lessons and good practice from the work that private sector organisations are delivering. This will help inform government policy on the art of the possible and shape future AI initiatives.

29. Andrew Baum- **Panoptech** (SME)

Director

Bio

Having an interest in technology from an early age, I have found myself in cutting edge high-tech environments for all my working life.

After completing an apprenticeship, I worked in developing some of the first microprocessor based remote monitoring solutions for critical national infrastructure (CNI) sites. From there, I worked in a larger SME, having Business Development and Project Management roles, delivering Supervisory Control and Data Acquisition solutions into CNI environments. Having delivered a number of international projects, I was appointed to the board, responsible for developing a lucrative support and maintenance capability. After the business was sold onto a multi-national organisation and post-transition, I left to join my first venture into the Emergency services sector.

For the last 17 years I have been a Director for a number of SMEs all focused on supplying the Law Enforcement covert surveillance market, in the UK and Mainland Europe. In my current role, we have developed the business to become the leading UK supplier of secure covert IT infrastructure and developed several customer-driven capabilities, all going some way to improve operational success in the areas of covert surveillance. We pride ourselves on creating capability, design by the police, for the police.

What can you bring to the Committee?

My interest in technology and specifically its application into Law Enforcement, has exposed me to not only the struggles of SMEs in trying to deliver into large Public Bodies, but also the challenges that this presents. I would like to be able to have a voice and also help in developing strategies which will act as an enabler for new technologies to be realised and allow our Emergency Services to utilise these in a timely manner.

Each business I worked in over the last 17 years has been successful in developing key leading-edge technologies and a range of services which has meant that Customers have been able to stay ahead of COTS technologies. I would like to assist through partnerships and engagement to help this be realised from a wider perspective and not, as is being experienced, have policy stifle innovation in getting technologies and capabilities into the operational side of the JES markets.

I have experience of interacting at a local, regional and national level within the Law Enforcement markets, as well as its wider stakeholders, including government bodies and organisations including Police Digital Services (PDS). I would like to use this experience and connection to assist the board in developing further the ecosystem which feeds the JES market, through discussion and ultimately collaboration.

Focus Areas:

- Interoperability
- Regionalisation
- Policy Restricting Innovation

30. Alex Case – Pegasystems Ltd

Senior Director, Government Industry Principle

Bio

Alex is an internationally experienced public sector transformation and government delivery specialist with extensive experience as a technology leader, a senior civil servant and a management consultant.

He has twenty five years of top-tier technology, consulting and government experience with a successful track-record leading high profile, multi-million/billion pound projects, programmes and portfolios. He has led large-scale public sector reform initiatives in both the UK and Canada and has held a number of positions at the heart of government including in No10, Cabinet Office and HM Treasury. He is now a Senior Director and Government Industry Principal at a global tech and AI company.

Earlier in his career Alex focused particularly on reform in the justice sector and has experience as a Programme Director at HMCTS where he led elements of the Criminal Courts Reform Programme and was a steering group member for the Legal Aid Review. He has also led significant courts and legal aid reform programmes with the Ontario Ministry of the Attorney General and Legal Aid Ontario.

Alex has worked closely with the senior judiciary, the police, the CPS, and courts administrators, and has extensive experience operating at senior official, ministerial and board level across the public sector.

What can you bring to the Committee?

Throughout my career I have had a focus on data-driven reform, the application of technology to drive results in government service delivery, and on ensuring effective oversight of public spending through putting in place robust business cases, performance management frameworks and outcome-focused delivery plans.

As well as this cross-government experience I have spent much of my career operating within the private sector, albeit serving public sector clients. This has been both within top-tier management consultancies (Deloitte and PA Consulting) and currently at a global technology firm (Pegasystems). This means that I'm able to supplement my insights into effective government delivery with a commercial perspective around how private sector advisory and technology companies develop, package, sell and deliver technology and services to government departments.

In many of my roles I have been at the forefront of using technology to drive transformational change in government. This has been both through operational improvements such as the use of data analytics and workflow automation and through improvements to how the citizen interacts with government. User-centred design and the development of digitally enabled citizen-centric services have been central to much of my work, including the work I did as a Programme Director on the Criminal Courts Reform Programme at HMCTS. Additionally, I led a significant programme of work for the Ontario Ministry of the Attorney General called 'Justice on Target' which was all about using data-driven insights to drive performance improvements in the court system.

Finally, change management, culture change and effective stakeholder management have been a critical element of the many projects and programmes I have worked on and led as both a senior civil servant and a management consultant specialising in public sector transformation.

Focus Areas

- The use of AI to increase efficiency and effectiveness in the justice system.
- Investigating how AI can be used to transform court scheduling in order to reduce backlogs in the justice system.
- Increasing access to justice by focusing the justice system on the end user and introducing modern approaches to customer service technology.
- Investigating how the the use of generative AI can be used to improve police investigative approaches.

31. Mike Brown- QinetiQ

Head of Business Development, Public Sector

Bio

As an accomplished sales leader at QinetiQ (similar roles previously held at Capita, Detica and Fujitsu) I have a proven track record of developing and executing effective business winning strategies to secure significant new business across a range of advisory professional services, bespoke solutions and secure managed services, focussing particularly within the public safety, criminal justice and blue light sectors. An experienced business consultant and project manager, I possess a thorough understanding of the full project lifecycle, using recognised methodologies in the controlled delivery of my prospects, proposals and projects.

What can you bring to the Committee?

I have spent the past 20 years working collaboratively with customers across the public safety, criminal justice and blue light sectors. Over this period I have explored a broad spectrum of technological domains, including command & control, mission critical emergency (and non-emergency) comms and data, records management solutions, digital forensics, biometrics, cyber security, UAVs, Counter UAVs, Passive Freight Screening, data analytics and visualisation and of course artificial intelligence applications, most notably deployed in support of the UK HSA for real-time disease surveillance during the C-19 pandemic.

I am passionate about working collaboratively with customers to help solve some of their most enduring challenges with innovative technological solutions. I am fortunate to work for QinetiQ, a defence and security FTSE 250 company, whose focus on Mission Led Innovation across a very diverse spectrum of technologies enables me to bring innovative new ideas to address emerging customer problems. You may be aware that QinetiQ primes the Home Office ACE contract which solves public safety and security challenges arising from rapidly changing digital and data technologies. It brings together expertise from an extensive ecosystem of industry and academia (80% of which are SMEs) to innovate collaboratively and deliver front line mission impact at pace.

So I think fundamentally it is that experience of working collaboratively with customers, industry partners and academia to solve emerging customer problems in the digital and data domain that I am keen to bring to the JES Management Committee.

Focus Areas:

- Promoting the benefits of AI by helping policing to adopt it in a defensible, ethical way
- Exploring the use of innovative technology to help improve police productivity
- Working with the Home Office to strengthen links with TechUK and improve members' access to innovation funding

32. Kevin Hoskins- **Q-Solution Ltd** (SME)

Managing Director

Bio

I've been working within the public sector for almost 30 year and within the Criminal Justice System as a supplier of technology and consultancy services for almost 20 years. I have a strong technical and security background in modern cloud technology. Having started my career in software testing, I formed Q-Solution with a focus on this discipline before expanding to provide the highly secure PaaS and SaaS services we do today.

Our PaaS and SaaS services are underpinning many critical CJS systems including the joining up of all police forces with CPS, HMCTS, Home Office, DVLA and other government agencies in the sharing of some 50m+ digital case files annually.

More recently we have worked closely with individual forces such as Sussex and Surrey Police and Kent and Essex police in their command and controls systems and with PDS in support their Digital landscape Reform Programme (DLRP) to transition many national policing IT systems from Home Office to Police Digital Services.

What can you bring to the Committee?

20 years of experience in the justice community predominantly in helping organisations transform/digitise their services. As an SME and company director/owner, I work daily with a wide range of stakeholders in that journey from technologists on the ground to thought leaders shaping the technology landscape for large CJS organisations. I like to think this would allow me to bring some technical context to the strategic direction of the Programme.

Focus Areas

- Cyber Security - how can we better protect our data and services from the ever increasing levels of threat as we digitise and 'cloudify' our services
- Data - How can we better use data (specifically metadata) to help improve decision making, public services and citizen confidence in the justice and emergency services sectors
- Re-use - How can we better make use of (or indeed design) services that can and should be re-used. One Login being a good example of where this is done well.

33. Robert Leach- R Leach Consulting Ltd (SME)

Director

Bio

I have worked in ICT sales, sales management, business development, delivery and general management for over 35 years. Until 2004 this predominantly involved commercial customers and, since then, 19 years in Police & Justice ICT sales leadership and general management:

- 7.5 years leading the BT Police team
- 3.5 years at Capita as director of their Police business unit (1year) followed by JES Divisional Business Development Director
- 2.5 years at the Police ICT Company, initially as Deputy CEO, then as CEO for the 12 months to March 2018
- 1.5 years at Hitachi Vantara, to help re-establish their Public Sector business with heavy emphasis on Policing & Justice, alongside selected Central Government Departments
- Since October 2019 I have been running my own business providing consulting and advisory services to suppliers in the JES market

I have been an active member of techUK since joining Intellact in the late noughties:

- An elected member of the JESMC since 2014
- Chaired the JESMC for the last two years
- Vice Chair/Chair of the Interoperability in Policing Working Group over the last five years
- I also sit on the Digital Ethics Committee and the Data Analytics and AI Leadership Committee

What can you bring to the Committee?

As a member of techUK (and before that Intellect) since my time at BT, and having been elected to the JES Management Committee five times since 2013/14 (when I was elected Vice Chair), I was honoured to have been elected as Chair of the Committee in December 2021- and I have thoroughly enjoyed being in that role over the last two years.

During this time, the Committee has been active in a number of areas on behalf of techUK JES suppliers, not least in developing closer – and more regular – interaction with Police, Fire and Justice stakeholders but also in driving the agenda forward in partnership with stakeholders (for example: our work on RASSO & VAWG, Digital Skills, the Interoperability Working Group, Digital Justice Working Group, and more).

Importantly, this positive engagement includes the Police Digital Service where much closer and more regular contact has been both welcome and useful, resulting in an MOU now being drafted to formalize the relationship with techUK – which will include mutually agreed areas of focus. The current Committee is also progressing a closer relationship with the National Police Technology Council, with very positive signs so far.

All of these areas will hopefully continue to be the focus of the incoming Committee, alongside other areas which will no doubt be raised by the new team.

In terms of what I will bring to the new Committee, my knowledge and experience of the JES market will help, along with my enthusiasm for the work the Committee undertakes – which I hope will again see every member contributing to the Committee's work. I'd certainly like to still be involved the new Committee, which exists to ensure that all techUK JES suppliers get proper representation into, and engagement with, the JES stakeholder community.

Focus Areas

- Even closer relationship - and direct involvement - with the Police Digital Service and the continuation of the focus on Digital Justice, Interoperability, RASSO/VAWG, Digital Skills (etc.); Establish an "AI in Justice" focus area (or working group); Build on the positive engagement with the Fire Service via the NFCC, with whom we engaged with during the last Committee's term

34. Bradley Friend Woodward- **Reality in Virtual Reality (SME)**

Managing Director

Bio

Bradley was a serving London Police Officer for 10 years.. He had a successful career in assurance companies where he attained the certificate in Advanced Management from Life Insurance Marketing and Research Association, Hartford Connecticut and The Chartered Insurance Institute. He was regularly utilised as a motivational speaker at National conferences and commissioned through the Speakers Forum and Life Insurance Association. In 2000 he achieved a Bachelor of Arts degree in Business Management. Various Director roles followed in the Financial Sector. Bradley has always been involved in the arts. In 2007, became an acting coach at Lutterworth Performing Arts Centre and purchased the business delivering a structured education programme across the three disciplines of theatre performance. He is a qualified drama practitioner through Trinity College London and became a qualified Hypnotherapist and analyst in 2012. Following the successful development of a videography company in 2017, Bradley was an investor and one of the founders of Reality in Virtual Reality (RiVR). RiVR is recognised as one of the global leaders in providing virtual reality training and development solutions primarily to blue light services and security. Clients include the Home Office, Department of Defence UK and USA, the NCA, Interpol, NPSA.

What can you bring to the Committee?

My company has worked extensively with Police organisations in the UK and has assisted in creating virtual reality community outreach programs specifically in the area of knife crime, anti-social behaviour, and misogyny. RiVR has also been fundamental in bringing to emergency services internal development programs around subjects like stop and search, driver training, and conflict resolution to name but a few. I understand the need to be sensitive to each force's internal structures and challenges whilst also trying to create a collaborative approach to a top-down strategy of adoption of new technologies. The creation of a living ecosystem of support and reference assets is going to be vital to allow rapid deployment of solutions to combat the increased threats that AI and XR will bring. It is important that as these new challenges arise potential solutions are supported with empirical evidence. I can offer my network in academia to support offering increased confidence to any solutions. I have served on many committees and I think that my previous experience as an ex-serving Police Officer and Managing Director of a leading Company in virtual and augmented reality gives me a unique advantage in adding value.

Focus Areas:

- Supporting current and future workforce
- Adoption of technology in the Judicial system (from scene of the crime to accepted evidence in court)
- Community intervention programs

35. Bijal Vadher- Reply Ltd

Practice Leader

Bio

I am writing to express my keen interest in the Chair position at JESMC, leveraging my extensive experience as a technology leader with a strong entrepreneurial mindset. With over 12 years in the IT industry, I have successfully delivered value across retail, financial services, and healthcare sectors.

In my current role as Salesforce Practice Lead at Reply, I have not only managed revenue pipelines for major clients but also spearheaded the establishment of a Salesforce business unit in the UK. This involved successful onboarding of new clients, fostering partnerships, and creating co-sell opportunities, contributing to a £6 Million revenue stream.

My experience aligns seamlessly with JESMC's mission to build a vibrant justice and public safety sector ecosystem. I have a proven track record of managing complex projects in both Agile (scrum) and Waterfall methodologies, emphasizing digital transformation and strategic business change. Additionally, my commitment to thought leadership is reflected in my role as a PMI-certified Project Manager and my proactive pursuit of multiple Salesforce certifications.

As a leader, I have successfully built and managed teams, resolving conflicts, and de-escalating project escalations. I believe in fostering a culture that values collaboration, passion, and commitment – qualities crucial for steering the strategic direction of JESMC.

I am excited about the prospect of contributing to the justice and emergency services sector, creating opportunities for meaningful private/public sector engagement, and driving thought leadership initiatives. I am confident that my skills and experiences make me an excellent fit for the Chair position at JESMC.

Thank you for considering my application. I look forward to the opportunity to discuss how my background aligns with the goals of JESMC.

What can you bring to the Committee?

As an accomplished technology leader with over 12 years of experience in the IT industry, I bring a unique blend of skills and expertise that would significantly contribute to the JES Committee.

Leadership in Technology and Innovation:

My role as the Salesforce Practice Lead at Reply has equipped me with the ability to drive technological innovation and digital transformation. I successfully established a Salesforce business unit in the UK, generating a sustainable revenue stream of £6 Million. This experience positions me well to guide the committee in adopting cutting-edge technologies and ensuring that the justice and emergency services sector stays ahead of the curve.

Strategic Vision and Business Acumen:

I possess a PMI certification and a track record of delivering value across diverse sectors, including retail, financial services, and healthcare. My strategic vision involves not only meeting immediate goals but also envisioning long-term success. This aligns seamlessly with the committee's responsibility to steer the strategic direction of the JES Programme.

Collaborative Leadership and Team Building:

I have successfully built and managed teams, fostering a culture of collaboration, passion, and commitment. This includes onboarding processes, goal-setting frameworks like OKRs, and conflict resolution strategies. My people-focused leadership style recognizes the value of a vibrant and engaged team, which is essential for the success of any committee aiming to build a collaborative sector ecosystem.

Commitment to Thought Leadership:

My commitment to thought leadership is evident in my pursuit of multiple Salesforce certifications, PMI certification, SAP Certified Hybris Business Analyst accreditation, and BCS Certified International Diploma in Business Analysis. This reflects my dedication to staying informed about the latest industry practices and contributing valuable insights to the committee's mission.

In summary, I offer a proven track record of success in technology leadership, a strategic vision aligned with the committee's goals, collaborative leadership skills, and a commitment to thought leadership. I am excited about the opportunity to contribute to the JES Committee, leveraging my skills to steer the program towards a more informed, collaborative, and innovative justice and public safety sector ecosystem.

Focus Areas:

- **People:**
 - > **Skills Development and Training:** Prioritize initiatives that enhance the skills and capabilities of individuals within the justice and emergency services sector. This includes training programs, workshops, and certifications to keep professionals up-to-date with the latest industry standards and technologies.
 - > **Diversity and Inclusion:** Promote diversity and inclusion within the sector by implementing programs that ensure equitable representation. This can involve targeted recruitment strategies, mentorship programs, and creating an inclusive work environment.
 - > **Wellness and Mental Health Support:** Recognize the importance of mental health and well-being among personnel in the justice and emergency services. Implement initiatives that provide support, resources, and awareness programs to address the unique challenges faced by individuals working in these high-stress environments.
- **Process:**
 - > **Efficiency and Optimization:** Focus on streamlining and optimizing processes within the justice and emergency services sector. This includes leveraging technology to automate routine tasks, improve response times, and enhance overall operational efficiency.
 - > **Interagency Collaboration:** Foster collaboration and coordination among different agencies involved in justice and emergency services. Develop standardized protocols, communication systems, and joint training exercises to ensure a cohesive response to emergencies.

- > Data-driven Decision Making: Emphasize the importance of data in decision-making processes. Implement systems and analytics tools that enable better data collection, analysis, and interpretation to support informed decision-making across the sector.
- IT (Information Technology):
 - > Cybersecurity: Given the increasing reliance on technology, prioritize initiatives that enhance the cybersecurity infrastructure within the justice and emergency services sector. This includes regular audits, training programs, and the implementation of robust cybersecurity measures to protect sensitive data.
 - > Digital Transformation: Drive digital transformation initiatives to modernize outdated systems and processes. This could involve the adoption of cloud technologies, mobile applications, and advanced data analytics to improve overall effectiveness and responsiveness.
 - > Innovation and Emerging Technologies: Stay at the forefront of technological advancements. Encourage the exploration and adoption of emerging technologies such as artificial intelligence, machine learning, and IoT to enhance the capabilities of the justice and emergency services sector.
- These focus areas align with your proposal of people, process, and IT and can contribute to the overall strategic direction of the JES Programme for 2023-2025.

36. Paul Daglish- Roke

Central Government and Law Enforcement Lead

Bio

Paul Daglish is a seasoned Relationship Manager with over two decades of expertise in sales development within the Public Sector. Having served as a Royal Marine Commando, his determination and self-motivation are apparent in a successful career achieving sales milestones with key organizations such as the Home Office, Cabinet Office, Law Enforcement, Fire and Rescue, and Police Digital Service.

During his impactful tenure at Sungard Availability Services, Paul assumed roles as a Public Sector Leader and Government Complex Engagement Manager. His influence extended to shaping product/service roadmaps on Private and AWS platforms, delivering CPNI / OS outcomes.

With a career spanning Fujitsu, BT Group, Unisys, Cisco, and IBM, Paul consistently showcased leadership in business development, alliance management, and ecosystems. Now at Roke, his focus is providing thought leadership and collaborative ecosystem-building, around Intelligent Sensing, Situational Awareness, Autonomy, Research, and Consulting endeavours.

Paul is committed to steering the strategic direction of justice and emergency services. As a client manager at Roke, he is dedicated to supporting the Justice, Policing, and Healthcare sectors with innovative solutions tailored to the unique needs of each domain. His extensive experience and strategic vision make him a valuable asset to the committee, driving the program towards impactful outcomes.

What can you bring to the Committee?

Paul Daglish brings to the Justice and Emergency Services Committee a rich background Relationship Manager. I've demonstrated expertise in product development and strategy within the Public Sector, achieving milestones with organizations like the Home Office, Cabinet Office, Law Enforcement, Fire and Rescue, and Police Digital Service.

In my roles at Sungard Availability Services, I transcended traditional boundaries. As a Public Sector Leader and Government Complex Engagement Manager, I played a pivotal role in shaping product and service roadmaps on both Private and AWS platforms, contributing to crucial outcomes for CPNI and OS.

My career journey includes influential positions at Fujitsu, BT Group, Unisys, Cisco, and IBM, where I consistently showcased leadership in business development, alliance management, and ecosystems. Now, at Roke, my focus is on thought leadership and collaborative ecosystem-building, emphasizing Intelligent Sensing, Situational Awareness, Autonomy, Research, and Consulting.

In my current position as a client manager at Roke, I am dedicated to supporting the Justice, Policing, and Healthcare sectors. My commitment to delivering innovative solutions tailored to the unique needs

of each domain, along with my strategic vision, positions me as a valuable asset to the committee. I will work to ensure that the committee is cohesive and benefits from a leader who not only understands the intricacies of the justice and emergency services but is also equipped to drive the program towards impactful outcomes through my extensive experience and forward-thinking approach.

Focus Areas:

- 1. Seeing the delivery of the Emergency Services Mobile Communications Programme (ESMCP)
- 2. Facial recognition: Live Facial Recognition (LFR) Retrospective Facial Recognition (RFR)
Operator Initiated Facial Recognition (OIFR)
- 3. Child sexual exploitation: Automatically compile and correlate information from open Internet sources (Image and Live stream)

37. Andy Doran- Salesforce

Enterprise Account Executive

Bio

With 17 years of policing experience across three forces, Andy transitioned to Salesforce as an Enterprise Account Executive in December 2021. Now part of Salesforce's Public Sector Team, he manages accounts for UK police and fire services. Formerly Chief Inspector for Digital and Innovation at Lancashire Constabulary, Andy spearheaded transformative initiatives like Robotics Process Automation, Digital Mobility, and the groundbreaking Contact Management voice analytics platform. Andy is now a Special Superintendent and continues his commitment to citizen-centric transformation, enhancing victim and citizen support to build trust and confidence across the Criminal Justice Service.

What can you bring to the Committee?

I bring to the committee a rich tapestry of experience and a distinctive skill set that spans various dimensions:

1. **Extensive Policing Background:** With a comprehensive 17-year tenure in policing across three forces, I possess a profound understanding of the complexities inherent in law enforcement. I understand the specific needs and intricacies of the public sector, especially within the domain of police and broader emergency services, which I can leverage for techUK.
2. **Salesforce Expertise:** Acknowledged with the prestigious Salesforce Innovation Award in 2023, I leverage my insights from Salesforce to offer a technological perspective and valuable industry acumen. I can serve as a vital link between the public sector and innovative solutions, aligning with the overarching vision of techUK.
3. **Innovative Leadership:** Having served as the former Chief Inspector for Digital and Innovation and currently holding a senior position within the Special Constabulary, I have a proven record of championing transformative initiatives. My passion for policing and emergency services fuels my desire to contribute my experiences in support of JES.
4. **Strategic Vision:** My proficiency in steering strategic initiatives attests to my capacity for long-term thinking and envisioning the future of law enforcement and the broader emergency service network. A background steeped in digital innovation underscores a forward-looking mindset, which I can use to support JES.
5. **Self-reflection:** I recognise that I have not always been able to meet the time requirements of this role. I started this position at the same time as starting my new career with Salesforce. As this settles, I have more time to now dedicate to positive outcomes for techUK and JES.

In summary, my distinctive amalgamation of practical policing experience, Salesforce proficiency and innovative leadership positions me as a valuable contributor to the committee.

Focus Areas:

- Violence Against Women and Girls - using technology to reduce harm - we must continue with this key focus area.
- The ethical use of AI in our emergency services - lots of talk about AI, but whilst legislation catches up, we can be a thought leader and guiding light to ethical use of AI.
- How as a committee we turn ideas in action, including how we support the wider techUK network to have a voice e.g. running SME and tech giant sessions to provide wider access and support for SMEs.

38. Caroline Barnett- **SAS Institute**

Principal Industry Consultants (Intelligence, Defence and Law Enforcement)

Bio

Caroline is a highly adaptable and emotionally intelligent leader, strategist and senior transformation manager with the highest levels of security clearance and over 20 years of investigative and operational experience, previously working at the heart of the UK and Scottish Government's security, law enforcement and defence apparatus.

Caroline is a creative thinker with a proven track record of converting ambiguity and complexity into clarity of purpose, opportunity and clear pathways to delivery.

With a strong, demonstrable track record of building productive and enduring partnerships with a range of senior stakeholders across public, private and third sectors at home and abroad, she is highly experienced in forming and successfully leading multifunctional, multiagency teams within regulated frameworks to ensure secure, timely and compliant delivery of objectives.

Having recently moved to SAS in a consultancy/SME role, Caroline is using her former public sector experience as an authoritative Government digital transformation leader to exert thought leadership, and mobilise her broad network of contacts to build multi-layered public-private collaborations around complex, cross-cutting global issues such as countering child sexual exploitation, fraud and cyber crime.

What can you bring to the Committee?

1. Having spent a long and varied career in Government, working in close partnership with over 19 different UK Police Forces and various national and international intelligence agencies on complex, often fast-paced and highly sensitive intelligence-led operations I:

i) am extremely well-placed to understand and the strategic, operational and compliance requirements and challenges faced by our public sector colleagues and

ii) have an extensive network of senior, decision-makers who know me to be both a credible thought-leader as well as pragmatic, ethical and delivery-focussed.

I will effectively and transparently leverage both this knowledge and network to facilitate meaningful private-public engagement and drive forward the aims and objectives of the JESMC.

2. With significant previous experience both as a trustee of a national health charity and trusted advisor to public sector C-suite and boards on a range of digital transformation and security issues in my former role, I fully understand and am well-equipped to deliver effectively against the responsibilities of a role on the JES Management Committee.

3. As a former public servant with an operational background, I am motivated by mission, have a strong collaborative, team-work ethos and am ethical in my actions. These underpinning principles mean that my natural instinct is always to seek to create strongly cohered networks and communities which operate in psychologically safe spaces where ideas, questions, experimentation and challenge can happen openly and constructively. I believe this approach would serve the JESMC well.

Focus Areas:

- Data Analytics

With exponentially increasing volumes of data, new capabilities such as GenAI and Extended Reality, and an increasing gulf between this and the current investigative and legislative instruments the need to cut through the noise and derive reliable, actionable insights compliantly and ethically has never been greater. Data analytics driven by trustworthy, transparent AI can help solve a range of investigative, information management and compliance challenges, streamline processes and reduce inefficiencies and errors. The pace of change is so great and the opportunities (and risks) are so significant that we should work collaboratively to develop flexible, interoperable, transparent solutions for the public sector that can quickly incorporate or ditch specific products to keep pace with the changing terrain.

- IoT and Sensors

This market promises to provide accurate, real-time answers to a really wide range of use cases, from health, climate change and defence to traffic management systems, procurement chains and migration patterns (both legal and illegal). With the planned increase in the number of satellites in orbit, we can expect improvement both in terms of speed and accuracy of IoT insights whilst simultaneously reducing the cost of satellite imagery and data making it much more commercially accessible.

- Sovereign Capabilities

Data does not respect geographical boundaries. However, the rules and policies that are applied to data are tied to specific Nation States and the cost of non-compliance can be significant. As Governments globally strive to keep pace with the increasingly complex digital landscape as well as geo-political shifts, so the legislative and security landscape is evolving. In this context, sovereign capabilities such as bespoke, UK-based cloud server centres, procurement chains and R&D capabilities will become increasingly important.

39. Hiren Shah- **Scrumconnect Consulting (SME)**

Delivery Director

Bio

I am a dedicated and results-oriented professional with a steadfast commitment to driving digital and agile transformations. A passionate advocate for empowering top-tier teams, fostering their capacity to create exceptional digital products. Known for a customer-centric approach, collaborating closely with clients to comprehend their distinct needs and tailoring services to meet specific requirements.

I am currently working as Delivery Director for Scrumconnect working on the Crime Programme leading multiple multi-disciplinary teams (programme teams, PET teams and live service teams). Common platform is a digital case management system. It helps users manage and share criminal case information more effectively. This includes HMCTS staff, the judiciary and professional court users such as defence lawyers and the Crown Prosecution Service.

I have more than 24 years of experience in software development and delivery and I come from a technical background and have been working alongside business and technical people for the last 10+ years in various management positions. I have been an agile coach previously and successfully transformed a large-scale project comprising of 12 teams spread across 4 continents to Agile. I am passionate about creating inclusive, accessible services based on user centered design and GDS ways of working

What can you bring to the Committee?

I have accumulated over six years of experience working within the Common Platform, gaining a profound understanding of user needs and addressing the challenges faced by HMCTS staff and the judiciary. The Common Platform effectively eliminates the necessity to manually input information across different systems, offering a unified interface for accessing case information and documents. It seamlessly integrates with 40 police forces/systems (Bichard, Niche, PNC via CJSE) and non-police prosecutors such as TVLO, DVLA, and TFL. Additionally, it interfaces with legacy applications like Libra green on black for enforcement, xhibit for integrated court lists, Darts for hearing events, and legal aid agencies. Common Platform utilizes gov.notify for sending notices, orders, and warrants (NOWS).

In my role within the JES program, I plan to bring this extensive knowledge of creating integrated platforms, along with insights into challenges, common pitfalls, and risks associated with collaborating with numerous third-party agencies, including DVLA, TVL, Police, Probation, LAA, Solicitors, and legacy systems like Libra green on black, xhibit, and Darts. I am well-equipped to articulate transformative initiatives within JES, aligning with GDS standards and facilitating the shift from paper to digital.

Recognizing innovation as a pivotal driver, I advocate for a paradigm shift, incorporating artificial intelligence to enhance service usability, transformation, and user benefits. Emphasizing interoperability between systems, I aim to leverage, enhance, and transform data exchange to create a cohesive service that effectively meets user needs, ensuring a seamless and efficient delivery of justice.

My strategy involves comprehending user requirements, ensuring inclusivity and accessibility in the service, gathering consistent feedback, and iteratively implementing improvements to provide ongoing value to our users.

In summary, I possess extensive knowledge and experience in delivering justice effectively based on user needs, and I aim to utilize this expertise within this committee.

Focus Areas:

- Interoperability within various systems
- Innovation using artificial intelligence
- Delivering inclusive, accessible services based on user needs

40. Andy Day- Sopra Steria

Director of Business Development

Bio

I am the Director of Business Development for the Sopra Steria Public Safety Group. We are most well known for providing the STORM CAD solution to almost 70% of UK Police. Sopra Steria is a top 5 European tech company and have several key accounts across in the UK, including MoJ.

I left policing in January 2022, after almost 30 years. Most recently I was the Head of Control Rooms in the Hampshire & IOW Constabulary's collaboration with Thames Valley Police. I led Hampshire's first contact functions through the 2020/21 pandemic, during which we introduced highly innovative solutions, working with partners. I have a large network of contacts across policing, emergency services and industry.

I am a team player and enthusiastic collaborator; creating inclusive and supportive environments in which all people can be successful.

What can you bring to the Committee?

I am a highly motivated, innovative, and solutions-focused senior management consultant with a drive to deliver for our public sector and services. I have significant public sector senior leadership experience influencing up to C-level. As a consultant, I have found success in operating between the strategic intent and the tactical delivery, defining requirements, and transforming business needs into a coherent road-map to enhance operational effectiveness. I understand the power of effective communication and I am skilled at building meaningful and lasting relationships.

I have over 30 years experience in policing, the last 14 in a senior leadership role - prior to moving to the private sector in 2022.

Specifically;

- I will be able to connect the committee with a variety of people and organisations within my network, including my colleagues working in MoJ
- I see this as an excellent opportunity to help influence and support wider industry
- Sopra Steria is highly supportive of SME's and the industry, we want to encourage innovation and new ways of working and thinking. We have a history of collaborating and partnering and would bring this ethos to the committee.

Focus Areas

- Workforce – Driving diversity, inclusion, tech training and digital skills and highlighting the need for more general accessible schemes for non-technical staff

- Policing Digital Leaders Forum – Finding those across Policing who are passionate about tech and providing a forum for these leaders to come together with suppliers.
- Digital Ethics & Emerging Tech and Innovation – Forces are beginning to experiment with advancing tech, and we are seeing an emerging tech adoption by forces and Justice. Digital Ethics is fundamental for these endeavors to be successful.

41. James West- Thoughtworks

Client Principal - UK Public Safety & Justice

Bio

James is an experienced Director who has over 20 years' operating across the Justice & Emergency Services industry and the wider public sector in programme delivery and Head of Service roles. He is an effective leader in both DDaT and Business transformation delivery, often operating across complex political landscapes to align DDaT and business outcomes.

He believes passionately in propelling SME suppliers, sharing insights and providing them with an enhanced voice to enable rapid innovation and take meaningful roles (at all levels) within partnership delivery teams and procurement.

He is well versed on the current challenges within the sector having directly worked within industry across local policing, NPCC and Home Office, supporting national portfolio delivery and the wider emergency services on specific issues of joint interoperability and justice.

More recently, James has been leading technology agnostic consulting services, working with over half of the UK Police forces and wider law enforcement organisations to shape, procure and deliver new DDaT transformation programmes to enable successful business outcomes.

James is passionate about bringing together technology, data and business services to diagnose the root causes of enterprise wide problems, define great outcomes and solve problems together using the power of data and technology.

What can you bring to the Committee?

James is a solution oriented problem solver, who loves to challenge and propel positive change with digital, technology and data. Having operated directly within industry for over 20 years he brings a wealth of experience and understanding on industry related business and technology issues on key topics such as:

Operational policing

Justice & Out of Court Disposals

Public Sector interoperability

Accelerating productivity with technology

Translating and aligning business outcomes with technology and data

James has previous delivery experience around Record Management System implementations, ESMCP, PNC & PND, and more recently has led successful implementations of technology and data related custom software solutions on AWS and platform development on Microsoft, ServiceNow, and automation platforms to enable successful outcomes.

The committee would have my full support to undertake the following:

Support and elevate the voice of SME suppliers and enable these organisations to scale independently and as part of an ecosystem where relevant

Help the wider industry to become more digitally mature in terms of how we solve our problems with digital and data related technologies from a technology agnostic perspective

Help guide the market as to how industry suppliers can help accelerate and enhance service delivery and accelerate ethical procurement

Share cross sector learnings to support community members

Provide a technology agnostic 'voice of industry' to help support and drive change, and provide market confidence to undertake necessary activities to leverage the potential of technology

Help connect people/members to ensure that they and industry get the services and support they need

Provide leadership and support to the chair and vice-chair

Lead an industry campaign to get better diversity and representation of women and BAME communities working within the sector and proactively support their development

James would be happy to support the management committee and any sub-working groups.

Focus Areas:

- Creating capacity and enhancing productivity through the use of technology and data to create modern and intelligent digital services
- Supporting, developing and fostering the innovation completed by SME organisations who due to size often struggle to reach key personal to showcase how their solutions and insights could help and support industry
- Lead an industry campaign to get better diversity and representation of women and BAME communities working within the sector and proactively support their development to ensure enhanced diversity of thought within the sector

42. Adrian Leer- Triad Group PLC (SME)

Managing Director

Bio

I have been Triad's managing director for the last six years, responsible for driving the company's strategy to serve our clients and shareholders, providing leadership to our amazing team of 100+ consultants and support teams, and helping our business to change society for the better. Before joining Triad, I held numerous positions in client-side roles including being the European IT leader at Avon Cosmetics, and the Group IT director at Pettifer Construction. These roles have given me precious insight into what clients need from their suppliers.

Triad has been serving the wider public sector, including justice and emergency services, for 35 years. An agile SME, we are also a fully listed Public Limited Company. We have been active in a broad range of law enforcement engagements over the last few years, supporting counter-terrorism, combat of organised crime, implementation of new legislation, and the development of strategies around important areas such as contact management in policing. Triad has also been a major force for change within the criminal justice system, enabling MOJ and HMCTS to deliver benefits in areas such as court resulting, prison cell technology, and the Crime Programme.

What can you bring to the Committee?

The qualities and contributions I will bring to the committee include:

- A genuine passion for driving the supplier community to make an impact for good within justice and emergency services.
- Extensive experience of life as an SME, the advantages that brings, and the way in which we can work with larger partners to make the whole exceed the sum of the parts.
- Expertise in delivery and change outside of the ESJ sector, combined with an understanding of how to craft those techniques to improve engagement and adoption within the sector.
- A determination to challenge the status quo, and help SRO's and programme directors to find ways of breaking through the barriers to change.

I have seen how the supplier community can function for the greater good, where commercial interests and agendas don't get in the way of constructive advice to our client organisations. A great example is the informal advisory panel working with the SRO of two Government Major Project Portfolio programmes, where everyone leaves their company lanyards outside the room and we work together to formulate suggestions focused exclusively on the needs of the SRO.

I like to think my own straight-talking style, combined with a good sense of humour and a determination to help teams make a difference, will resonate well with fellow committee members. Together, we can achieve tangible progress within a sector that deserves and needs better outcomes. I believe the

supplier community has a duty to deliver more and to help our clients achieve sustainable and meaningful change.

Focus Areas:

- SRO/Programme Director advice from the supplier community – how to get the most out of your supplier base and help suppliers to perform better. (Developing a playbook of best practices, scenarios, and cautions that help SRO's tap into the supplier well of experience without necessarily needing to engage them commercially.)
- Creating a roadmap for contact management strategies across emergency services that provides citizens with the frictionless experience they take for granted in all other aspects of their daily lives, using the power of the TechUK community to pool thinking, ideas and developments that will accelerate progress on a national basis.
- Adopting a more sensitive and empathetic industry approach to dealing with matters such as Violence Against Women & Girls (VAWG) to minimise distress, increase trust and confidence, and ultimately reduce offending rates.

43. Joshua Hughes- **Trilateral Research (SME)**

Research Manager and Cluster Lead

Bio

In my role at Trilateral Research I lead the Law Enforcement and Community Safeguarding Research Cluster, overseeing our work across multiple UK and EU-funded research projects focussing primarily on the ethical, legal, and societal impacts raised by new technologies and policies. We engage directly with over 30 law enforcement agency partners across the UK and Europe.

Our expertise covers topics ethical AI, legal analysis, societal impacts, data protection, data sharing, anonymisation of sensitive data, behavioural insights, and criminological analysis. These are employed across projects looking at a variety of topics ranging from child abuse, trafficking in human beings, counter-terrorism, organised crime, firearms trafficking, public safety, and financial crime. We also support development of our company's AI software applications CESIUM, for helping identify and manage risks of child exploitation, and Honeycomb, for understanding trends in trafficking in human beings. Further, we are directly engaging with Europol and the United Nations Interregional Crime and Justice Research Institute on the results of our work.

Additionally, I would be able to bring insights from our other research clusters and their work with practitioners and end-users, covering health; crisis and security; climate, energy, and environment; cybersecurity research; ethics, human rights and emerging technologies; data science.

What can you bring to the Committee?

My primary contribution to the committee would be to share results and experiences from our research on the operational, ethical, legal, and societal issues that public authorities, especially law enforcement agencies, are facing, and will face in the near future, and how they are responding to them.

This includes understanding of end-user requirements and use-cases which we have co-created with practitioners, as well as data protection compliance risks (e.g., sharing of sensitive data) we have collaborated with data protection officers to resolve. Further, I would be able to bring knowledge of how ethical, legal, and societal issues are understood by practitioners and how they can be mitigated, especially using by-Design methodologies.

We are also leading and conducting research on emerging AI regulation across the UK, EU, US, and Africa. I would be able to bring this knowledge to the committee as it relates to justice and emergency services.

Focus Areas:

- Ethical AI. There are ethical and legal imperatives for public authorities to be able to explain why they make certain decisions that are informed by technological outputs, and ensure they act in a

fair way. Both of these areas, and more, are examined in work on ethical AI and it would be useful to be able to share best practices with other organisations via techUK.

- Improving collaboration between industry and practitioners. Industry has a lot of solutions available, but needs to better understand the needs of practitioners to ensure optimal uptake. JESMC could play a central role in facilitating this.
- End-to-end support. Many solutions are focussed on improving operational outcomes, e.g., law enforcement investigations or disaster response. Whilst worthwhile, there are other essential areas in need for technological support, e.g., courts or training. JESMC could play an important role in enabling collaboration between parts of the JES area that are less-considered by industry.

44. Simon Johnson – UBDS IT Consulting Limited (SME)

Client Engagement Director

Bio

UBDS is one of the country's fastest-growing digital transformation consultancies. Our experienced consultants, engineers, and analysts, many of whom rank among the industry's most experienced and widely respected for their thought leadership, work for and in partnership with a multitude of police forces and related government departments and executive agencies. Encompassing people, process, and technology, our justice-focused propositions, which we architected in collaboration with the sector, enable our clients to realise their strategic goals and unlock their strategic opportunities. Indeed, we are trusted by Cheshire Police, Durham Police, Bedfordshire Police, Cambridge Constabulary, Hertfordshire Constabulary, the Crown Prosecution Service, and His Majesty's Prison and Probation Service, among many others to deliver their mission-critical programmes. As an SME Digital Innovator, we also have a strong record of co-developing cutting-edge solutions explicitly designed for police forces with Microsoft. BobbyBot, for example, leveraged artificial intelligence to ensure police officers get access to the correct information at the right time, boosting charge and conviction rates. Furthermore, our exclusive Azure Digital Forensics offering automates the Digital Forensic Unit (DFU) process, accelerating vital evidence-gathering against increasingly long backlogs. Over and above our technological expertise and sector insights, we're passionate about helping our clients better protect their communities.

What can you bring to the Committee?

Due to its associations, historical and ongoing engagements, and passion for the sector, UBDS is confident in its ability to add lasting value to this important committee. Indeed, we're already working for and in partnership with organisations such as the National Crime Agency (NCA), shaping their strategic direction and defining their future ways of working (all framed in the context of their moral, social, regulatory, and statutory obligations). As such, we will add a fresh, experience-based perspective to the committee's strategic and tactical endeavours. We're also powerful advocates for change, encouraging police forces and associated central government departments, executive agencies, and regulatory authorities to experiment with new ideas — unlocking quantifiable value (in the form of operational efficiencies, cost reductions, and employee and citizen experience gains) more quickly and in a way that aligns entirely with the reality of our clients' operational needs. Furthermore, as a firm believer in the power of collaborative working and the importance of diversity, we'd relish the opportunity to contribute to — and, importantly, learn from — TechUK and its members, exploring new ideas and nurturing new partnerships to tackle the sector's biggest challenges collectively. More practically, through our advanced data capabilities, we would welcome the opportunity to share with the committee our evidence-backed insights concerning trends, patterns, and challenges in the sector, demonstrating our commitment to adding value from day one. Strong community engagement is central to our mission and vision; it runs through everything we do. As such, we would also contribute to and facilitate events, offering the committee and its members access to a wide range of free and funded training and development initiatives, reducing their reliance on third parties through self-sufficiency. To conclude, our approach, which skilfully balances insight, humility, and new ideas, will add lasting value to this committee.

Focus Areas:

- AI Policy, Data and Governance. How to control Gen-AI
- Leveraging Gen-AI combined with application development - What does the future look like?
- Automating Digital Forensics - A new era of Digital Forensics

45. Charlotte Hails- **Virgin Media O2 Business**

Justice & Policing Lead

Bio

I am passionate about the role technology can have in making a difference to our public services and people's lives. I do everything with heart, because I care, and because it's the right thing to do as citizens of this world.

I have been Justice & Policing Lead at Virgin Media O2 Business since September 2021. We supply the Ministry of Justice and Scottish equivalents, circa 30 UK police forces / related organisations, and Fire & Rescue Services. I devise and drive the Justice & Policing customer and revenue growth strategy and impart lived experience and extensive knowledge to help us evolve as a business to best support the real problems faced by police forces and justice organisations across the UK.

I was a police officer for 17 years, latterly a Detective Chief Inspector for four years, in West Yorkshire Police and Counter Terrorism Policing. I have extensive operational, strategic, and partnership experience having worked in a range of roles and ranks. In 2012, I was successful in a competitive and rigorous selection process for the national police High Potential Development Scheme (HPDS).

I have two Masters' degrees and have co-authored and edited a key policing handbook.

What can you bring to the Committee?

I have worked as a senior leader, and collaborated with partners in the public sector, including CPS, MoJ, and FRS throughout my career, so have a good understanding of the collective challenges, as well as the individual organisation-specific demands in JES organisations. I appreciate the issues and contribute meaningfully to discussions with a wide lens, whilst utilising the DDaT skills, knowledge, and contacts I have built to offer solutions and drive strategic change.

I have been a proactive and productive member of the committee for the past two years, demonstrating the value of my experience from both public and private sector roles. I am proud of the relationships I have built with relevant techUK leads and other members of the committee, and I have supported the wider techUK membership, including via the SME engagement event, and through the Digital Justice (2022) and VAWG & RASSO (2023) working groups. I also led the committee's 'Tech for Good' workstream.

I have built strong relationships with JES strategic stakeholders, been an active participant in multiple techUK JES consultation events and have brought customer contributors with real world problems to the forefront, to ensure collective effort from the supplier community to help address them.

Continuity is critical and I have a lot more to give via this forum.

I firmly believe in allyship, not just from a DEI perspective, but from ensuring a public and private sector ecosystem that achieves as much as public sector partnerships can when done right.

Due to my strong academic and strategic background, I offer critical thinking with a future focus, and excellent written communication in support of reviewing and documenting outputs. I am a confident speaker and presenter, so engage well with any audience. Interaction with senior and executive leaders, and multimedia outputs are in my comfort zone, which I think is essential to ensure visibility of the techUK JES supplier community, who I will represent with integrity.

Focus Areas:

- Tech for Good (expanded beyond VAWG & RASSO)
- ESG across JES organisations
- CJS / JES cross-agency collaboration

46. Ash Risby- **VIZGARD** (SME)

Business Development Manager

Bio

Ash is a former police officer having served 16 years across two Police forces in various roles: most recently in Counter Terrorism and Protective Security.

During his career, Ash served as the Business Engagement lead for the City of London Police and as Engagement and Development lead for a policing innovation team. Both of these roles involved close liaison with private industry across multiple sectors. Ash was also Business Change Manager for a multimillion-pound security technological transformation programme, focusing on enhancing situational awareness through novel sensor systems. He was also an integral part of a national counter-terrorism unit that developed innovative tactics to disrupt hostile reconnaissance and terrorist attack planning: As part of this role, Ash developed expertise in behavioural detection and crowd screening methodologies and provided security advice to high-profile events, including the G7 Summit, Commonwealth Heads of Government Meeting (CHOGM), Commonwealth Games and others. Ash has also trained international law enforcement partners on behalf of the UK Home Office.

Ash is a member of the security institute and continues to assist the emergency services and justice sector by providing cutting-edge computer vision AI solutions to solve complex operational challenges.

What can you bring to the Committee?

With 16 years of experience across multiple roles in UK policing, including Counter Terrorism, Protective Security, and innovation programs, I offer the JESMC diverse first-hand expertise from the operational level to strategic leadership. My time as Business Engagement Lead and in police innovation units fostered productive public-private sector collaboration to tackle pressing technology needs. For example, as Change Manager on a security upgrade program, I spearheaded adoption of novel sensor systems to elevate situational awareness. These initiatives offered valuable insights into users' challenges and the technical solutions industry can provide.

Moreover, my national counterterrorism contributions, including techniques to counter hostile reconnaissance, illuminated new capabilities for pre-empting emerging threats. Knowledge gained in behavioural detection, screening procedures, and securing high-profile events like the G7 Summit will be applicable to JESMC's vision. I also have experience training international partners on the UK model.

With JESMC's imperative to stimulate an innovative public safety ecosystem through partnerships, my blend of practical domain expertise and existing private sector relationships position me to facilitate this bridge. I can connect emergency and justice leadership with industry innovators to extract service gaps, spur mutually beneficial R&D, and bring forward the best ideas through informed collaboration and open dialogue.

As a Security Institute member maintaining ties across emergency services, government, and policy realms, I stay apprised of new challenges and the operational landscape. This big picture view would help steer JESMC's strategic direction and program priorities in tight synchronization with user needs for

safer, more capable frontline services. In public safety, innovation succeeds through understanding; I believe my background offers this differentiating perspective.

Focus Areas:

- **Emerging Technologies for Frontline Readiness:** Explore innovative capabilities like AI, drones, AR/VR to equip first responders. With a key focus on user-centric design, ethical considerations, and impactful adoption. This will drive public and private sector entities to align on the most promising areas for co-development.
- **Intelligence Integration & Interoperability** Connecting data sources and enabling seamless information sharing between emergency services, justice agencies, and partners. Promote common data standards and platforms for a unified operating picture: This breaks down silos to enhance threat awareness and incident response.
- **Health & Wellbeing Support Systems:** Evaluate how technology can better safeguard and support operator psychological health, fatigue management, training, and performance. Bring user need into focus to destigmatise issues and promote comprehensive wellness: This gives all partners deeper insights to improve welfare provisions.