techUK data centre programme



COVID-19 and Data Centres: Dossier for DCMS

- 1. Summaries and bulletins relating to COVID-19 response
- 2. COVID-19 related content prepared for DCMS (in date order, most recent at the top)
- 3. Existing material: Data Centres for Tiny Tots: What is a data centre? what do data centres do?
- 4. The Internet, digital infrastructure and internet traffic
- 5. Existing (off the shelf) collateral that may provide useful background/ context

See also Data Centre COVID pages: https://www.techuk.org/covid-19-information-hub/data centres

1a: Summaries and Bulletins – techUK				
Title and link	Source/ date	Remarks		
techUK Data Centre programme actions: COVID	May			
Sector Position Statement May 2020	May	Govt-industry relationship and current priorities		
Bulletin 9	22 May	Summarises activity 27 April to end of phase I		
Bulletin 8	27 Apr	Summarises activity since previous bulletin		
Bulletin 7	21 Apr	Summarises activity since previous bulletin		
Bulletin 6	14 Apr	Summarises activity since previous bulletin		
Bulletin 5	6 Apr	Summarises activity since previous bulletin		
Bulletin 4	30 Mar	Summarises activity since previous bulletin		
Bulletin 3	26 Mar	Summarises activity since previous bulletin		
Bulletin 2	23 Mar	Summarises activity since previous bulletin		
Bulletin 1 (Sector statement external)	19 Mar	Industry position statement: implications of COVID-19 for data centres		
Preliminary statement	16 Mar	Initial note summarising DC response		
1b: Call and meeting notes Title and link	Source/	Remarks		
Notes from Operator-DCMS catch-up call	22 May	Call notes and actions		
Notes from Operator-DCMS catch-up call	15 May	Call notes and actions		
Notes from Operator-DCMS catch-up call	7 May	Call notes and actions		
Notes from Operator-DCMS catch-up call	1 May	Call notes and actions		
Notes from Operator-DCMS catch-up call	24 Apr	Call notes and actions		
Notes from Operator-DCMS catch-up call	17 Apr	Call notes and actions		
Notes from Operator-DCMS catch-up call	9 Apr	Call notes and actions		
Notes from Operator-DCMS catch-up call	3 Apr	Call notes and actions		
1c: Summaries and Bulletins from other industry	observers			
COVID-19 Uptime Institute Bulletin No 2	Uptime 24 Apr	Another useful overview of operator responses and actions from Uptime Institute		
COVID-19 Uptime Institute Bulletin No 2 COVID-19 Uptime Institute Bulletin No 1	24 Apr Uptime	and actions from Uptime Institute Uptime Institute develop proprietary resilience		
COVID-19 Uptime Institute Bulletin No 1	24 Apr Uptime 30 Mar	and actions from Uptime Institute Uptime Institute develop proprietary resilience standards and certify against them		
COVID-19 Uptime Institute Bulletin No 1 Minimising critical facility risk and	24 Apr Uptime 30 Mar Uptime	and actions from Uptime Institute Uptime Institute develop proprietary resilience		
COVID-19 Uptime Institute Bulletin No 1	24 Apr Uptime 30 Mar	and actions from Uptime Institute Uptime Institute develop proprietary resilience standards and certify against them Source for Uptime content plus link to Q&A		

2: COVID-19 related content prepared for DCMS (in date order, most recent at the top)

Title and link	Source	Remarks
The UK Data Centre Sector: The Most Important	techUK	Explains what data centres are, characterises the
Industry You've Never Heard Of	June	UK market and provides a potted history.
Quarantine: challenges to operators	21 May	Summary of issues that quarantine would present
		to data centre operations and capacity
Mental Health	21 May	Links to resources and operator observations and
		actions to protect employee mental health
Recovery Planning	14 May	Actions taken by operators for recovery
Operational precautions	April	Summarises actions taken to limit infection by
		operators outside and inside facilities
Corporate guidance – sample document		Example of corporate guidance for staff
<u>Data Centre Services Landscape chart</u>	techUK	Indicative draft prepared with the help of CBRE.
	2020	Update available, email emma.fryer@techuk.org
<u>List of queries from DCMS</u>	techUK	List of queries received from DCMS about data
	Apr	centres, proposed approach to responding, and
	2020	progress against actions
Risk Timeline	techUK	Indicative representation of different risks and how
	2020	they will play out in terms of time and the scope of
		potential economic impact.
CNI: International comparisons	techUK	High level comparison of how data centres are
	2020	designated in terms of CNI across Europe and with
		the US
Footfall to sites and travel mode	techUK	Snapshot showing typical footfall to data centre
	2020	sites both under BAU and under COVID-19
		conditions, plus observations on transport modes
Childcare and key worker absences	techUK	Summarised feedback from operators on whether
-	2020	the key worker listing is effective in reducing staff
		absence
FAQs: data centres and COVID-19	techUK	Early stage FAQ document clarifying some
	2020	misconceptions, especially relating to worker
		movements.
Sector position statement	techUK	Initial position statement, explaining to
-	2020	Government why data centres need to be included
		on the key worker list.
3: Existing (off the shelf) material: Data Centres for	or Tiny Tots	· What is a data centre and what do data centres

3: Existing (off the shelf) material: Data Centres for Tiny Tots: What is a data centre and what do data centres do?

Title and link	Source/ date	Remarks
What is a data centre?	VIRTUS	Animated infographic, quick and helpful introduction to what data centres do
How a data centre works	4D 2014	Basic introduction – video – to data centres
Er, What IS a Data Centre?	techUK	Rather dated as it doesn't reflect some of the
	2014	newer business models but still useful
Ten Myths About Data Centres	techUK	Debunks common misunderstandings about the
	2019	sector
Data Centres: A Day in YOUR Life	techUK	Again, does the basics but dated as digital
	2014	technology is now much more pervasive
Data Centre: Engine of Growth	techUK	Dated but does demonstrate how data centres
	2014	support multiple layers of economic activity, both
		supply chain and customers.

Data Centres and Power: Fact or Fiction?	techUK	Clarification of assumptions made about the way
	2014	the sector uses energy
<u>Data Centre Business Models: The Sherry Trifle</u>	techUK	Explains that you can access digital services in a
	2015	similar way to how you might consume sherry
		trifle: make it yourself or buy ready made.
Why work in a data centre?	techUK	Sector as career destination of choice, shows the
	2017	variety of applications data centres underpin
4: The Internet, digital infrastructure and interne	t traffic	
Title and link	Source	Remarks
How the internet works	Euro-IX	Animated video, very good explanation of how the
	2014	internet works in principle, explaining internet
		protocol.
60 Seconds on the Internet	VIRTUS	Infographic, frequently seen in different versions,
	2020	shows the rapid growth in cloud services,
		particularly consumer-oriented ones.
Internet traffic and coronavirus	LINX	Guest blog explaining the impact the Coronavirus
	2020	has had on internet traffic. by Kurt Lindqvist, LINX
	+ a a b 1 11/	Schomatic showing how information moves around
How the Internet Works – infographic	techUK	Schematic showing how information moves around
How the Internet Works – infographic	2020	the internet
How the Internet Works – infographic 5: Existing (off the shelf) collateral that may be u	2020	the internet
	2020	the internet
5: Existing (off the shelf) collateral that may be u	2020 seful as con	the internet text
5: Existing (off the shelf) collateral that may be u Title and link	2020 seful as con Source	the internet text Remarks
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate	2020 seful as con Source techUK	the internet text Remarks Plenty of resilience issues that are equally relevant
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate	2020 seful as con Source techUK	the internet text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change	2020 seful as con Source techUK 2016	the internet Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change	2020 seful as con Source techUK 2016 techUK	the internet Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves	2020 Seful as con Source techUK 2016 techUK 2018	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves	2020 Seful as con Source techUK 2016 techUK 2018 techUK	the internet Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves	2020 Seful as con Source techUK 2016 techUK 2018 techUK	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves Data Centre energy routemap	2020 Seful as con Source techUK 2016 techUK 2018 techUK 2019	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats.
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves Data Centre energy routemap	seful as con Source techUK 2016 techUK 2018 techUK 2019 techUK	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats. Discussion paper to help customers establish
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves Data Centre energy routemap	2020 Seful as con Source techUK 2016 techUK 2018 techUK 2019 techUK	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats. Discussion paper to help customers establish whether a move to cloud will reduce energy
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves Data Centre energy routemap Attributing carbon to Cloud	seful as con Source techUK 2016 techUK 2018 techUK 2019 techUK 2019	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats. Discussion paper to help customers establish whether a move to cloud will reduce energy consumption.
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves Data Centre energy routemap Attributing carbon to Cloud	seful as con Source techUK 2016 techUK 2018 techUK 2019 techUK 2019	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats. Discussion paper to help customers establish whether a move to cloud will reduce energy consumption. Overview of the main regulatory instruments
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves Data Centre energy routemap Attributing carbon to Cloud Data Centre compliance healthcheck	zozo seful as con Source techUK 2016 techUK 2018 techUK 2019 techUK 2019	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats. Discussion paper to help customers establish whether a move to cloud will reduce energy consumption. Overview of the main regulatory instruments operators need to be aware of. This indicative slide sets out data centre standards
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves Data Centre energy routemap Attributing carbon to Cloud Data Centre compliance healthcheck	seful as con Source techUK 2016 techUK 2019 techUK 2019 techUK 2019	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats. Discussion paper to help customers establish whether a move to cloud will reduce energy consumption. Overview of the main regulatory instruments operators need to be aware of.
5: Existing (off the shelf) collateral that may be u Title and link Core Digital Infrastructure: resilience to climate change Data centre resilience to heatwaves Data Centre energy routemap Attributing carbon to Cloud Data Centre compliance healthcheck Mapping data centre standards	seful as con Source techUK 2016 techUK 2019 techUK 2019 techUK 2019	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats. Discussion paper to help customers establish whether a move to cloud will reduce energy consumption. Overview of the main regulatory instruments operators need to be aware of. This indicative slide sets out data centre standards in terms of specificity and the life cycle phase to which they apply. Update due 2020
5: Existing (off the shelf) collateral that may be used to complete the shelf of th	zozo seful as con Source techUK 2016 techUK 2019 techUK 2019 techUK 2019 techUK 2019	text Remarks Plenty of resilience issues that are equally relevant to COVID-19 as to climate change, such as sector interdependencies Ditto Sets out the sector's energy trilemma and how we plan to tackle challenges and contribute to net zero. Includes useful energy stats. Discussion paper to help customers establish whether a move to cloud will reduce energy consumption. Overview of the main regulatory instruments operators need to be aware of. This indicative slide sets out data centre standards in terms of specificity and the life cycle phase to

Contacts



Emma Fryer Associate Director, techUK Tel: 01609 772 137 Mob: 07595 410 653 emma.fryer@techuk.org



Lucas Banach
Programme Assistant
Tel: 020 7331 2006
Lucas.banach@techuk.org

techUK is the UK's leading technology membership organisation, with more than 850 members spread across the UK. We are a network that enables our members to learn from each other and grow in a way which contributes to the country both socially and economically. www.techuk.org