

Single Patient Record

Tech UK supplier briefing

January 2026



Introduction and housekeeping

Rob Walker

Housekeeping



This is an engagement session. It is not part of a formal procurement process and does not commit NHS England to procurement activity or contract awards.



The feedback from this session is classed as commercially confidential and will not be shared beyond NHS England or Department of Health and Social Care audiences.



We will be recording the session and will share the recording with suppliers.



Please ask questions using the Q&A tool. While you can ask questions throughout the session, we will only respond to questions during the Q&A section of the session. Unanswered questions will be taken away and answered wherever possible on our NHS Futures supplier page.



Due to the large number of attendees, your microphone will be automatically muted to avoid background noise.

Agenda

Agenda item	Description	Timing	Presenter
Housekeeping		14:00 – 14:05	Rob Walker
Welcome	Presentation introduction.	14:05 – 14:10	Ayub Bhayat
SPR overview	Presentation on the SPR: 1. Vision and approach 2. Journey so far 3. Progress and next steps.	14:10 – 14:20	Tomas Sanchez Lopez
Market collaboration	Presentation on how we plan to work with the market.	14:20 – 14:40	Ben Gregory
Questions & answers	Questions & answers with the programme team.	14:40 – 14:55	Alan Turner, Tomas Sanchez Lopez, Aidan Davies-Webb & Ben Gregory
Next steps		14:55 – 15:00	Ben Gregory, Ayub Bhayat & Rob Walker

Welcome

Ayub Bhayat

Working with the market

SPR will only succeed through genuine collaboration with the whole health ecosystem – and your partnership is key to that



Driving transformation

- The SPR represents an exciting opportunity to truly transform NHS care delivery.
- As a key enabler of the NHS 10 Year Plan, the SPR will fundamentally improve patient and clinical experience, while enhancing the efficiency, quality, and safety of care.



Engaging with industry

- The programme cannot deliver the SPR alone – building end-to-end services on top of a flexible digital infrastructure requires whole system collaboration.
- We are excited to continue shaping the SPR with you, openly and collaboratively.



Beginning the journey

- The SPR programme is in the early stages of its journey, and your input now will help guide where we go next.
- We will present on our current view today and will continue to test our thinking with the market through 2026 as we iterate and refine technical and commercial approaches.

SPR overview

Tomas Sanchez Lopez

The impact of SPR on the health ecosystem

The SPR will unify patient data from multiple sources making it easy-to-access for patients and health and care professionals, offering an unprecedented level of detail and clarity. Patients will access the SPR through the NHS App, with health and care professionals benefitting from access via existing and evolving platforms

The SPR will:

Give patients the ability to read and check their data is up to date, providing more visibility of their data and enabling them to validate their data and share joint care plans. Patients will also be able to manage sharing preferences and have access to an audit of who has viewed their record and for what.

Provide a **single version of the truth**, via the NHS App, by integrating data across services, including GPs, hospitals and social care, so that health and care professionals can access the same up to date record, addressing the desire of citizens to be *'remembered and recognised'* without repeating themselves.

Enable the **secure availability of data** to trusted third-parties where appropriate approvals are in place, such as those working on critical research and clinical trials, whilst empowering patient choice and more control over the use of their data.



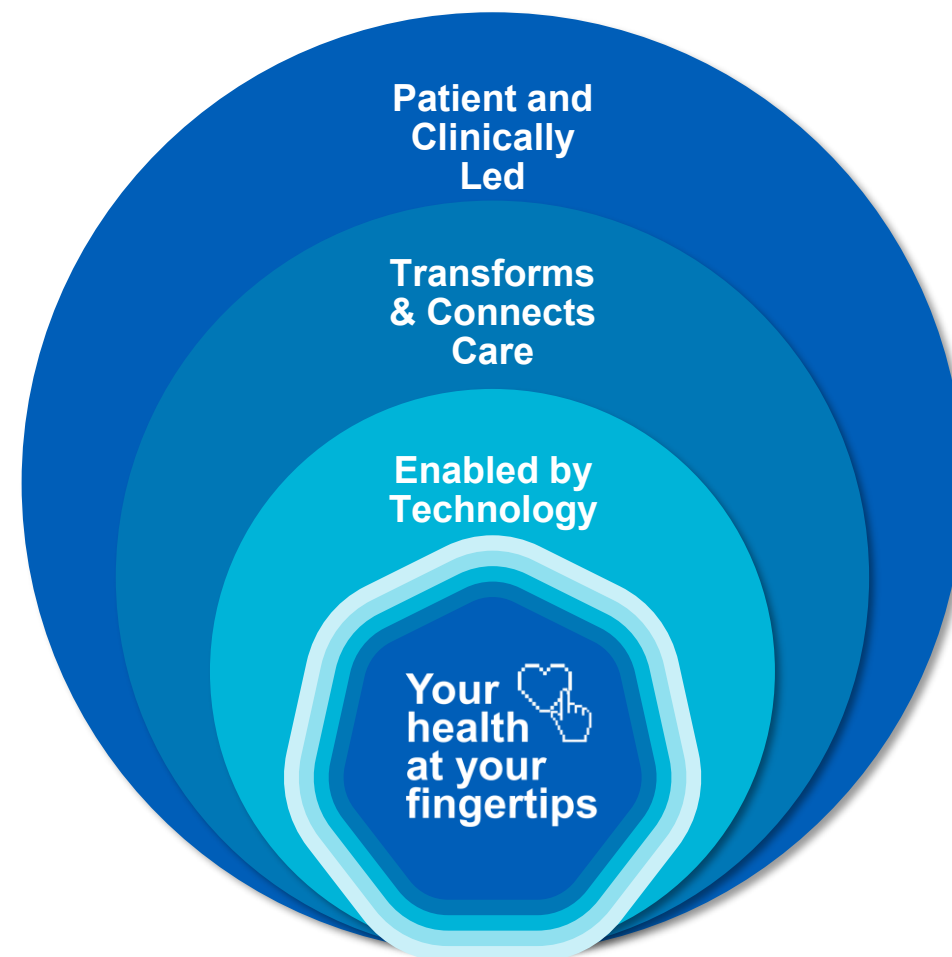
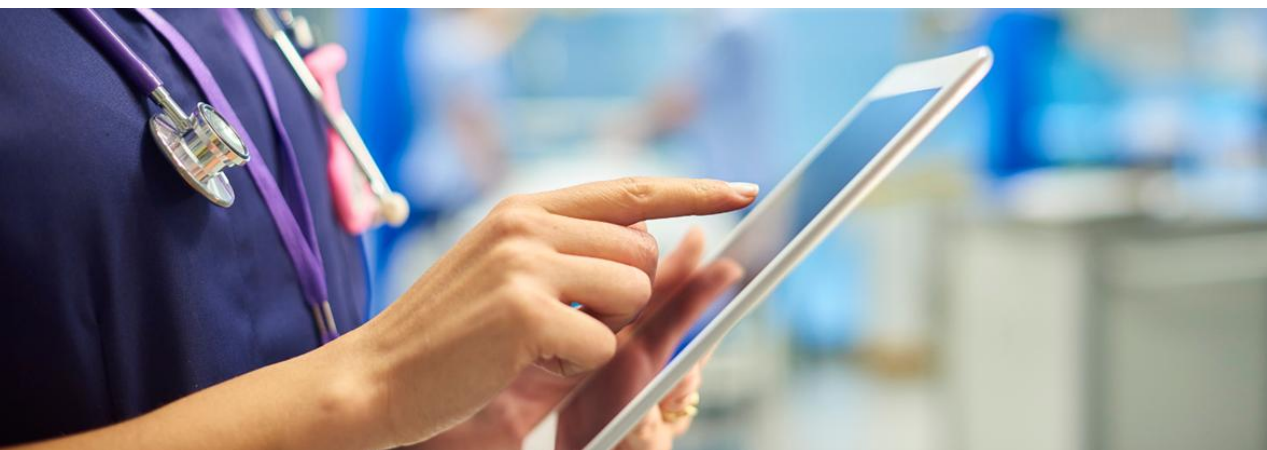
Transformation enabled by technology

The SPR is a transformation programme designed to improve outcomes across the NHS for patients. Its purpose is to enable a new model of care built around patient need and designed to empower healthcare professionals to provide the best possible care

Achieving this vision demands an approach that:

- 1 is patient and clinically led
- 2 transforms and connects care
- 3 is enabled by technology

This will enable SPR to create a transformed and connected health care service.



Defining our outcomes for SPR

The SPR programme will act as key driver to transforming how care is delivered by providing a trusted and unified patient record that enables the NHS and Social care to provide a more cohesive service by delivering the following outcomes:

Empowering patients

Put patients in charge of their own health data with a single, accessible record they can always get to



More efficient Healthcare

Stop repeating tests, cut down on missed appointments, and make daily tasks across healthcare much simpler



Supporting our clinicians

Provide healthcare staff with fast access to all relevant patient information, helping them make safer, quicker, and more accurate decisions



Trusted digital record

Establish secure and nationally consistent records that will enable a modern person centred data architecture. This will empower sustainable digital transformation and more rapid adoption of modern technology



Growing the health sector

Enable new medical research, fostering innovation and inspiring new services that expand the possibilities and impact of health and care services



Proactive neighbourhood care

Ensuring health information moves freely to provide more equitable and accessible neighbourhood care, identifying opportunities and preventing problems when there is the greatest opportunity to have an impact



Engagement to date

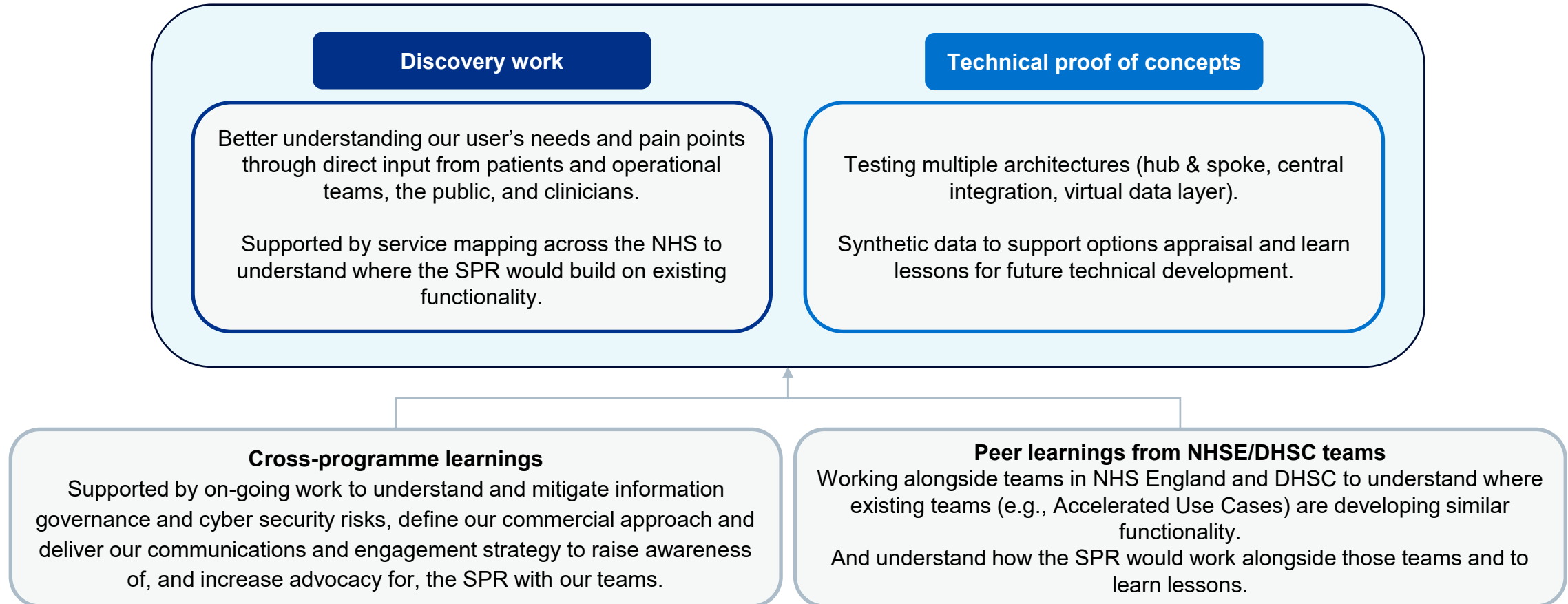
More than 2,000 members of the public have actively contributed their views and experiences

400+ suppliers engaged in RFI on SPR delivery and design, plus over 50 stakeholder groups

More than 1600 health and care professionals engaged through Discovery

'Test and learn' phase

The initial 'test and learn' phase started in Autumn 2025 and will run until Spring 2026



Continuing Test and Learn: Service Transformation

Through 2026, we plan to stand up Service Transformation Areas (STAs) to codesign and shape SPR use cases, ensuring solutions are grounded in real-world needs

What are STAs?	<ul style="list-style-type: none"> STAs are groupings of potential future use cases by either a clinical pathway, care setting, support function or other services where we believe the SPR will enable transformation and deliver benefits. Work will be delivered within each STA by multidisciplinary teams focused on delivering SPR capabilities for specific service areas, starting in a specific NHSE region before scaling more widely. The MDT teams will wring together clinical, technical, business, and user expertise to co-design, test, and deliver real world solutions, supported by core functions across the programme such as cyber and information governance input.
Why STAs? What is the value	<ul style="list-style-type: none"> User-centred design: STAs will look to ensure the SPR is grounded in frontline needs; designed with, not for, clinicians and patients along real pathways and processes. Rapid, iterative delivery: Within each STA we will focus on fast prototyping, real world testing, and continuous improvement; delivering value early and often. Integrated expertise: By combining clinical, operational, and technical perspectives, STAs break down silos and ensure solutions are practical, scalable, and safe. Alignment and buy-in: Through business-led, regional steering groups business-led with representation from other programmes across the NHS, there will be an opportunity to improve alignment across digital and data initiatives.
How will the STAs work?	<ul style="list-style-type: none"> Map current data flows, processes and user journeys against future models of care or processes to define use cases to be delivered through the SPR over time. Starting in two areas for early development work: maternity and Neighbourhood Health (focus on frailty) Test and iterate solutions in real world settings, feeding requirements and feedback into central SPR governance to shape functional and non-functional requirements. Drive adoption and change by engaging users and stakeholders from the start and shaping use cases around user needs.

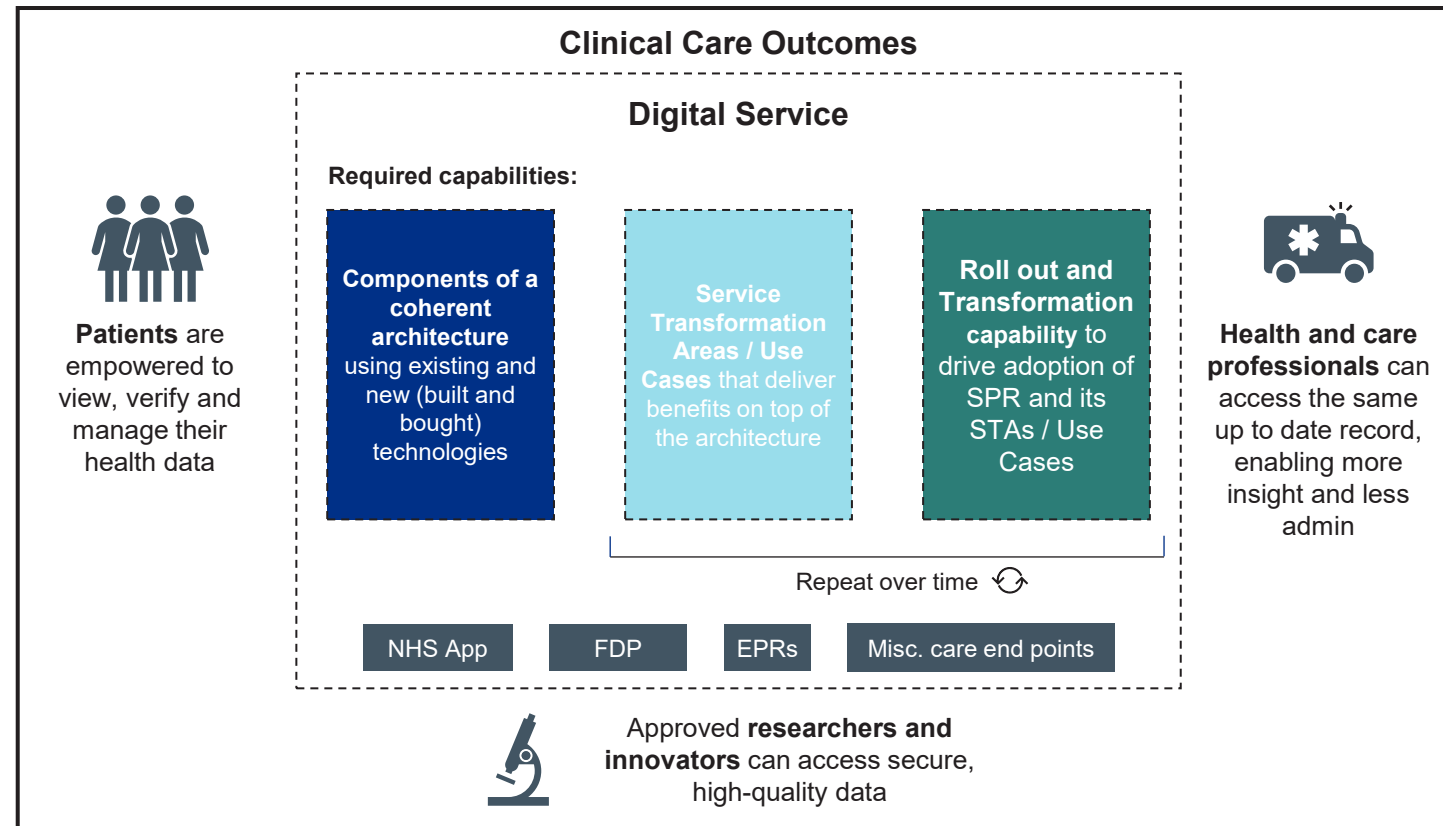
Market collaboration

Ben Gregory

Commercial strategy overview

The SPR will transform both patient and clinical experience, alongside the efficiency, quality and safety of NHS care. A procurement strategy is being developed to enable a deliverable and affordable solution for the NHS

What is the SPR seeking to achieve and what do we need to deliver it?



The draft procurement strategy comprises of (partners will deliver the correlating areas):

- 1 System Components
- 2 Technology Partner
- 3 Transformation Partner
- 4 Clinical System Works

Module 1: system components

The system components are the technical blueprint that underpins the SPR – defining the core national components, data flows, and standards suppliers will integrate with

1

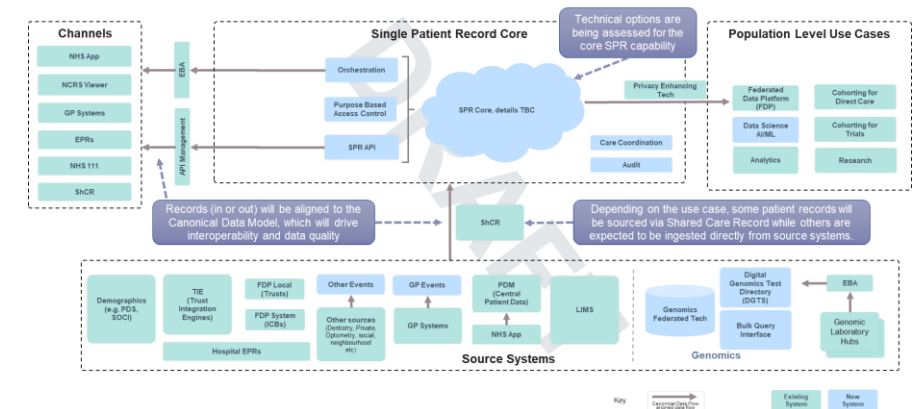
System components

Why it's needed

- It provides the technical components required to deliver the preferred SPR architecture.
- It ensures consistent, secure and interoperable connections across suppliers - avoiding fragmented, one-off integrations.
- It creates a scalable, structured technical environment the whole market can build into.

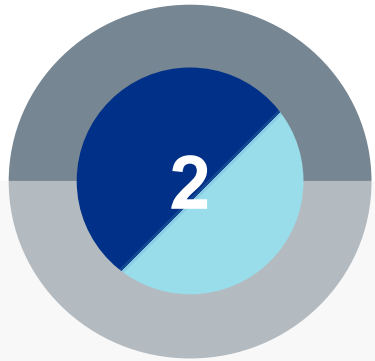
Our approach

- Identify the SPR components required through the technical options appraisal.
- Reuse existing NHSE assets wherever they are suitable and cost-effective.



Module 2: technology partner

A specialist partner that provides the technical capability, integration expertise, and supplier coordination needed to deliver SPR's technical solution consistently and safely



Technology partner

Why it's needed

- SPR relies on multiple systems and suppliers that must operate consistently.
- Some technical functions require dedicated expertise that cannot be bought component-by-component.
- Ensures coherence, safety and pace as use cases are designed and deployed.

Our approach

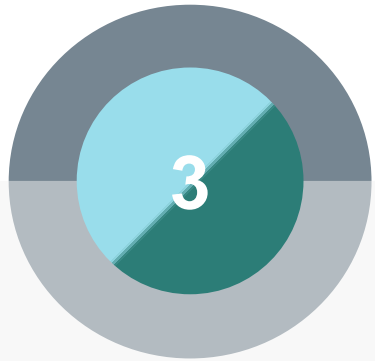
- Define the scope and level of accountability through detailed internal design before testing with the market.
- Use existing frameworks to enable early mobilisation.

Deliverables and scope

- Technical integration across SPR components and supplier systems.
- Coordination of vendors involved in service build and deployment.
- Support for solution design, configuration and development where specialist capability is required.
- Ongoing technical stewardship to ensure consistency as use cases evolve.

Module 3: transformation partner

The transformation partner will support strategy development, manage the transformation roadmap, co-ordinate change, and drive adoption across the system



Transformation partner

Why it's needed

- A dedicated transformation partner ensures SPR delivers real change in models of care, not just technology deployment.
- They provide capability, surge capacity, and structured delivery discipline to meet national goals.

Our approach

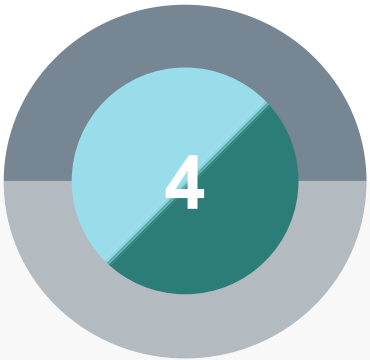
- Strategic, sequenced procurement to balance value, speed and risk transfer.
- Contract scope designed to avoid vendor lock-in and maximise programme impact.

Deliverables and scope

- Support delivery of the national transformation strategy and roadmap
- Prioritise use cases, manage rollout and track benefits
- Define transformation methods and clinical adoption approaches
- Provide surge capacity for change delivery
- Oversee national rollout planning and programme governance

Module 4: clinical system works

We are putting in place special provisions to enable an effective ecosystem of clinical systems (EPRs, Shared Care Records, NHS App and others) that will connect into SPR and expose SPR services to clinicians



Clinical system works

Why it's needed

- Clinicians must access SPR services through the systems they already use.
- These systems hold critical patient information SPR needs.
- Transforming pathways requires multiple suppliers working together toward shared goals

Our approach

- Work with early willing vendors to design and deliver initial use cases.
- Use incentives, funding, and clear standards to encourage broader participation.

Our approach

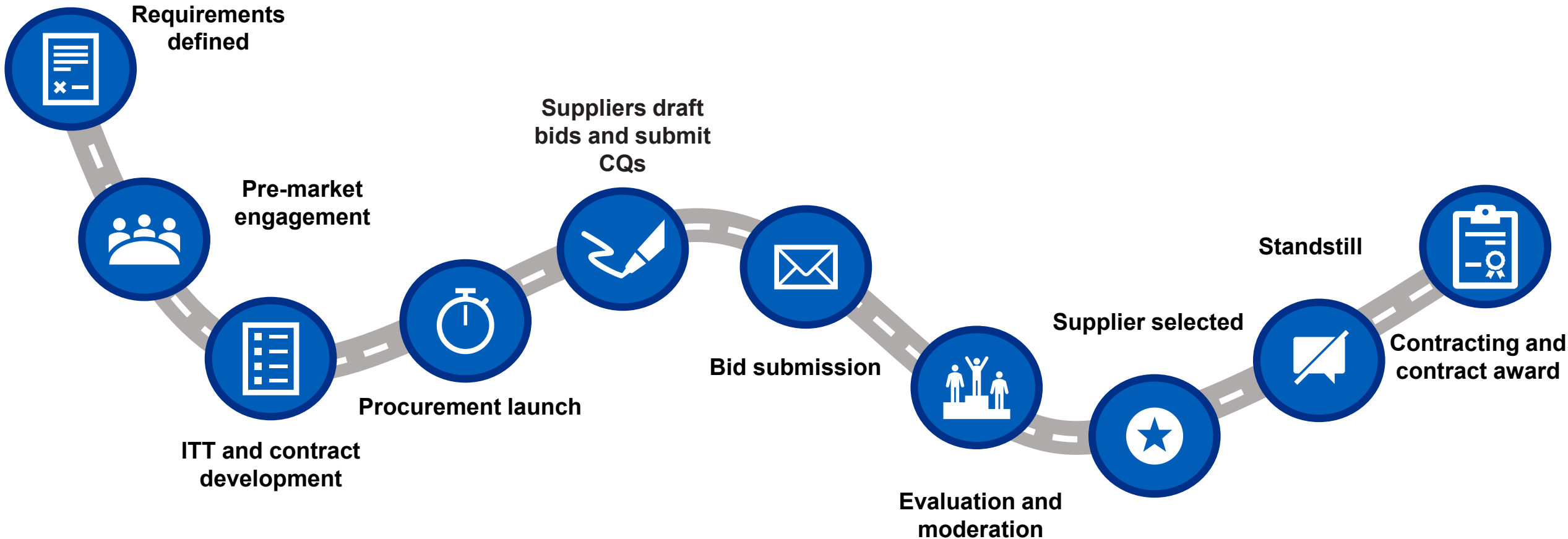
- Explore alliance-based models to align delivery, share risk, and support collaboration.

Deliverables and scope

- SPR services available directly within major clinical systems.
- Coordinated delivery across EPRs, Shared Care Records, NHS App, providers and commissioners.
- Contracting and incentive mechanisms that support shared delivery.

The SPR procurement journey

Each module will follow the process outlined below



National roll-out (standards and accreditation)

We will develop a standards and accreditation model that ensures every clinical system can connect to SPR over time, supported by the DUA Act



National Rollout

Why it's needed

- SPR must work everywhere - not just where vendors volunteer.
- Prevents system-by-system negotiation and fragmentation.
- Supports predictable, fair market access for all suppliers.

Our approach

- Work collaboratively with the market to establish an approach.
- Introduce a phased standards and accreditation regime under the DUA Act.

Our approach

- Give vendors time to comply while maintaining clear expectations.
- Replace bespoke integration negotiations with a single national approach.

Deliverables and scope

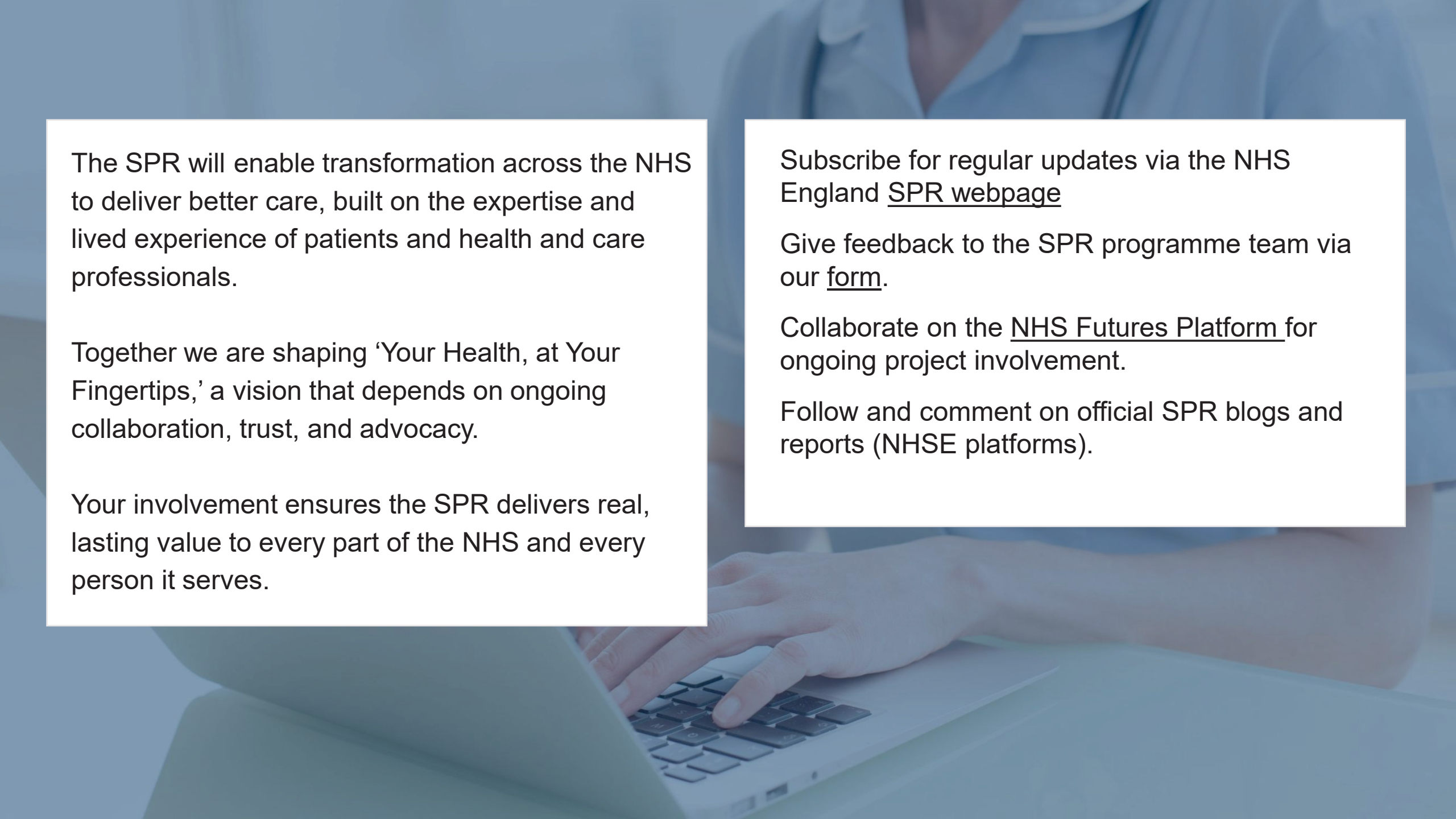
- National standards and SPR compliance requirements.
- Accreditation scheme for all vendors.
- A scalable, sustainable mechanism for nationwide SPR adoption.

Questions & answers

Alan Turner, Tomas Sanchez Lopez, Ben Gregory & Aidan Davies-Webb

Next steps

Ben Gregory, Ayub Bhayat & Rob Walker



The SPR will enable transformation across the NHS to deliver better care, built on the expertise and lived experience of patients and health and care professionals.

Together we are shaping 'Your Health, at Your Fingertips,' a vision that depends on ongoing collaboration, trust, and advocacy.

Your involvement ensures the SPR delivers real, lasting value to every part of the NHS and every person it serves.

Subscribe for regular updates via the NHS England [SPR webpage](#)

Give feedback to the SPR programme team via our [form](#).

Collaborate on the [NHS Futures Platform](#) for ongoing project involvement.

Follow and comment on official SPR blogs and reports (NHSE platforms).